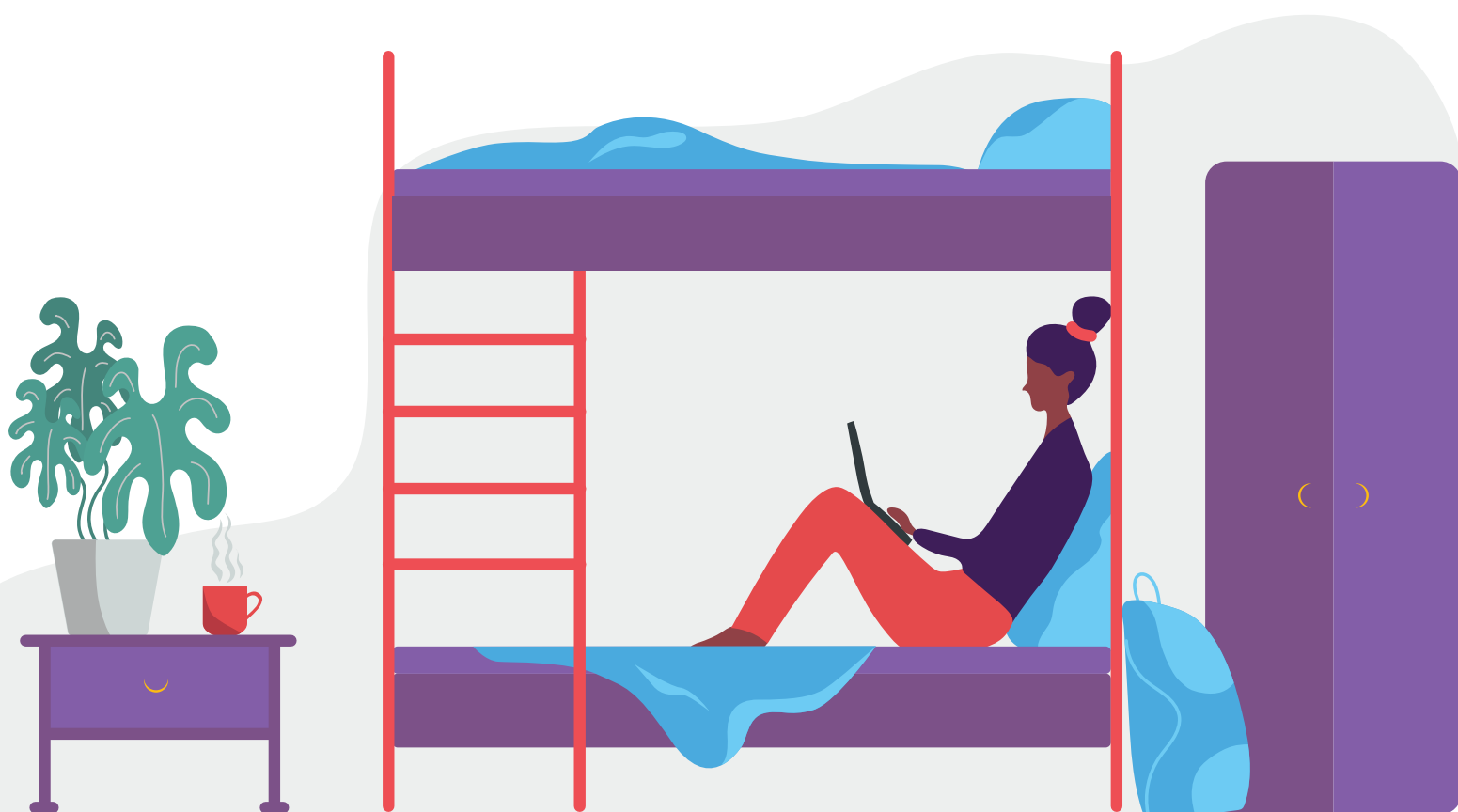


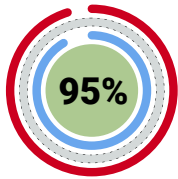
# Accommodation Satisfaction Survey 2022

LSE Halls

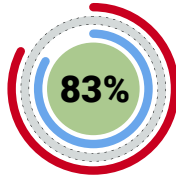


### Main questions

Completion rate  
1328 Responses



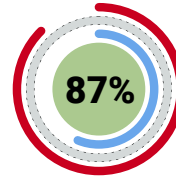
How much are you enjoying your stay at your hall?



Do you think your hall offers good value for money?



Would you recommend your hall to other students at LSE?



Do you feel a sense of community in your hall?



### Facilities



How satisfied are you with the bathroom and toilet facilities?



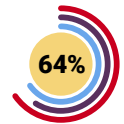
How satisfied are you with the general cleanliness in your hall?



How satisfied are you with your kitchen or snack point?



How satisfied are you with the laundry facilities?



How satisfied are you with the maintenance support in your hall?

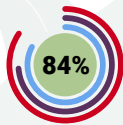


How satisfied are you with the security in your hall?

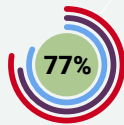


How satisfied are you with the wireless internet?

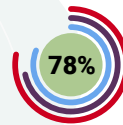
### Reception



How helpful would you rate the reception and front of house teams?



How happy are you with our speed of response?

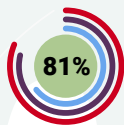


How happy are you with our accuracy of responses?



How happy are you with the friendliness of our reception and front of house team?

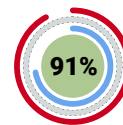
### Pastoral Support



Are you aware of who your Warden, Subwarden or Pastoral support teams are?



Are you aware of the Residential Life events programme?



How satisfied are you with your Hall Committee?

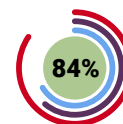
### Sustainability



How much do you feel you are actively encouraged to adopt sustainable behaviours in your hall?

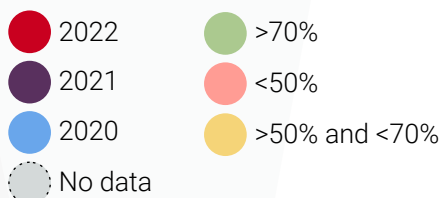


Did you take part in the #SustainableLSE Halls Campaign this year?



Do you find it clear how to separate your waste into different bins?

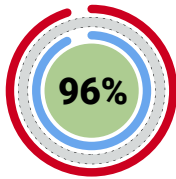
Legend



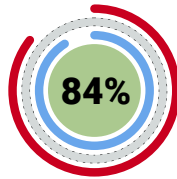
## Main questions

Completion rate

359 Responses



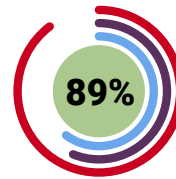
How much are you enjoying your stay at Bankside House?



Do you think Bankside House offers good value for money?



Would you recommend Bankside House to other students at LSE?



Do you feel a sense of community in Bankside House?



## Facilities



How satisfied are you with the bathroom and toilet facilities?



How satisfied are you with the general cleanliness in your hall?



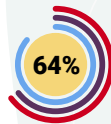
How satisfied are you with your kitchen or snack point?



How satisfied are you with the laundry facilities?



How satisfied are you with the maintenance support in your hall?

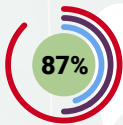


How satisfied are you with the security in your hall?



How satisfied are you with the wireless internet?

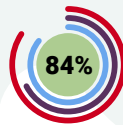
## Sustainability



How much do you feel you are actively encouraged to adopt sustainable behaviours in your hall?



Did you take part in the #SustainableLSE Halls Campaign this year?



Do you find it clear how to separate your waste into different bins?

## Reception

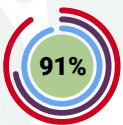


How helpful would you rate the reception and front of house teams?

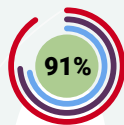


How happy are you with our speed of response?

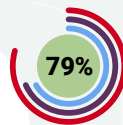
## Catering



How satisfied are you with the catering at your hall?



How satisfied are you with the friendliness of the catering staff at your hall?



How satisfied are you with the quality of food at your hall?



How happy are you with our accuracy of responses?



How happy are you with the friendliness of our reception and front of house team?

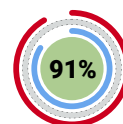
## Pastoral Support



Are you aware of who your Warden, Subwarden or Pastoral support teams are?

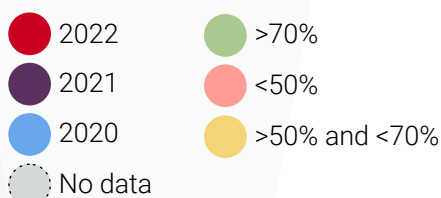


Are you aware of the Residential Life events programme?



How satisfied are you with your Hall Committee?

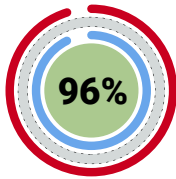
Legend



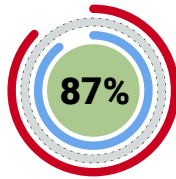
## Main questions

Completion rate

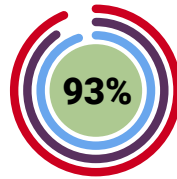
106 Responses



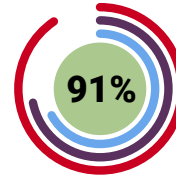
How much are you enjoying your stay at Carr-Saunders Hall?



Do you think Carr-Saunders Hall offers good value for money?



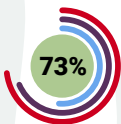
Would you recommend Carr-Saunders Hall to other students at LSE?



Do you feel a sense of community in Carr-Saunders Hall?



## Facilities



How satisfied are you with the bathroom and toilet facilities?



How satisfied are you with the general cleanliness in your hall?



How satisfied are you with your kitchen or snack point?



How satisfied are you with the laundry facilities?



How satisfied are you with the maintenance support in your hall?



How satisfied are you with the security in your hall?



How satisfied are you with the wireless internet?

## Sustainability



How much do you feel you are actively encouraged to adopt sustainable behaviours in your hall?



Did you take part in the #SustainableLSE Halls Campaign this year?



Do you find it clear how to separate your waste into different bins?

## Reception



How helpful would you rate the reception and front of house teams?



How happy are you with our speed of response?

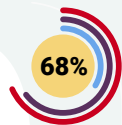
## Catering



How satisfied are you with the catering at your hall?



How satisfied are you with the friendliness of the catering staff at your hall?



How satisfied are you with the quality of food at your hall?



How happy are you with our accuracy of responses?



How happy are you with the friendliness of our reception and front of house team?

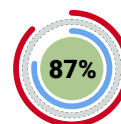
## Pastoral Support



Are you aware of who your Warden, Subwarden or Pastoral support teams are?

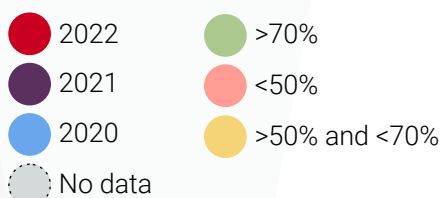


Are you aware of the Residential Life events programme?



How satisfied are you with your Hall Committee?

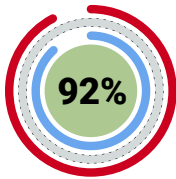
Legend



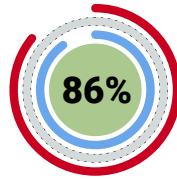
## Main questions

Completion rate

158 Responses



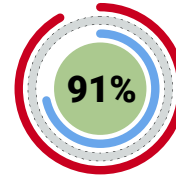
How much are you enjoying your stay at Passfield Hall?



Do you think Passfield Hall offers good value for money?



Would you recommend Passfield Hall to other students at LSE?



Do you feel a sense of community in Passfield Hall?



## Facilities



How satisfied are you with the bathroom and toilet facilities?



How satisfied are you with the general cleanliness in your hall?



How satisfied are you with your kitchen or snack point?



How satisfied are you with the laundry facilities?



How satisfied are you with the maintenance support in your hall?



How satisfied are you with the security in your hall?



How satisfied are you with the wireless internet?

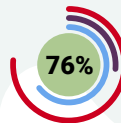
## Sustainability



How much do you feel you are actively encouraged to adopt sustainable behaviours in your hall?



Did you take part in the #SustainableLSE Halls Campaign this year?

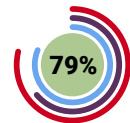


Do you find it clear how to separate your waste into different bins?

## Reception



How helpful would you rate the reception and front of house teams?

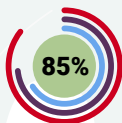


How happy are you with our speed of response?

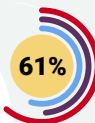
## Catering



How satisfied are you with the catering at your hall?



How satisfied are you with the friendliness of the catering staff at your hall?



How satisfied are you with the quality of food at your hall?



How happy are you with our accuracy of responses?



How happy are you with the friendliness of our reception and front of house team?

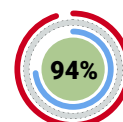
## Pastoral Support



Are you aware of who your Warden, Subwarden or Pastoral support teams are?

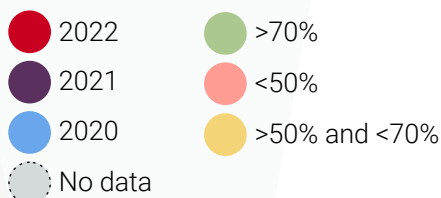


Are you aware of the Residential Life events programme?



How satisfied are you with your Hall Committee?

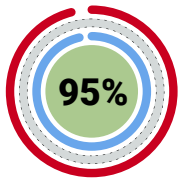
Legend



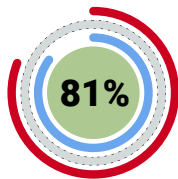
## Main questions

Completion rate

225 Responses



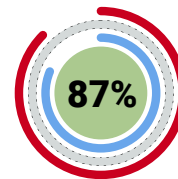
How much are you enjoying your stay at Rosebery Hall?



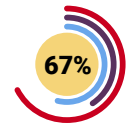
Do you think Rosebery Hall offers good value for money?



Would you recommend Rosebery Hall to other students at LSE?



Do you feel a sense of community in Rosebery Hall?



## Facilities



How satisfied are you with the bathroom and toilet facilities?



How satisfied are you with the general cleanliness in your hall?



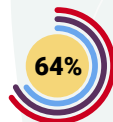
How satisfied are you with your kitchen or snack point?



How satisfied are you with the laundry facilities?



How satisfied are you with the maintenance support in your hall?

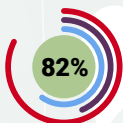


How satisfied are you with the security in your hall?



How satisfied are you with the wireless internet?

## Sustainability



How much do you feel you are actively encouraged to adopt sustainable behaviours in your hall?



Did you take part in the #SustainableLSE Halls Campaign this year?



Do you find it clear how to separate your waste into different bins?

## Reception

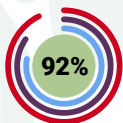


How helpful would you rate the reception and front of house teams?



How happy are you with our speed of response?

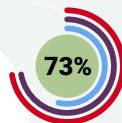
## Catering



How satisfied are you with the catering at your hall?



How satisfied are you with the friendliness of the catering staff at your hall?



How satisfied are you with the quality of food at your hall?



How happy are you with our accuracy of responses?



How happy are you with the friendliness of our reception and front of house team?

## Pastoral Support



Are you aware of who your Warden, Subwarden or Pastoral support teams are?

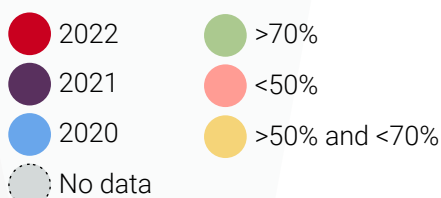


Are you aware of the Residential Life events programme?



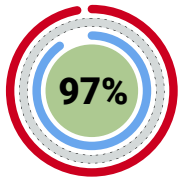
How satisfied are you with your Hall Committee?

## Legend

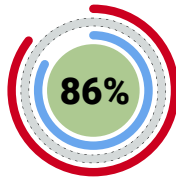


## Main questions

Completion rate  
180 Responses



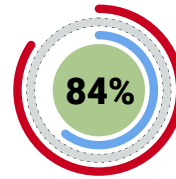
How much are you enjoying your stay at Butler's Wharf?



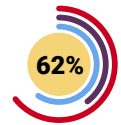
Do you think Butler's Wharf offers good value for money?



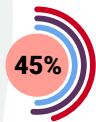
Would you recommend Butler's Wharf to other students at LSE?



Do you feel a sense of community in Butler's Wharf?



## Facilities



How satisfied are you with the bathroom and toilet facilities?



How satisfied are you with the general cleanliness in your hall?



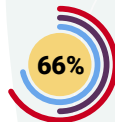
How satisfied are you with your kitchen or snack point?



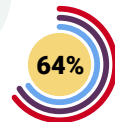
How satisfied are you with the laundry facilities?



How satisfied are you with the maintenance support in your hall?



How satisfied are you with the security in your hall?

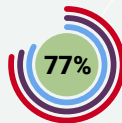


How satisfied are you with the wireless internet?

## Reception



How helpful would you rate the reception and front of house teams?



How happy are you with our speed of response?

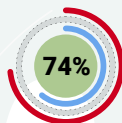


How happy are you with our accuracy of responses?



How happy are you with the friendliness of our reception and front of house team?

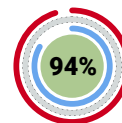
## Pastoral Support



Are you aware of who your Warden, Subwarden or Pastoral support teams are?



Are you aware of the Residential Life events programme?



How satisfied are you with your Hall Committee?

## Sustainability



How much do you feel you are actively encouraged to adopt sustainable behaviours in your hall?

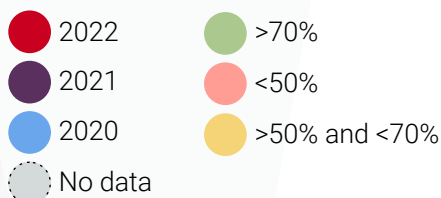


Did you take part in the #SustainableLSE Halls Campaign this year?



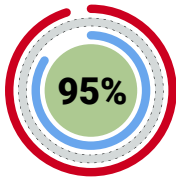
Do you find it clear how to separate your waste into different bins?

## Legend

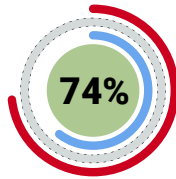


## Main questions

Completion rate  
300 Responses



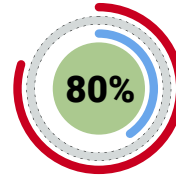
How much are you enjoying your stay at High Holborn?



Do you think High Holborn offers good value for money?



Would you recommend High Holborn to other students at LSE?



Do you feel a sense of community in High Holborn?



## Facilities



How satisfied are you with the bathroom and toilet facilities?



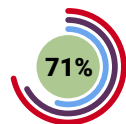
How satisfied are you with the general cleanliness in your hall?



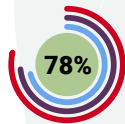
How satisfied are you with your kitchen or snack point?



How satisfied are you with the laundry facilities?



How satisfied are you with the maintenance support in your hall?



How satisfied are you with the security in your hall?

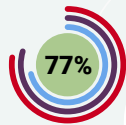


How satisfied are you with the wireless internet?

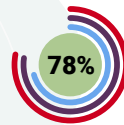
## Reception



How helpful would you rate the reception and front of house teams?



How happy are you with our speed of response?

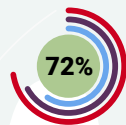


How happy are you with our accuracy of responses?



How happy are you with the friendliness of our reception and front of house team?

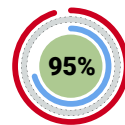
## Pastoral Support



Are you aware of who your Warden, Subwarden or Pastoral support teams are?



Are you aware of the Residential Life events programme?

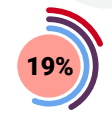


How satisfied are you with your Hall Committee?

## Sustainability



How much do you feel you are actively encouraged to adopt sustainable behaviours in your hall?

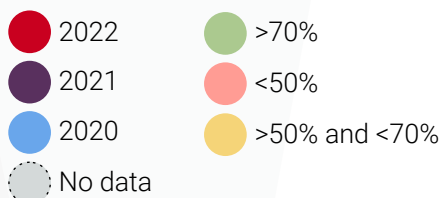


Did you take part in the #SustainableLSE Halls Campaign this year?



Do you find it clear how to separate your waste into different bins?

Legend





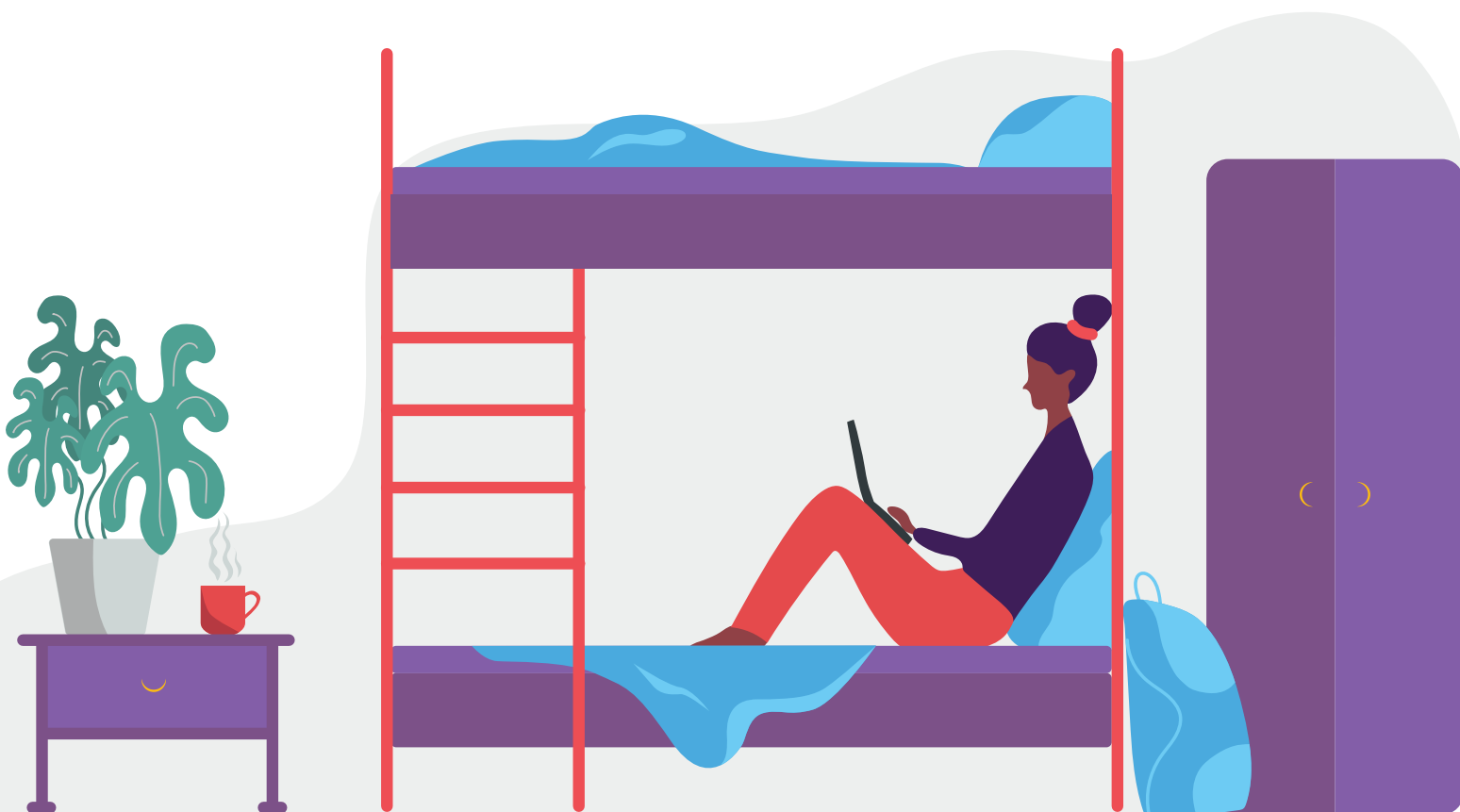


THE LONDON SCHOOL  
OF ECONOMICS AND  
POLITICAL SCIENCE ■

Residential and Catering  
Services Division

# Accommodation Satisfaction Survey 2022

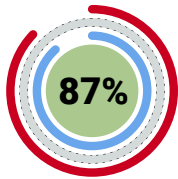
Third Party Managed Halls



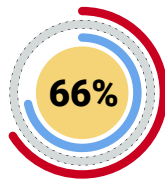
## Main questions

Completion rate

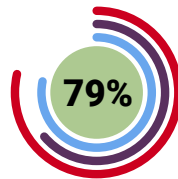
733 Responses



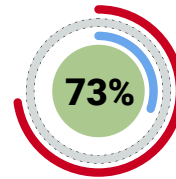
How much are you enjoying your stay at your hall?



Do you think your hall offers good value for money?



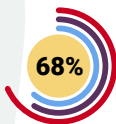
Would you recommend your hall to other students at LSE?



Do you feel a sense of community in your hall?



## Facilities



How satisfied are you with the bathroom and toilet facilities?



How satisfied are you with the general cleanliness in your hall?



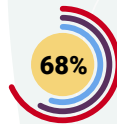
How satisfied are you with your kitchen or snack point?



How satisfied are you with the laundry facilities?



How satisfied are you with the maintenance support in your hall?

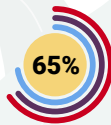


How satisfied are you with the security in your hall?

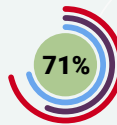


How satisfied are you with the wireless internet?

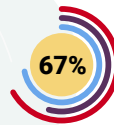
## Reception



How helpful would you rate the reception and front of house teams?



How happy are you with our speed of response?

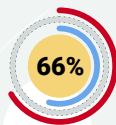


How happy are you with our accuracy of responses?



How happy are you with the friendliness of our reception and front of house team?

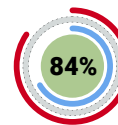
## Pastoral Support



Are you aware of who your Warden, Subwarden or Pastoral support teams are?

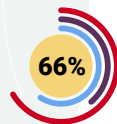


Are you aware of the Residential Life events programme?



How satisfied are you with your Hall Committee?

## Sustainability



How much do you feel you are actively encouraged to adopt sustainable behaviours in your hall?



Do you find it clear how to separate your waste into different bins?

Legend

2022

2021

2020

No data

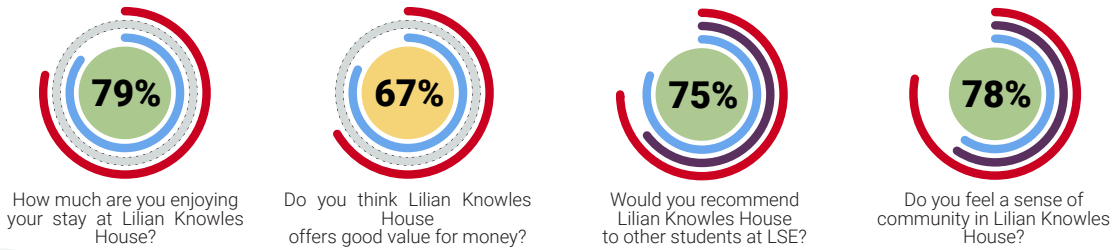
>70%

<50%

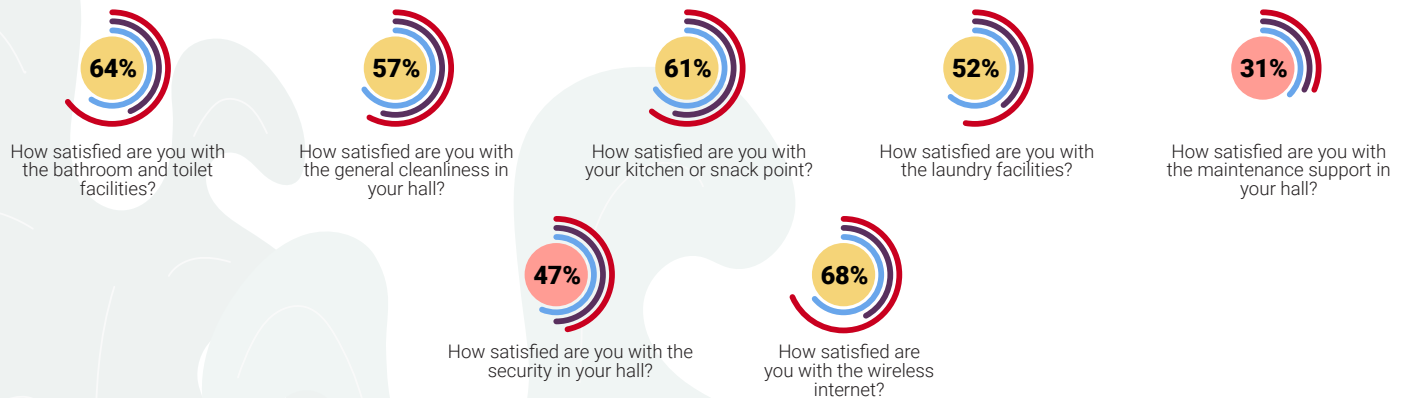
>50% and <70%

## Main questions

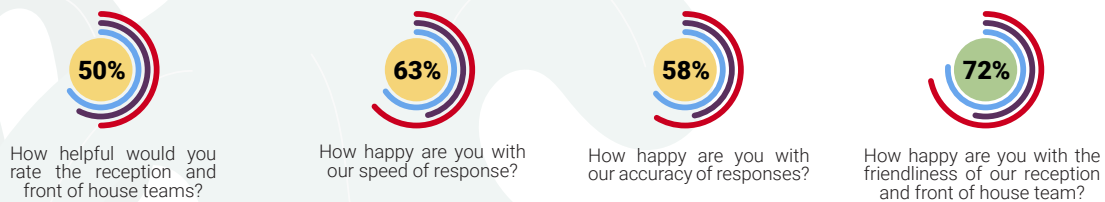
Completion rate  
156 Responses



## Facilities



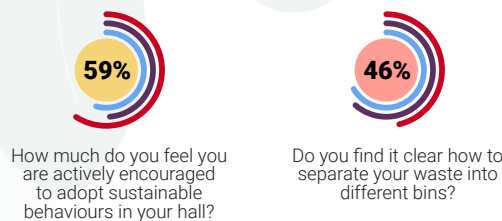
## Reception



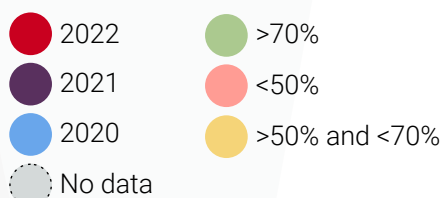
## Pastoral Support



## Sustainability

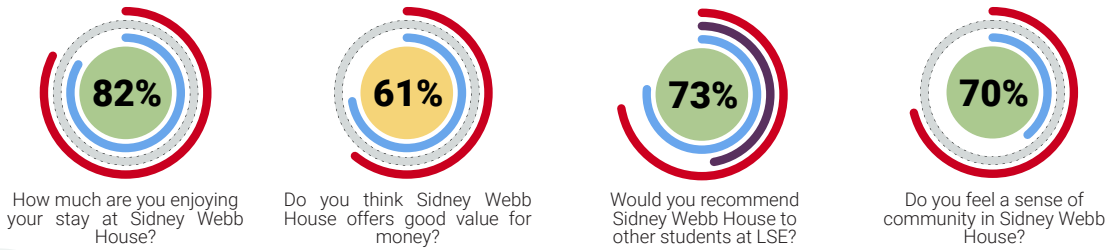


## Legend

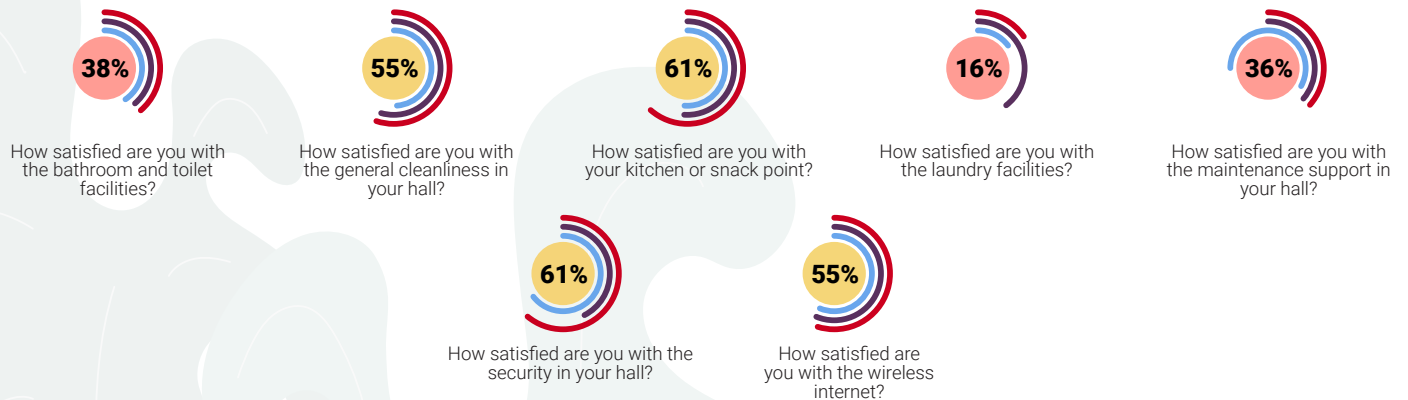


## Main questions

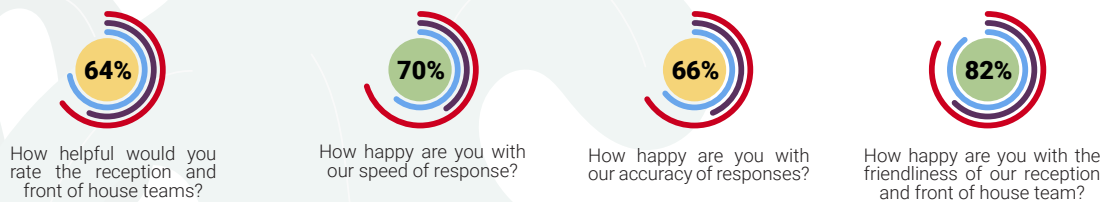
Completion rate  
247 Responses



## Facilities



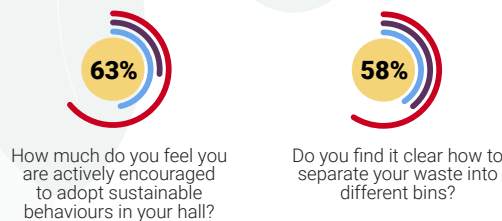
## Reception



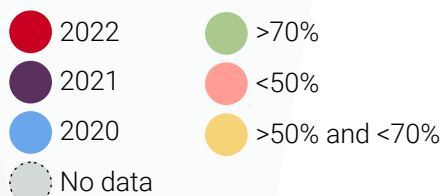
## Pastoral Support



## Sustainability



## Legend



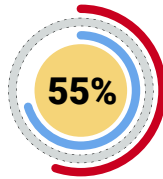
## Main questions

Completion rate

84 Responses



How much are you enjoying your stay at King's Cross?



Do you think King's Cross offers good value for money?



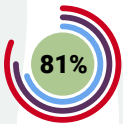
Would you recommend King's Cross to other students at LSE?



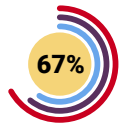
Do you feel a sense of community in King's Cross?



## Facilities



How satisfied are you with the bathroom and toilet facilities?



How satisfied are you with the general cleanliness in your hall?



How satisfied are you with your kitchen or snack point?



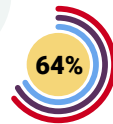
How satisfied are you with the laundry facilities?



How satisfied are you with the maintenance support in your hall?

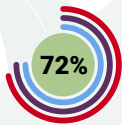


How satisfied are you with the security in your hall?



How satisfied are you with the wireless internet?

## Reception



How helpful would you rate the reception and front of house teams?



How happy are you with our speed of response?

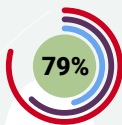


How happy are you with our accuracy of responses?



How happy are you with the friendliness of our reception and front of house team?

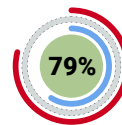
## Pastoral Support



Are you aware of who your Warden, Subwarden or Pastoral support teams are?



Are you aware of the Residential Life events programme?



How satisfied are you with your Hall Committee?

## Sustainability

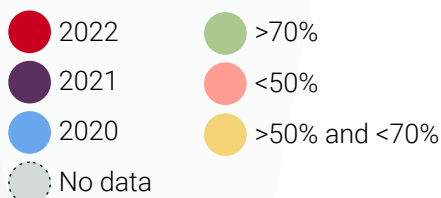


How much do you feel you are actively encouraged to adopt sustainable behaviours in your hall?



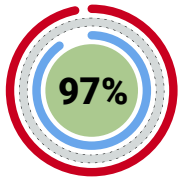
Do you find it clear how to separate your waste into different bins?

Legend

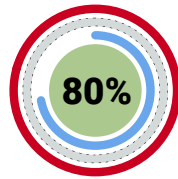


## Main questions

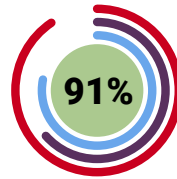
Completion rate  
246 Responses



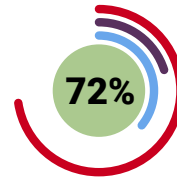
How much are you enjoying your stay at Westminster Bridge?



Do you think Westminster Bridge offers good value for money?



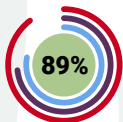
Would you recommend Westminster Bridge to other students at LSE?



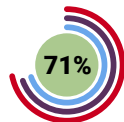
Do you feel a sense of community at Westminster Bridge?



## Facilities



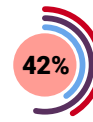
How satisfied are you with the bathroom and toilet facilities?



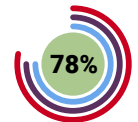
How satisfied are you with the general cleanliness in your hall?



How satisfied are you with your kitchen or snack point?



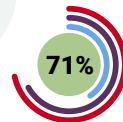
How satisfied are you with the laundry facilities?



How satisfied are you with the maintenance support in your hall?

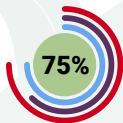


How satisfied are you with the security in your hall?

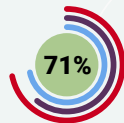


How satisfied are you with the wireless internet?

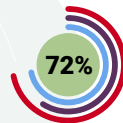
## Reception



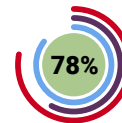
How helpful would you rate the reception and front of house teams?



How happy are you with our speed of response?



How happy are you with our accuracy of responses?



How happy are you with the friendliness of our reception and front of house team?

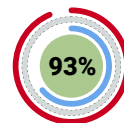
## Pastoral Support



Are you aware of who your Warden, Subwarden or Pastoral support teams are?

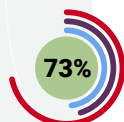


Are you aware of the Residential Life events programme?



How satisfied are you with your Hall Committee?

## Sustainability

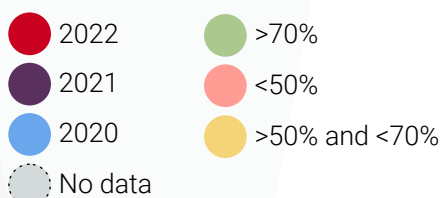


How much do you feel you are actively encouraged to adopt sustainable behaviours in your hall?



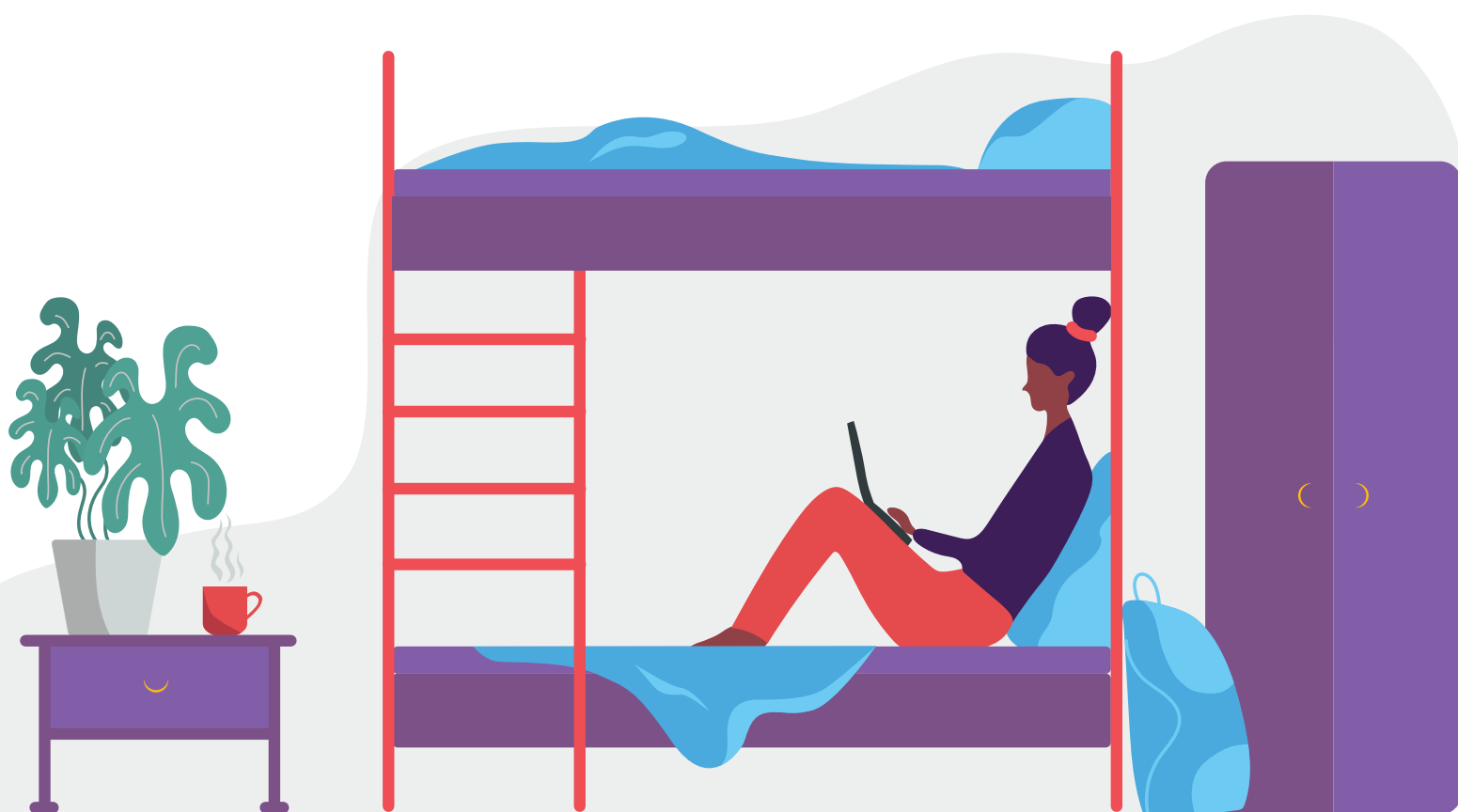
Do you find it clear how to separate your waste into different bins?

Legend



# Accommodation Satisfaction Survey 2022

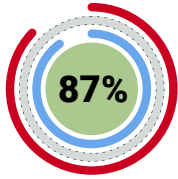
Intercollegiate Halls  
(University of London)



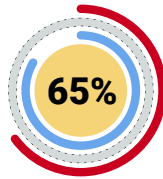
## Main questions

Completion rate

47 Responses



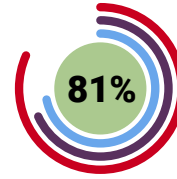
How much are you enjoying your stay at your hall?



Do you think your hall offers good value for money?



Would you recommend your hall to other students at LSE?



Do you feel a sense of community in your hall?



## Facilities



How satisfied are you with the bathroom and toilet facilities?



How satisfied are you with the general cleanliness in your hall?



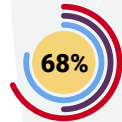
How satisfied are you with your kitchen or snack point?



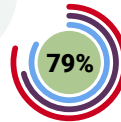
How satisfied are you with the laundry facilities?



How satisfied are you with the maintenance support in your hall?

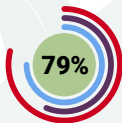


How satisfied are you with the security in your hall?

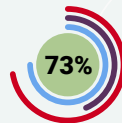


How satisfied are you with the wireless internet?

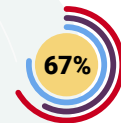
## Reception



How helpful would you rate the reception and front of house teams?



How happy are you with our speed of response?

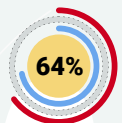


How happy are you with our accuracy of responses?



How happy are you with the friendliness of our reception and front of house team?

## Pastoral Support



Are you aware of who your Warden, Subwarden or Pastoral support teams are?

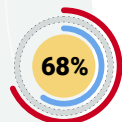


Are you aware of the Residential Life events programme?



How satisfied are you with your Hall Committee?

## Sustainability



How much do you feel you are actively encouraged to adopt sustainable behaviours in your hall?



Do you find it clear how to separate your waste into different bins?

Legend

