

Updated Digiexam App download instructions for Windows and Mac

Please note that reading the following information is essential for any students sitting e-Exams this academic year.

For students new to e-Exams, please follow the guidance below to download the latest version of the Digiexam application which corresponds to your operating system.

Students who currently have the legacy Digiexam application installed must first uninstall this before installing the new version to avoid any issues. **The legacy application is no longer supported and will be deprecated.**

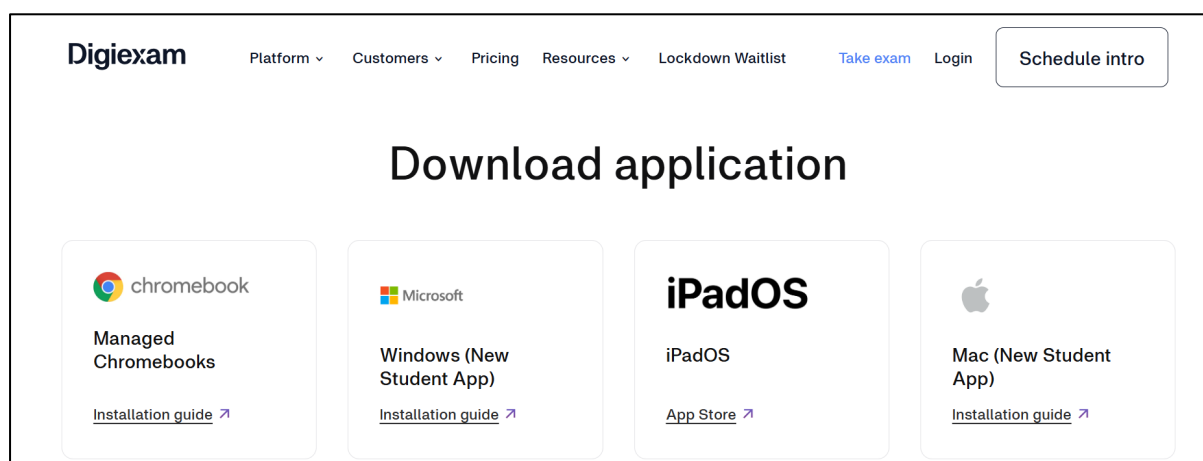
The image below depicts the difference between the logos of the two application versions.



Steps to download Digiexam

Please use the following link to download the latest Digiexam app: [Download Digiexam for your exam | Digiexam](#)

Select the correct operating system for your device (shown below).



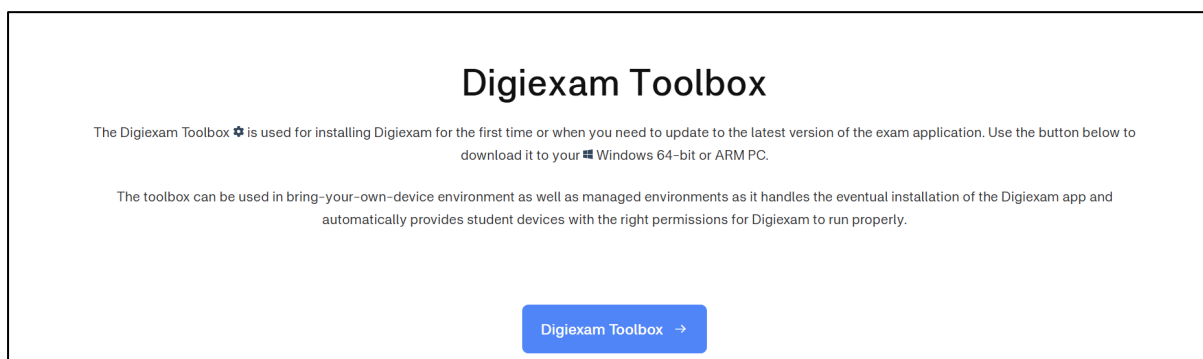
Mac (New Student App)

Follow the instructions in the [Digiexam Knowledge Center](#) for the installation guide for Mac devices.

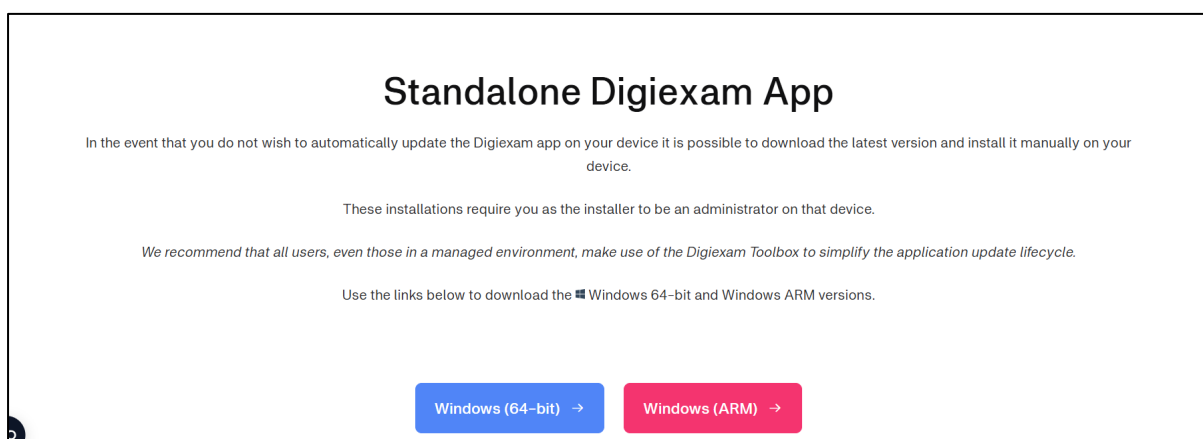
Windows (New Student app)

Follow the instructions in the [Digiexam Knowledge Center](#) for the installation guide for Windows devices.

During installation, an additional step is required: the '**Digiexam Toolbox**' (shown below) must be downloaded first and then the Digiexam app itself. This ensures the application on your device keeps up to date and functions optimally.



Please ensure that you do **not** download the static version which is labelled as 'Standalone Digiexam App' (shown below) as this does not update automatically throughout the year.



How to access the Digiexam application once downloaded

Once downloaded, students must follow the three-step process below to ensure they log in using their LSE Single Sign-On (SSO) credentials:

1. Access [MyApps](#).
2. Click on the **LSE Digiexam** tile.
3. Open the Digiexam app using the blue button on the right-hand side (in the Start New Exam box).

Tech support

If you require support to uninstall the legacy application or to download the new application, please [contact DTS](#).

If you have an LSE managed device you **must** [contact DTS](#) for support in updating to the new version of the application.