

Student Advice and Engagement Team / Student Services Centre

Checking for Errors on a Student Visa - October 2024

IMPORTANT: IF YOU ARE ON A DEGREE PROGRAMME OF 12 MONTHS OR MORE AND YOUR BRP EXPIRY DATE IS THE 31 DECEMBER 2024 THIS IS NOT AN ERROR AND YOU DO NOT NEED TO REPORT IT. PLEASE ENSURE THAT YOU CREATE YOUR UKVI ACCOUNT AND ACCESS YOUR eVisa ON THE gov.uk web pages.

Checking your Entry Clearance Vignette (visa sticker in your passport)

Students who are studying on programmes of longer than 6 months will be issued with a Student Entry Clearance Vignette valid for 90 days to allow entry to the UK. Students that enrol biometrics at visa application centres after 31 October 2024, will no longer be issued with BRPs, and will instead have to create a UKVI account and access their eVisa.

PRESESSIONAL STUDENTS SHOULD HAVE AN ADDITIONAL MONTH AT THE END OF THEIR VISA.

Check your visa vignette carefully to ensure that everything is correct:

Personal details: Check that your names, nationality, date of birth & passport number are all correct and match the details on your passport.

Type of Leave: Your Entry Clearance vignette should state "Student" and it should state the LSE Sponsor Licence Number *1RRV3MMEX*

Conditions of Leave: Your Student Entry Clearance vignette should state that you have a work restriction or limit of 20 hours per week in term time (unless your Student visa was issued for a pre-sessional course or other programme below degree level in which case the work restriction should be 10 hours per week in term time).

The vignette should also state "No Public Funds"

Length of Leave: The length of your Student Entry Clearance vignette should be either 90 days starting from 7 days before your intended travel date or one month before the start date of your programme of study as stated on your CAS, whichever is later.

If your Student visa is issued for a programme that is less than 6 months, you should be issued with a Student entry clearance vignette for the length of the programme valid from 7 days before the start date and expiring 7 days after the end date of your programme.

Checking your Biometric Residence Permit (BRP) / eVisa

Students who are studying on programmes of longer than 6 months will be issued with a Student Entry Clearance Vignette valid for 90 days to allow entry to the UK. Students that enrol biometrics at visa application centres after 31 October 2024, will no longer be issued with BRPs, and will instead have to create a UKVI account and access their eVisa.

If you applied for your Student visa in the UK, you will be issued with a digital status. You will not be issued with another vignette, as you are applying from inside the UK. For applications made in the UK, nothing is put in your passport because the BRP or digital immigration permission is the visa.

If you applied for your visa before 31 October 2024, you may still be issued with a BRP card and should check the below details:

Personal details: Check that your name, nationality, date & place of birth are all correct and match the details on your passport.

Type of Leave: Your BRP should state "Student" and it should state the LSE Sponsor Licence Number **1RRV3MMEX** (as stated on your CAS)

Conditions of Leave: Your BRP should state that you have a work restriction or limit of 20 hours per week in term time (unless your Student visa was issued for a pre-sessional course or other programme below degree level in which case the work restriction should be 10 hours per week in term time).

The BRP should also state "No Public Funds"

Length of Leave: Your BRP should have an expiry date after the end date of your studies as stated on your CAS:

- If your programme of study is 12 months or longer, you should be granted until the end date of your programme + an additional 4 months
- If your programme of study is between 6 months and 12 months, you should be granted until the end date of your programme + an additional 2 months
- If your programme of study is less than 6 months, you should be granted until the end date of your programme + 7 additional days

Where to check on your vignette and BRP





You should also check the back of your BRP to see if the following details are correct: your date and place of birth, sex & nationality. Additionally, the BRP should state "No Public Funds" in the remarks section.

What do I do if there is an error on my Entry Clearance vignette?

You should <u>contact SAET</u> (the Student Advice and Engagement Team) as soon as possible and we can advise on the most appropriate way to have the error corrected as soon as you notice any error.

If there is an error on your Entry Clearance vignette which could affect your entry to the UK: for example, if your name, nationality or the valid from date is incorrect, you must request a correction and for an amended Entry Clearance to be issued.

Sometimes, it is possible to have the error amended by contacting the Visa Application Centre directly, however this is not always possible and the official way to request a correction is by contacting the UKVI Contact Centre and succinctly explaining the error.

There is a charge to use this service.

Entry Clearance vignette for full length of programme:

At present, we're unsure of whether you will be able to create a UKVI account and access an eVisa in addition to holding a visa vignette as your vignette is likely to cover the full length of your time in the UK. We are awaiting confirmation of the process by which visa vignette errors can be reported from inside the UK. Please do check your visa vignette carefully before travelling to the UK. We strongly advise that you get your visa vignette corrected prior to travelling.

Entry Clearance vignette for 90 days: If the error is not one that will affect your entry to the UK: for example if it is the expiry date (and you travel before the expiry date), or if you didn't notice that error until you arrived in the UK, you should create your UKVI account and access your eVisa and then report this as an eVisa error:

What do I do if there is an error on my BRP / eVisa?

You should contact SAET (the Student Advice and Engagement Team) as soon as possible and we can advise on the most appropriate way to have the error corrected as soon as you notice any error.

BRPs are no longer going to be issued (as of 31 October 2024). If you see an error on your BRP or eVisa, you must report this as an eVisa error It is no longer possible to report BRP errors.

Use this service to tell UKVI if any of the following details are wrong on your eVisa:

- name
- sponsor reference
- photo
- National Insurance number
- visa restrictions these say what you can and cannot do in the UK
- immigration status
- valid until date

You can also use this service if UKVI set up your account for you but used an email address or phone number you've never had access to.

If you applied for your Student visa when you were inside the UK (for example: if you applied for an extension of your Student visa to continue on the same programme or to start a new one) and the error relates to the length or conditions of your stay, you can either report this an eVisa error or apply for Administrative Review.

There is an £80 fee to request an Administrative Review but the fee will be refunded if your administrative review is successful (i.e. if UKVI confirm that there is an error and amend this).

Requests for Administrative Review must be made within 14 calendar days of receiving the decision which you are challenging.

How do I update my details on my eVisa (name, email address, phone number or passport details)?

There's a different way to <u>Update your UKVI account</u> update your UKVI account if you've changed your details. For example you can update your name, email address, phone number or passport details.