

MIKHAIL TENGKU

7 Im Hirschgarten, Frankfurt, Germany
Tel: 07894567198 Email: m.tengku@lse.ac.uk
German citizen with right to work

PROFILE

- Results driven manager with 11 years' experience in strategy and business transformation roles.
- Experience in both private and public sectors.
- Seeking a new role in the public sector to capitalise on my recent MSc in Public Management & Governance

WORK EXPERIENCE

Bechtel Group

Business Analyst (Contract work in conjunction with MSc)

London, United Kingdom

October 2014 – Present

Rentenversicherung (German State Pension Fund)

Senior Civil Servant

Berlin, Germany

June 2010 – October 2014

AECOM

Consultant (Government Department)

Junior Consultant (Projects covered construction, energy, government)

Kuala Lumpur, Malaysia

July 2006 – July 2010

October 2003 – July 2006

RELEVANT SKILLS

Leadership

- Led 5 bids for new contracts whilst at Bechtel (2014 – 2015).
- Independently carried out management & financial reporting at Rentenversicherung
- Project management of a programme to improve the effectiveness of production equipment of a sweet factory. Responsible for: project planning; managing an implementation team of 10 engineers and production managers; recommendations on maintenance procedures (AECOM, 2007).
- Managed project budgets for a portfolio of 50 projects in the energy sector as a consultant at AECOM in 2009/10.

Business Improvement

- Developing business plan for Bechtel Group in conjunction with Development Director (current).
- Rescued a struggling IT system development project at Bechtel (2014). Reorganised the team, project and third party suppliers. Delivered the system ahead of deadline and established the system in 10 countries. Delivered a 10% speed improvement in the system and made recommendations on future performance enhancements.

Process Improvement

- Utilised lean six sigma processes to improve baggage system at Kuala Lumpur international airport whilst at junior consultant at AECOM (2004). Speeded up average baggage delivery to passengers by 5.5 minutes.

- Developed SharePoint system for pension officers in Germany at Rentenversicherung (2013) enabling them to work together on calculations. This cut client response time by 20%.
- Streamlined HR business processes at Rentenversicherung to shorten recruitment procedures and enhance candidate experience. Shortened average time from advertisement to hire by 14 days (2012).

Stakeholder Engagement

- Currently work with CEO, CFO, CIO, group board and regional managing directors to make recommendations for Bechtel business plan.

Training & Development of Staff

- Regularly trained staff at Rentenversicherung in SixSigma principles as part of learning and development training courses
- Invited to speak at Lean & Six Sigma world conference 2013 in Florida.

EDUCATION

London School of Economics and Political Science (LSE)

MSc. Public Management & Governance

Expected Merit

Project: Produced 5000 word report in collaboration with 5 other students involving policy recommendations to the World Bank in the area of disability. Project designed to increase access for people with disabilities to social and economic opportunities.

London, United Kingdom

2014 - 2015

University of Malaysia

BSc Engineering (GPA 3.5/4)

Kuala Lumpur, Malaysia

2000 - 2003

Sekolah Seri Suria

Malaysia Higher School Certificate (75%)

Kuala Lumpur, Malaysia

1993 - 2000

PROFESSIONAL TRAINING

PRINCE2 Practitioner

Project management training. Hold 'Registered Practitioner' status.

Berlin, Germany

2010

Six Sigma Training

Black Belt 16 day course

Kuala Lumpur, Malaysia

2005

SKILLS

Languages: Fluent *English* and *Malay* (native language); conversant *German*

IT: Proficient at use of all Microsoft Office packages