Checking for Errors on a Tier 4 General Visa – October 2019

Checking your Entry Clearance Vignette (visa sticker in your passport)

Students who are studying on programmes of longer than 6 months will be issued with a Tier 4 Entry Clearance Vignette valid for 30 days to allow entry to the UK. The full residence permission to remain in the UK for the duration of your studies and some additional extra time will be on a Biometric Residence Permit (BRP), which you will collect once in the UK. When you are issued with your visa, you should also be issued with a letter or email confirming the details of your Tier 4 permission for the UK including details of where to collect your BRP, this will usually be the Post Office which you selected in your visa application form.

Check your Tier 4 entry clearance carefully to ensure that everything is correct:

**Personal details:** Check that your names, nationality, date of birth & passport number are all correct and match the details on your passport.

**Type of Leave:** Your Entry Clearance vignette should state “Tier 4 (General) Student” and it should state the LSE Sponsor Licence Number 1RRV3MMEX (as stated on your CAS)

**Conditions of Leave:** Your Tier 4 Entry Clearance vignette should state that you have a work restriction or limit of 20 hours per week in term time (unless your Tier 4 visa was issued for a pre-sessional course or other programme below degree level in which case the work restriction should be 10 hours per week in term time).

If your Tier 4 vignette was issued for a programme of study of longer than 6 months and you are a national of a country which is on the Police Registration List, your Tier 4 Entry Clearance should state “Police Registration” The vignette should also state “No Public Funds”

**Length of Leave:** The length of your Tier 4 Entry Clearance vignette should be either 30 days starting from 7 days before your intended travel date or one month before the start date of your programme of study as stated on your CAS, whichever is later.

If your Tier 4 visa is issued for a programme that is less than 6 months, you should be issued with a Tier 4 entry clearance vignette for the length of the programme valid from 7 days before the start date and expiring 7 days after the end date of your programme.

*Note: If your programme is a pre-sessional course, you should be granted until the end date of your programme + 1 additional month.*

Checking your Biometric Residence Permit (BRP)

If you applied for your Tier 4 General Student visa outside the UK to study on a programme of longer than 6 months, you will be issued with a 30 day Entry Clearance vignette in your passport to enable you to enter the UK and then you will be issued with a BRP when you are in the UK which provides evidence of your immigration permission to remain in the UK for the duration of your studies.

If you applied for your Tier 4 visa in the UK, you will be issued with a new BRP and will not be issued with another vignette, as you are applying from inside the UK.

**Personal details:** Check that your name, nationality, date & place of birth are all correct and match the details on your passport.

**Type of Leave:** Your BRP should state “Tier 4 (General) Student” and it should state the LSE Sponsor Licence Number 1RRV3MMEX (as stated on your CAS)

If you applied for your Tier 4 visa outside the UK, your BRP should state “Leave to Enter”. If you applied for your Tier 4 visa in the UK, your BRP should state “Leave to Remain”

**Conditions of Leave:** Your BRP should state that you have a work restriction or limit of 20 hours per week in term time (unless your Tier 4 visa was issued for a pre-sessional course or other programme below degree level in which case the work restriction should be 10 hours per week in term time).

The BRP should also state “No Public Funds”

**Length of Leave:** Your BRP should have an expiry date after the end date of your studies as stated on your CAS:

- If your programme of study is 12 months or longer, you should be granted until the end date of your programme + an additional 4 months
- If your programme of study is between 6 months and 12 months, you should be granted until the end date of your programme + an additional 2 months
- If your programme of study is less than 6 months, you should be granted until the end date of your programme + 7 additional days
Where to check on your sticker and BRP

You should also check the back of your BRP to see if the following details are correct: your date and place of birth, sex & nationality. Additionally, the BRP should state “No Public Funds” in the remarks section.

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What do I do if there is an error on my Entry Clearance?

You should contact ISVAT as soon as possible and we can advise on the most appropriate way to have the error corrected as soon as you notice any error.

If there is an error on your Entry Clearance vignette which could affect your entry to the UK: for example, if your name, nationality or the valid from date is incorrect, you must request a correction and for an amended Entry Clearance to be issued.

Sometimes, it is possible to have the error amended by contacting the Visa Application Centre directly, however this is not always possible and the official way to request a correction is by contacting the International Enquiry Service and succinctly explaining the error. There is a charge to use this service.

Entry Clearance for full length of programme: If the error is not one that will affect your entry to the UK: for example if it is the expiry date (and you travel before the expiry date), or if you didn’t notice that error until you arrived in the UK, you can request a correction by contacting UKVI International in Sheffield. You must request the correction within 3 months of arrival in the UK.

Entry Clearance for 30 days: If the error is not one that will affect your entry to the UK: for example if it is the expiry date (and you travel before the expiry date), or if you didn’t notice that error until you arrived in the UK, you should collect your BRP before your vignette expires. If the BRP has the same error, you should request a BRP correction

Note: If the error is related to Police Registration, you should contact the UKVI International in Sheffield

What do I do if there is an error on my BRP?

You should contact ISVAT as soon as possible and we can advise on the most appropriate way to have the error corrected as soon as you notice any error.

If you applied for your Tier 4 visa when you were outside the UK, you can request a correction without charge by completing the Report a Problem link on the UK Government website.

If you applied for your Tier 4 visa when you were outside the UK and the error relates to the length or conditions of your stay (for example: work condition) you can describe the error and what the correction should be.

If you applied for your Tier 4 visa when you were inside the UK (for example: if you applied for an extension of your Tier 4 visa to continue on the same programme or to start a new one) and the error relates to the length or conditions of your stay, you must apply for Administrative Review.

There is an £80 fee to request an Administrative Review but the fee will be refunded if your administrative review is successful (i.e. if the UKVI confirm that there is an error and amend this).

Requests for Administrative Review must be made within 14 days of receiving the decision which you are challenging.

If you applied for your Tier 4 visa when you were inside the UK (for example: if you applied for an extension of your Tier 4 visa to continue on the same programme or to start a new one) and the error doesn’t relate to the length or conditions but is another type of error (such as name, date of birth, sponsor licence number etc), you can request a correction without charge by completing the Report a Problem link on the UK Government website.

If your passport or BRP has been lost or stolen, please refer to our Lost/ Stolen Passport & BRP information sheet.

Who do I contact for help? For further immigration advice contact ISVAT online.