	Column Key													St	ud	ent	Acc	om	mo	datio	on S	atis	fac	tion	Sur	vey	20	21										
to be s Ward	y in this question was changed pecific to each hall (e.g. len/Senior Subwarden, den/Senior Resident etc.)															LSE	Halls	S															М	eans	of H	lalls		
	r of responses to the question		Bankside	House (598)		But	er's W	harf (28	0)	(Carr Saund	ers Hall (1	156)	Higl	h Holborn	Residen	ce (447)	No	rthumberl	and Hous	e (339)		Passfield	Hall (226	i)		Rosebery	/ Hall (28	5)			Halls 556)			All I (45	Halls 89)	
positively (of those responses answering e.g. 'Very/Quite Satisfied' or d/Very Good' or 'Yes')		2021	2020	201	.9	20	21	2020	2019		2021	2020	2019		2021	2020	2019	,	2021	2020	2019		2021	2020	2019		2021	2020	2019		2021	2020	2019		2021	2020	2019
Response Rate	Overall Response Rate	Û	44%	55%	689	% 0	39	1%	59%	65%	Û	51%	46%	76%	Û	31%	51%	67%	Û	34%	57%	65%	Û	40%	55%	66%	Û	41%	54%	82%	Û	47%	54%	68%	Û	48%	47%	59%
Big Question	Would you recommend your residence to other students at LSE?	Û	87%	92%	969	% U	84	1%	87%	90%	û	90%	94%	97%	Û	80%	74%	80%	Û	87%	90%	86%	Û	83%	89%	91%	Û	77%	93%	82%	Û	84%	88%	89%	Û	72%	85%	85%
	How satisfied are you with your hall's Wi-Fi?	Û	66%	82%	599	% 11	68	1%	66%	39%	Û	78%	90%	73%	Û	67%	70%	68%	Û	62%	70%	70%	Û	88%	72%	79%	û	83%	78%	53%	Û	73%	74%	63%	Û	67%	71%	60%
	How satisfied are you with the bathroom and toilet facilities?	Û	63%	67%	649	% 1	51	.%	50%	59%	Û	68%	51%	56%	Û	54%	37%	40%	Û	54%	52%	51%	仓	49%	48%	57%	û	59%	61%	61%	Û	57%	54%	56%	Û	58%	64%	56%
	How satisfied are you with your hall's cleanliness?	Û	69%	74%	709	% U	65	%	71%	71%	û	63%	82%	81%	Û	73%	67%	57%	Û	76%	60%	64%	Û	77%	62%	72%	û	71%	73%	70%	Û	71%	68%	68%	Û	65%	68%	66%
Facilities	How satisfied are you with your hall's kitchens or snack points?	Û	37%	40%	399	% 0	52	!%	68%	63%	Û	38%	51%	45%	Û	69%	58%	51%	Û	66%	52%	45%	Û	58%	44%	48%	Û	54%	45%	44%	Û	53%	52%	47%	Û	28%	50%	49%
	How satisfied are you with your hall's laundry room? (Washers and Dryers)	Û	52%	56%	439	% 0	48	1%	49%	36%	Û	66%	45%	30%	Û	68%	55%	28%	Û	64%	53%	26%	Û	64%	35%	28%	Û	56%	55%	27%	Û	60%	52%	32%	Û	34%	40%	29%
	How satisfied are you with your hall's maintenance? (reporting and completion)	Û	64%	76%	759	% ①	56	%	58%	65%	û	52%	74%	60%	Û	67%	55%	65%	Û	68%	66%	58%	Û	57%	61%	55%	Û	44%	53%	47%	Û	58%	64%	63%	Û	58%	63%	58%
	How satisfied are you with your hall's security personnel?	Û	64%	86%	779	% U	50	1%	72%	76%	û	75%	79%	73%	Û	74%	72%	72%	Û	67%	79%	76%	Û	64%	63%	79%	Û	67%	64%	71%	Û	66%	75%	75%	Û	58%	73%	72%
	How satisfied are you with your service desk's accuracy of response?	Û	62%	82%	849	% U	76	5%	82%	85%	Û	74%	86%	82%	Û	77%	74%	77%	Û	75%	85%	77%	Û	67%	80%	82%	Û	68%	84%	84%	Û	71%	81%	83%	Û	61%	76%	77%
Front of	How satisfied are you with your service desk's speed of response?	Û	68%	82%	859	% ①	79	1%	82%	84%	Û	81%	87%	82%	Û	79%	70%	78%	Û	74%	85%	79%	Û	63%	81%	82%	Û	74%	84%	84%	Û	74%	81%	83%	Û	58%	75%	77%
House	How satisfied are you with your service desk's staff friendliness?	Û	62%	75%	809	% ①	88	3%	92%	84%	û	68%	86%	79%	Û	78%	72%	74%	Û	76%	88%	79%	Û	63%	81%	84%	Û	76%	88%	90%	Û	73%	82%	83%	Û	63%	80%	81%
	How satisfied are you with your service desk's staff helpfulness?	Û	67%	83%	869	% ①	79	1%	87%	83%	Û	79%	90%	82%	Û	79%	74%	78%	Û	77%	83%	80%	Û	68%	76%	84%	Û	73%	84%	85%	Û	74%	82%	85%	Û	65%	77%	80%
	How satisfied are you with your current Hall Committee?	Û	N/A - Question not asked	85%	829	% û		A - stion sked	82%	61%	Û	N/A - Question not asked	77%	77%	Û	N/A - Question not asked		79%	Û	N/A - Question not asked	68%	68%	Û	N/A - Question not asked	74%	72%	û	64%	78%	87%	Û	N/A - Question not asked	73%	77%	Û	N/A - Question not asked	71%	75%
Pastoral	Are you aware that your hall has a pastoral support team?*	Û	77%	63%	789	% û		A - stion sked	61%	67%	Û	88%	87%	94%	Û	67%	59%	57%	Û	63%	53%	84%	Û	96%	74%	91%	Û	78%	69%	69%	Û	78%	63%	72%	Û	62%	63%	66%
Support	I feel that there is a sense of community and belonging in my hall.	Φ	56%	59%	669	% 1î	. Que	A - stion sked	60%	43%	Û	71%	67%	83%	Û	N/A - Question not asked		49%	Û	N/A - Question not asked	47%	42%	Û	N/A - Question not asked	72%	77%		N/A - Question not asked	81%	82%	Û	N/A - Question not asked	56%	61%	Û	N/A - Question not asked	48%	54%
	Overall, how would you grade your hall in terms of sustainability?	Û	41%	45%	519	% 0	46	%	60%	56%	û	38%	49%	50%	Û	70%	59%	65%	Û	71%	63%	60%	Û	34%	42%	44%	û	44%	60%	62%	Û	49%	54%	57%	Û	35%	57%	52%
Sustainabilit y	How would you rate the Reduce the Juice project?	Û	14%	38%	399	% 1	2!	%	43%	53%	Û	30%	39%	45%	Û	43%	56%	56%	Û	30%	50%	41%	Û	42%	37%	31%	Û	22%	50%	57%	Û	29%	46%	48%	Û	N/A Question not asked	44%	48%
	Did you find it clear how to separate your waste into different bins?	Û	67%	85%	699	4 0	48	1%	68%	61%	û	75%	78%	69%	Û	67%	67%	69%	Û	70%	72%	92%	Û	26%	63%	66%	Û	76%	71%	75%	Û	61%	66%	68%	Û	50%	52%	58%
	Would you like to nominate a member of staff from your hall?	Û	38%	31%	225	% 11	24	1%	20%	16%	Û	39%	29%	34%	Û	13%	14%	15%	Û	28%	28%	35%	Û	29%	24%	19%		N/A - Question not asked	25%	29%	Û	29%	24%	23%	Û	28%	21%	22%

	St	tuc	dent	Ac	com	m	oda	tior	Sat	tis	fact	ion	Sur	V	ey 2	021					
			Banksi	de Hou	ıse	C	arr Sau	ınders	Hall		Passf	ield Ha	all		Rose	bery H	all		All Cat	ered H	alls
			2021	2020	2019		2021	2020	2019		2021	2020	2019		2021	2020	2019		2021	2020	2019
	Overall, how satisfied are you with catering services at your hall?	Û	73%	94%	72%	仓	86%	79%	50%	仓	90%	66%	71%	Û	84%	77%	75%	Û	83%	79%	67%
Catering	Responsiveness of staff	仓	74%	72%	79%	Û	85%	86%	82%	仓	74%	64%	79%	仓	90%	78%	78%	仓	81%	75%	80%
Cate	Quality of food	仓	68%	67%	60%	仓	64%	33%	29%	Û	49%	55%	60%	Û	72%	54%	52%	Û	65%	52%	50%
	Seasonality of food	Û	60%	64%	58%	仓	55%	42%	39%	\$	58%	58%	60%	仓	71%	61%	49%	Û	61%	56%	52%

	Column Key								S	tud	ent Ac	comm	odatio	on S	atisfac	tion S	urvey 2	202	L							
to be s	y in this question was changed specific to each hall (e.g. Jen/Senior Subwarden, den/Senior Resident etc.)						1	Third F	Party N	1ana	aged H	alls									N	Means	of F	lalls		
	er of responses to the question	Li	ilian Knowl	es House	(365)	:	Sidney We	bb House	(460)	u	rbanest Ki	ng's Cross	(346)	ur	banest We	estminster (481)	Bridge		Thi	rd Party Ma	anaged Hal	ls (1652)		All Ha	ills (4589)	
positively (of those responses answering (e.g. 'Very/Quite Satisfied' or od/Very Good' or 'Yes')		2021	2020	2019		2021	2020	2019		2021	2020	2019		2021	2020	2019			2021	2020	2019		2021	2020	2019
Response Rate	Overall Response Rate	Û	37%	47%	52%	Û	29%	44%	52%	Û	75%	42%	47%	Û	38%	41%	55%		Û	45%	43%	52%	Û	48%	47%	59%
Big Question	Would you recommend your residence to other students at LSE?	Û	65%	81%	75%	Û	47%	77%	81%	\$	81%	81%	78%	Û	63%	79%	81%		Û	64%	79%	79%	Û	72%	85%	85%
	How satisfied are you with your hall's Wi-Fi?	Û	43%	63%	66%	Û	56%	56%	63%	Û	66%	67%	74%	Û	67%	41%	26%		Û	58%	56%	57%	Û	67%	71%	60%
	How satisfied are you with the bathroom and toilet facilities?	Û	44%	59%	44%	Û	38%	40%	40%	Û	75%	67%	64%	Û	74%	78%	70%		û	58%	61%	55%	Û	58%	64%	56%
	How satisfied are you with your hall's cleanliness?	Û	54%	66%	65%	Û	54%	49%	58%	Û	61%	59%	61%	Û	69%	69%	65%		û	60%	61%	62%	Û	65%	68%	66%
Facilities	How satisfied are you with your hall's kitchens or snack points?	Û	54%	65%	49%	Û	51%	51%	58%	Û	65%	65%	63%	Û	58%	60%	50%		Û	57%	59%	55%	Û	28%	50%	49%
	How satisfied are you with your hall's laundry room? (Washers and Dryers)	Û	39%	61%	8%	Û	39%	15%	20%	Û	33%	25%	16%	Û	53%	40%	40%		Û	41%	28%	21%	Û	34%	40%	29%
	How satisfied are you with your hall's maintenance? (reporting and completion)	Û	32%	37%	27%	Û	36%	32%	46%	Û	84%	77%	57%	Û	75%	75%	55%		Û	57%	55%	46%	Û	58%	63%	58%
	How satisfied are you with your hall's security personnel?	Û	50%	56%	45%	Û	43%	58%	64%	Û	75%	77%	79%	Û	64%	70%	69%		Û	58%	65%	64%	Û	58%	73%	72%
	How satisfied are you with your service desk's accuracy of response?	Û	47%	63%	56%	Û	44%	63%	71%	Û	67%	85%	71%	Û	59%	71%	66%		û	54%	72%	65%	Û	61%	76%	77%
Front of	How satisfied are you with your service desk's speed of response?	Û	46%	64%	54%	Û	41%	61%	70%	Û	76%	86%	71%	Û	61%	73%	69%		Û	56%	70%	65%	Û	58%	75%	77%
House	How satisfied are you with your service desk's staff friendliness?	Û	53%	76%	70%	Û	62%	89%	77%	Û	84%	89%	78%	Û	57%	85%	79%		û	64%	85%	74%	Û	63%	80%	81%
	How satisfied are you with your service desk's staff helpfulness?	Û	57%	66%	61%	Û	56%	72%	77%	Û	79%	87%	75%	Û	62%	75%	71%		û	64%	74%	69%	Û	65%	77%	80%
Hall Committee	How satisfied are you with your current Hall Committee?	Û	N/A - Question not asked	83%	77%	Û	N/A - Question not asked	58%	59%	Û	N/A - Question not asked	58%	75%	Û	N/A - Question not asked	63%	77%		Û	N/A - Question not asked	67%	69%	Û	N/A - Question not asked	71%	75%
Pastoral	Are you aware that your hall has a pastoral support team?*	Û	N/A - Questions not asked	28%	26%	Û	78%	55%	74%	Û	62%	46%	40%	Û	48%	40%	56%		û	N/A - Questions not asked	55%	49%	Û	62%	63%	66%
Support	I feel that there is a sense of community and belonging in my hall.	⇔	59%	59%	43%	Û	N/A - Question not asked	38%	N/A - Question not asked	Û	19%	40%	40%	Û	20%	36%	44%		û	N/A - Question not asked	30%	41%	Û	N/A - Question not asked	48%	54%
	Overall, how would you grade your hall in terms of sustainability?	Û	34%	34%	22%	Û	26%	47%	N/A - Questions not asked	Û	46%	53%	53%	Û	45%	47%	49%		û	38%	59%	54%	Û	35%	57%	52%
Sustainabilit y	How would you rate the Reduce the Juice project?								No Reduc	e the J	uice									No Red	uce the Jui	ce	Û	N/A - Question not asked	44%	N/A
	Did you find it clear how to separate your waste into different bins?	Û	53%	34%	N/A - Questions not asked	Û	38%	42%	N/A - Questions not asked	⇔	56%	56%	56%	Û	44%	33%	33%		ಶ	48%	42%	46%	Û	50%	52%	58%
Staff Nominations	Would you like to nominate a member of staff from your hall?	Û	15%	23%	22%	Û	21%	14%	26%	Û	27%	16%	12%	Û	21%	21%	21%		û	21%	21%	21%	Û	28%	21%	22%

	Column Key
to be s Ward	y in this question was changed specific to each hall (e.g. len/Senior Subwarden, den/Senior Resident etc.)
	r of responses to the question
Percentage	of those responses answering
	e.g. 'Very/Quite Satisfied' or d/Very Good' or 'Yes')
Response Rate	Overall Response Rate
Big Question	Would you recommend your residence to other students at LSE?
	How satisfied are you with your hall's Wi-Fi?
	How satisfied are you with the bathroom and toilet facilities?
	How satisfied are you with your hall's cleanliness?
Facilities	How satisfied are you with your hall's kitchens or snack points?
	How satisfied are you with your hall's laundry room? (Washers and Dryers)
	How satisfied are you with your hall's maintenance?
	(reporting and completion) How satisfied are you with your hall's security
	personnel? How satisfied are you with your service desk's accuracy
	of response? How satisfied are you with
Front of House	your service desk's speed of response? How satisfied are you with
	your service desk's staff friendliness?
	How satisfied are you with your service desk's staff helpfulness?
Hall Committee	How satisfied are you with your current Hall Committee?
Pastoral	Are you aware that your hall has a pastoral support team?*
Support	I feel that there is a sense of community and belonging in my hall.
	Overall, how would you grade your hall in terms of sustainability?
Sustainabilit y	How would you rate the Reduce the Juice project?
	Did you find it clear how to separate your waste into different bins?
	uniterent pins:

Staff
Nominations
Nominations
Nominations
Nominations

													Stud	dent A	Accom	mo	dation	Satis	factio	n Su	rvey	2021													
									Uni	versit	y of Lo	ndo	on (Uo	L) Int	ercoll	egia	te Hal	ls												N	/leans	of I	Halls		
	Colleg	ge Hall (47))		Conna	ught Hall (25)		Garde	n Halls (16	1)		Internat	ional Hall	(94)		Lillian Pe	nson Hall	(27)		Nutford	d House (1	.7)		Eleanor	Rosa Hou	use		UoL Interd	collegiate mean)	Halls		All Hall:	s (4589)	
	2021	2020	2019		2021	2020	2019		2021	2020	2019		2021	2020	2019		2021	2020	2019		2021	2020	2019		2021	2020	2018		2021	2020	2019		2021	2020	2019
Û	15%	21%	33%	Û	16%	4%	32%	Û	13%	18%	21%	Û	13%	26%	32%	Û	19%	33%	50%	Û		27%	50%	⇔		4%		⇔	22%	22%	32%	Û	48%	47%	59%
Û	43%	100%	73%	Û	75%	100%	67%	Û	81%	90%	88%	Û	75%	88%	62%	Û	60%	67%	73%	Û		50%	70%	⇔		50%		Û	67%	85%	73%	Û	72%	85%	85%
Û	84%	100%	92%	⇔	100%	100%	67%	Û	86%	80%	80%	Û	59%	87%	80%	Û	20%	50%	67%	Û		50%	50%	⇔		100%	_	Û	70%	82%	70%	Û	67%	71%	60%
Û	67%	100%	77%	Û	75%	100%	56%	Û	86%	88%	80%	Û	67%	56%	52%	Û	0%	63%	40%	Û		50%	25%	⇔		100%		Û	59%	78%	58%	Û	58%	64%	56%
Û	67%	89%	100%	Û	50%	0%	78%	Û	81%	76%	90%	Û	67%	65%	65%	Û	0%	75%	53%	Û		100%	38%	\$		75%		Û	66%	74%	70%	Û	65%	68%	66%
Û	N/A- No answer	22%	23%	Û	N/A- No answer	0%	11%	Û	33%	44%	45%	Û	25%	37%	40%	Û	20%	38%	20%	⇔		0%	0%	⇔		75%		Û	26%	39%	34%	Û	28%	50%	49%
Û	given	44%	38%	Û	given	0%	22%	Û	43%	28%	40%	Û	75%	52%	40%	Û	0%	50%	33%	⇔		0%	38%	\$		50%		Û	48%	40%	35%	Û	34%	40%	29%
\$	67%	67%	69%	Û	50%	0%	22%	Û	62%	75%	70%	Û	58%	73%	52%	Û	60%	63%	40%	Û		100%	50%	\$		75%		Û	59%	71%	57%	Û	58%	63%	58%
Û	50%	89%	77%	Û	50%	N/A- No answer	89%	Û	57%	80%	80%	Û	75%	74%	72%	Û	20%	75%	53%	Û		100%	38%	\$		75%		Û	50%	79%	68%	Û	58%	73%	72%
Û	67%	78%	92%	Û	50%	given	100%	Û	76%	70%	84%	Û	50%	83%	60%	Û	40%	67%	57%	Û		100%	70%	\$		75%		Û	57%	76%	75%	Û	61%	76%	77%
Û	67%	89%	100%	Û	25%	100%	100%	Û	53%	67%	81%	Û	33%	83%	52%	Û	40%	55%	47%	Û I	No data	100%	80%	\$	No data	75%	No Prior Data	Û	44%	75%	72%	Û	58%	75%	77%
Û	84%	79%	77%	Û	25%	100%	100%	Û	72%	70%	65%	û	58%	75%	76%	Û	20%	67%	47%	Û		100%	70%	⇔		75%		Û	52%	74%	72%	Û	63%	80%	81%
Û	50%	79%	92%	Û	50%	100%	100%	Û	72%	67%	81%	û	50%	83%	68%	Û	60%	67%	47%	Û		100%	60%	⇔		75%		Û	56%	75%	77%	Û	65%	77%	80%
Û	N/A - Question	100%	N/A - Question	Û	N/A - Question	100%	86%	Û	N/A - Question	73%	61%	Û	N/A - Question	80%	61%	Û	N/A - Question	50%	67%	Û		100%	86%	\$		25%		Û	N/A - Question not	72%	60%	Û	N/A - Question	71%	75%
Û	not asked	89%	not asked	Û	not asked 75%	100%	78%	Û	not asked	67%	52%	Û	not asked 92%	67%	83%	Û	not asked 80%	67%	90%	Û		100%	90%	\$		100%		⇔	N/A - Question not	72%	60%	Û	not asked	63%	66%
Û	N/A - Question not asked	78%	36%	Û	N/A - Question not asked	100%	44%	Û	N/A - Question not asked	48%	47%	Û	N/A - Question not asked	58%	40%	Û	N/A - Question not asked	78%	60%	Û		50%	63%	\$		25%		Û	asked 68%	72%	75%	Û	N/A - Question	48%	54%
û	17%	75%	42%	Û	25%	0%	44%	Û		48%	60%	Û	33%	57%	88%	Û	20%	63%	50%	Û		100%	38%	⇔		50%		Û	N/A - Question not asked	59%	41%	Û	not asked	57%	52%
Û	N/A - Question not asked	33%	N/A - Question not asked	Û	N/A - Question not asked	N/A- No answer given	N/A - Question not asked		N/A - Question not asked	36%	N/A - Question not asked	Û	N/A - Question not asked	52%	N/A - Question not asked		N/A - Question not asked	13%	N/A - Question not asked	⇔		0%	N/A - Question	⇔		25%		⇔	N/A - Question not asked	59%	41%	Û	N/A - Question not asked	44%	N/A
û	34%	56%	75%	Û	25%	0%	67%	Û		28%	28%	Û	83%	74%	48%	Û	40%	50%	50%	Û		50%	75%	⇔		25%		Û	23%	56%	46%	Û	50%	52%	58%
Û	67%	33%	67%	Û	50%	100%	0%	Û	10%	16%	13%	Û	18%	21%	12%	Û	20%	0%	27%	Û		50%	43%	⇔		0%		Û	N/A - Question not asked	42%	N/A - Question not aske		28%	21%	22%

	Column Key					Stu	ident Ac	comm	odatio	on S	atisfacti	on Su	rvey 20	21			
to be s	y in this question was changed specific to each hall (e.g. len/Senior Subwarden, den/Senior Resident etc.)								All	Hall	s						
	or of responses to the question		LSE H	alls (2556)		т	hird Party Man	aged Halls	(1652)		UoL Interc	ollegiate H nean)	alls		All Hal	ls (4589)	
_	of those responses answering e.g. 'Very/Quite Satisfied' or																
	d/Very Good' or 'Yes')		2021	2020	2019		2021	2020	2019		2021	2020	2019		2021	2020	2019
Response Rate	Overall Response Rate	1	47%	54%	68%	Û	45%	43%	52%	⇔	22%	22%	32%	Û	48%	47%	59%
Big Question	Would you recommend your residence to other students at LSE?	1	84%	88%	89%	Û	64%	79%	79%	Û	67%	85%	73%	Û	72%	85%	85%
	How satisfied are you with your hall's Wi-Fi?	1	73%	74%	63%	Û	58%	56%	57%	Û	70%	82%	70%	Û	67%	71%	60%
	How satisfied are you with the bathroom and toilet facilities?	1	57%	54%	56%	Û	58%	61%	55%	Û	59%	78%	58%	Û	58%	64%	56%
	How satisfied are you with your hall's cleanliness?	í	71%	68%	68%	Û	60%	61%	62%	Û	66%	74%	70%	Û	65%	68%	66%
Facilities	How satisfied are you with your hall's kitchens or snack points?	1	53%	52%	47%	Û	57%	59%	55%	Û	26%	39%	34%	Û	28%	50%	49%
	How satisfied are you with your hall's laundry room? (Washers and Dryers)	í	60%	52%	32%	Û	41%	28%	21%	Û	48%	40%	35%	Û	34%	40%	29%
	How satisfied are you with your hall's maintenance? (reporting and completion)	1	58%	64%	63%	Û	57%	55%	46%	Û	59%	71%	57%	Û	58%	63%	58%
	How satisfied are you with your hall's security personnel?	1	66%	75%	75%	Û	58%	65%	64%	Û	50%	79%	68%	Û	58%	73%	72%
	How satisfied are you with your service desk's accuracy of response?	1	71%	81%	83%	Û	54%	72%	65%	Û	57%	76%	75%	Û	61%	76%	77%
Front of	How satisfied are you with your service desk's speed of response?	1	74%	81%	83%	Û	56%	70%	65%	Û	44%	75%	72%	Û	58%	75%	77%
House	How satisfied are you with your service desk's staff friendliness?	1	73%	82%	83%	Û	64%	85%	74%	Û	52%	74%	72%	Û	63%	80%	81%
	How satisfied are you with your service desk's staff helpfulness?	1	74%	82%	85%	Û	64%	74%	69%	Û	56%	75%	77%	Û	65%	77%	80%
Hall Committee	How satisfied are you with your current Hall Committee?	1	N/A - Question no asked	t 73%	77%	Û	N/A - Question not asked	67%	69%	Û	N/A - Question not asked	72%	60%	Û	N/A - Question not asked	71%	75%
Pastoral	Are you aware that your hall has a pastoral support team?*	1	78%	63%	72%	Û	N/A - Questions not asked	55%	49%	Û	N/A - Question not asked	72%	60%	Û	62%	63%	66%
Support	I feel that there is a sense of community and belonging in my hall.	1	N/A - Question not asked	56%	61%	Û	N/A - Question not asked	30%	41%	Û	68%	72%	75%	Û	N/A - Question not asked	48%	54%
	Overall, how would you grade your hall in terms of sustainability?	1	49%	54%	57%	Û	38%	59%	54%	Û	N/A - Question not asked	59%	41%	Û	35%	57%	52%
Sustainabilit y	How would you rate the Reduce the Juice project?	1	29%	46%	48%		No Reduc	e the Juice		Û	N/A - Question not asked	59%	41%	Û	N/A - Question not asked	44%	N/A
	Did you find it clear how to separate your waste into different bins?	1	61%	66%	68%	Û	48%	42%	46%	Û	23%	56%	46%	û	50%	52%	58%
Staff Nominations	Would you like to nominate a member of staff from your hall?	í	29%	24%	23%	Û	21%	21%	21%	Û	N/A - Question not asked	42%	N/A - Question not asked	Û	28%	21%	22%

				Stud	dent Acco	mmodatio	on Satisfa	ction Sur	vey 2021					
19	Total number of responses to the question	Bankside House (598)	Butler's Wharf (280)	Carr Saunders Hall (156)	High Holborn (447)	Northumberland House (339)	Passfield Hall (226)	Rosebery Hall (285)	Mean of LSE Halls (2556)	Lilian Knowles House (365)	Sidney Webb House (460)	urbanest King's Cross (346)	urbanest Westminster Bridge (481)	Third Party Managed Halls (1652)
:-dlvo:	Do you feel COVID-safe	59%	79%	63%	79%	83%	69%	59%	70%	62%	60%	72%	63%	64%
	Thinking about the measures LSE put in place in your hall to keep you safe, were they: far too much - just right?	88%	87%	93%	90%	90%	82%	83%	88%	60%	78%	77%	79%	74%

		Stud	lent Acco	mmodati	on Satisfa	ction Surv	vey 2021			
-19	Total number of responses to the question	College Hall (47)	Connaught Hall (25)	Garden Halls (161)	International Hall (94)	Lillian Penson Hall (27)	Nutford House (17)	Eleanor Rosa House	UoL Intercollegiate Halls (mean)	Mean of All Halls (4589)
COVID	Do you feel COVID-safe	72%	100%	53%	75%	40%	N/A Question not asked	N/A Question not asked	N/A Question not asked	68%
J	Thinking about the measures LSE put in place in your hall to keep you safe, were they: far too much - just right?	100%	100%	N/A- Question not asked	92%	80%	N/A Question not asked	N/A Question not asked	N/A Question not asked	85%