

Winter Term Insight Report 24/25

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Introduction

This insight report covers reports made in Winter Term (WT) Academic Year 2024/25, from dates 01 January 2025- 30 April 2025. This is the second insight report generated from our new reporting platform 'Report + Support'. The Autumn Term Insight Report 24/25 can be viewed here: [Autumn Term Insight Report 24/25](#)

We are committed to strengthening trust in our reporting systems and processes and a key step in this is increasing transparency. We will be publishing termly insight reports on Report + Support data, as well as an annual insight report which will include anonymised information on any formal case outcomes and sanctions.

Overview

A total number of ninety-one reports were made using Report + Support in WT 24/25. This is compared to forty-seven reports in WT 23/24 and twenty-three reports in WT 22/23. Reporting has also increased from last term, with fifty-seven reports recorded in AT 24/25.

This increase in reporting could indicate more awareness of the reporting system amongst staff and students which could be due to implementing various parts of our programme of work on harassment and sexual misconduct, including mandatory student and staff training.

Key Insights

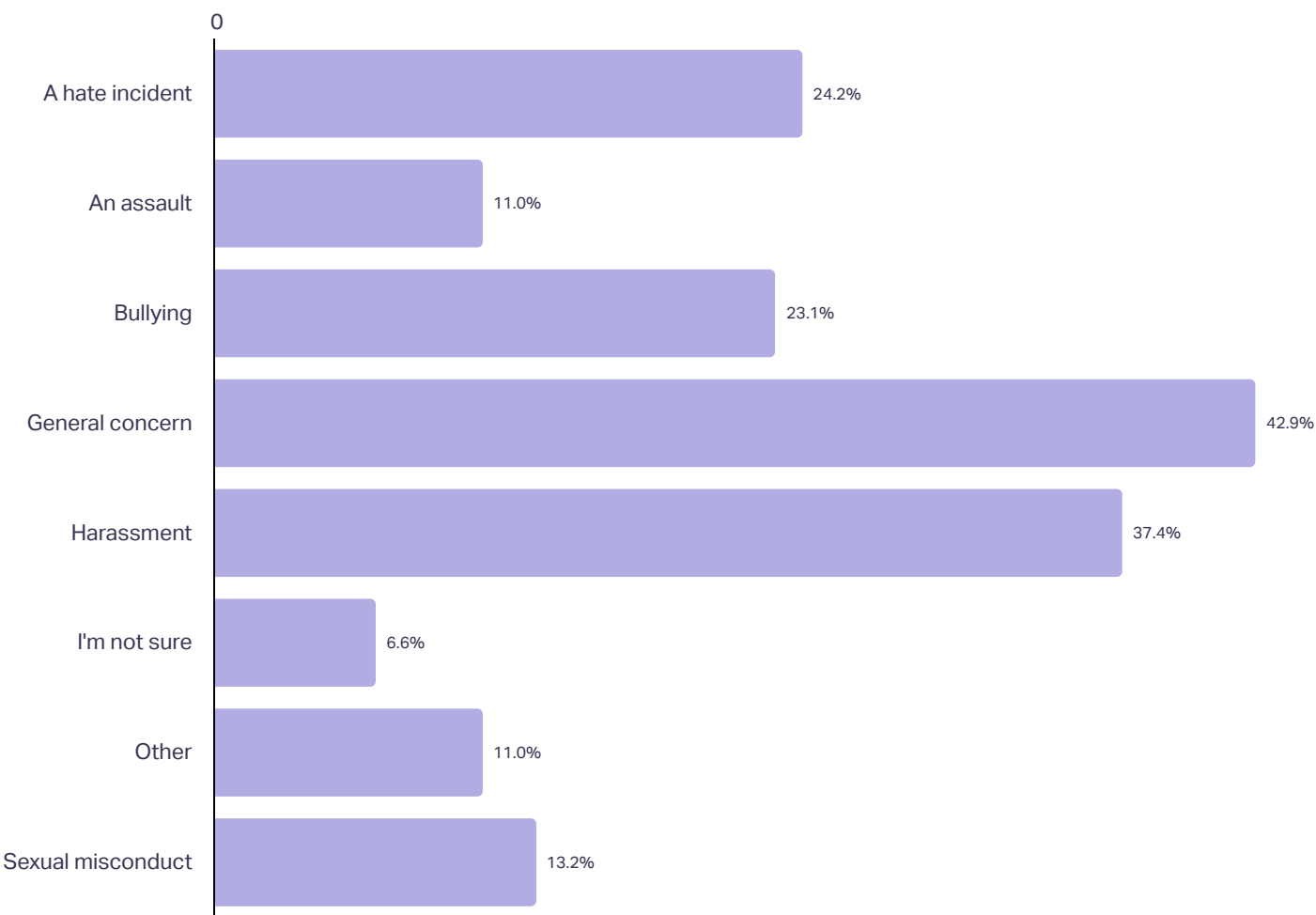
The data shows that:

- Students continue to use Report + Support more than staff, with student reports accounting for nearly 60% of all reports in WT 24/25.
- The most common incident type was 'General Concern', followed by 'Harassment'. You can select multiple options for incident type per report and this is self-reported on, so the category chosen is the one that resonates the most with the reporting person. General concern is often ticked alongside another incident type.
- Nearly 75% of those using Report + Support in WT 24/25 were reporting something they had personally experienced, rather than on behalf of someone else.
- For students, the top incident type was General Concern, closely followed by Harassment and Hate Incident.
- For staff, the top incident type was General Concern, followed by Bullying.
- We are receiving higher rates of reports with contact details than anonymous. Staff reports are more evenly split between named and anonymous whilst students are more likely to report with contact details than anonymously.
- The top ticked reason for reporting anonymously is 'I am worried about repercussions for me or others'.
- The top location for incidents on both student and staff reports was 'In an academic setting', whereas last term it was more even between 'In an academic setting' and 'Online (e.g. social media, email, WhatsApp etc.)'
- In terms of suspected factors that played a role in their experience, the most common last term was Gender followed by Ethnicity/Race. This term Ethnicity/Race was the most common, followed by Religion/Belief, which has had a significant increase from last term.
- There was an influx of reporting from students around the time of the 'Understanding Hamas' event which has influenced trends in incident type, location, and suspected factor.
- Once a report is received it is reviewed and triaged by Student Services and HR and reporting persons should receive contact within three working days. Last term, 84% were triaged within 3 calendar days. This term, 66% were triaged within 3 calendar days. There was a technical glitch on the Report + Support site this term between 4th February - 24th February, which meant some report notifications were not reaching the Student Services team during this period. Once this was realised, our Culture Shift partners were contacted, and the glitch was rectified. Students were contacted with apologies for the delay and an explanation.
- Over 75% of reports made on Report + Support since September 2024 have been resolved within 1 month of the report being made, with over 50% being resolved within 14 days.

Report Data

Incident Types

Percentages of reports received per incident type.

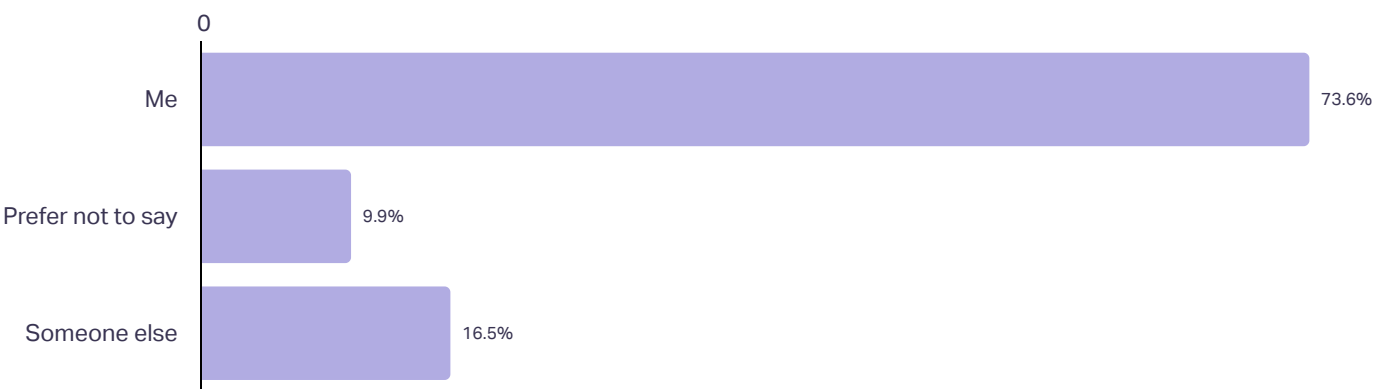


NB - Multiple options could be selected in a single report

General concern covers things that do not feel right, or behaviour that you've noticed but doesn't fall into any of the other categories. We found that this tended to be ticked alongside another category or used when people reported for the purpose of exploring support options.

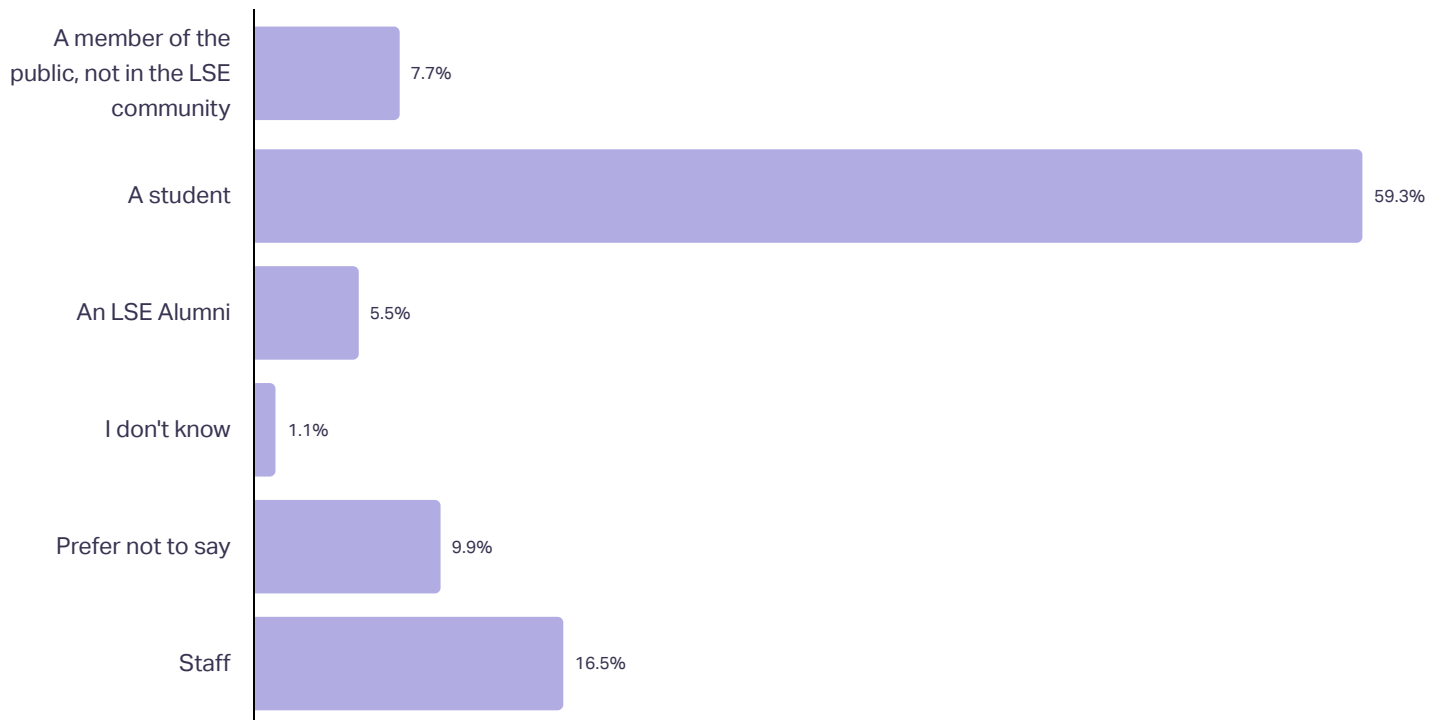
Who is reporting?

The majority of reports were made by those who had been directly impacted by the incident.

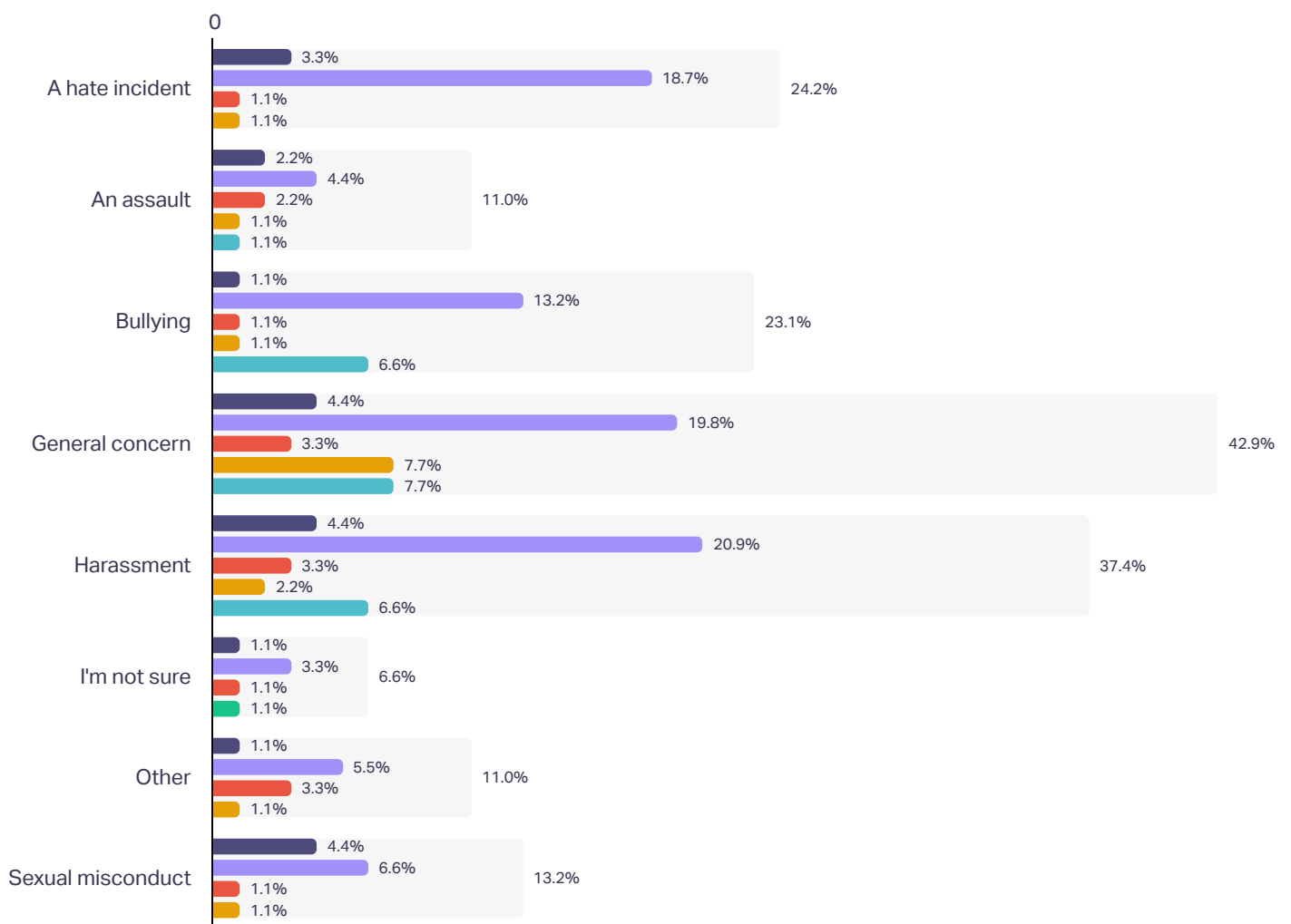


Who experienced this incident/s (I am/ they are)?

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Incident type reported split by relationship to organisation



Legend

- A member of the public, not in the LSE community
- A student
- An LSE Alumni

- I don't know
- Prefer not to say
- Staff

NB - Multiple options could be selected in a single report

Report type

% of anonymous reports v named reports



The percentage of anonymous reports is much the same as it was last term (37.9%).

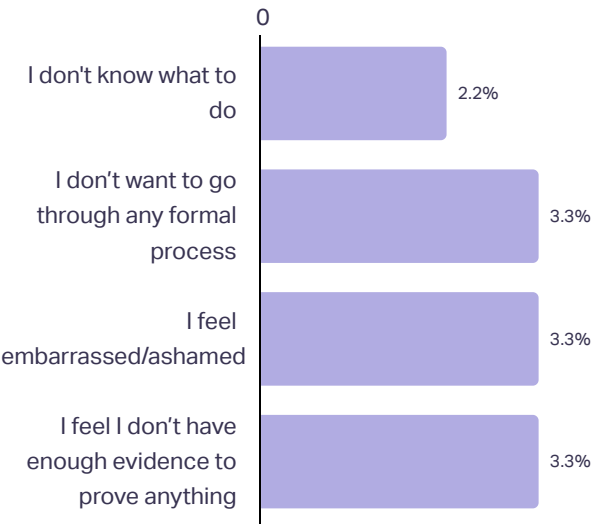
Number of anonymous v named reports split by relationship to organisation

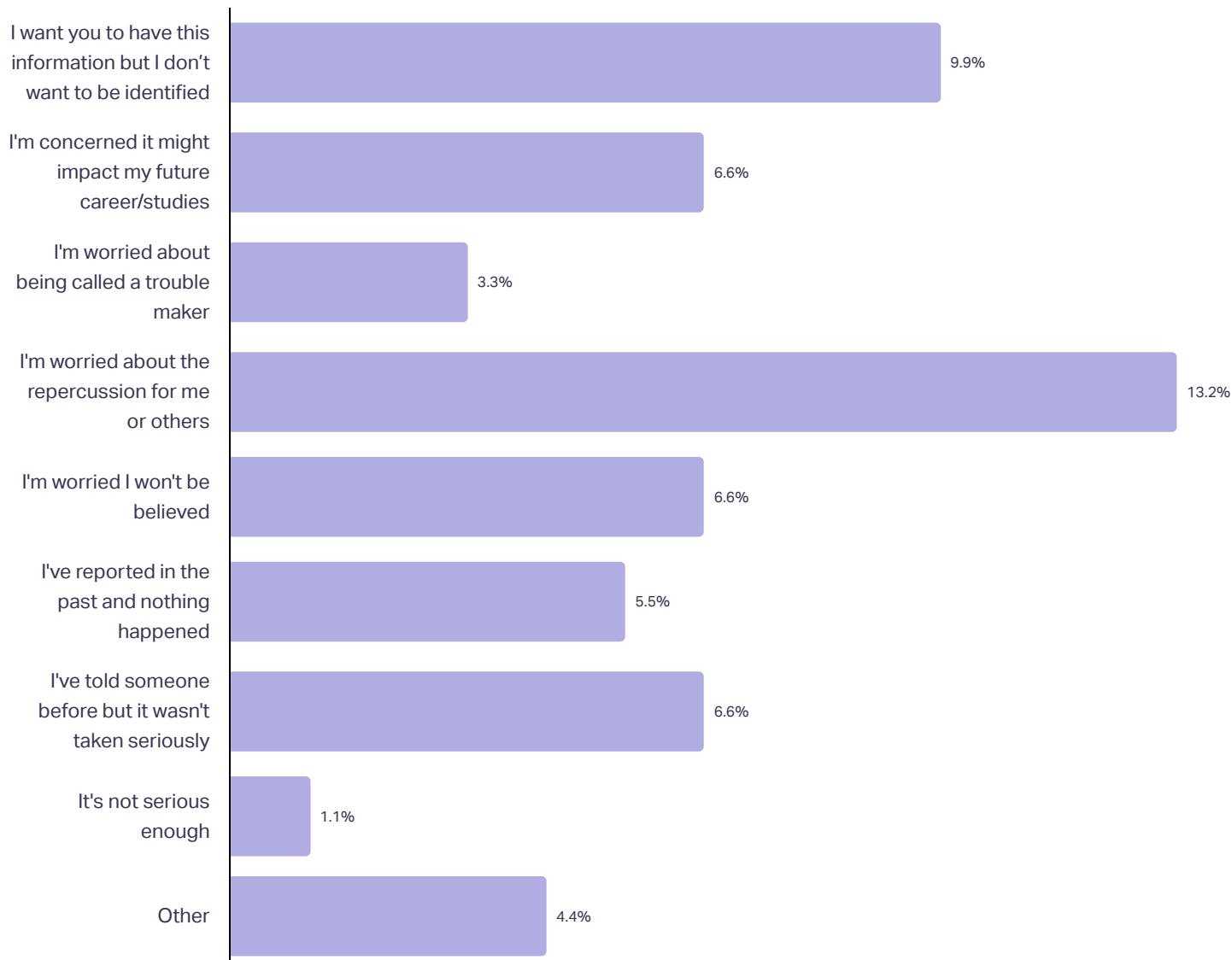


Legend

- A member of the public, not in the LSE community
- A student
- An LSE Alumni
- I don't know
- Prefer not to say
- Staff

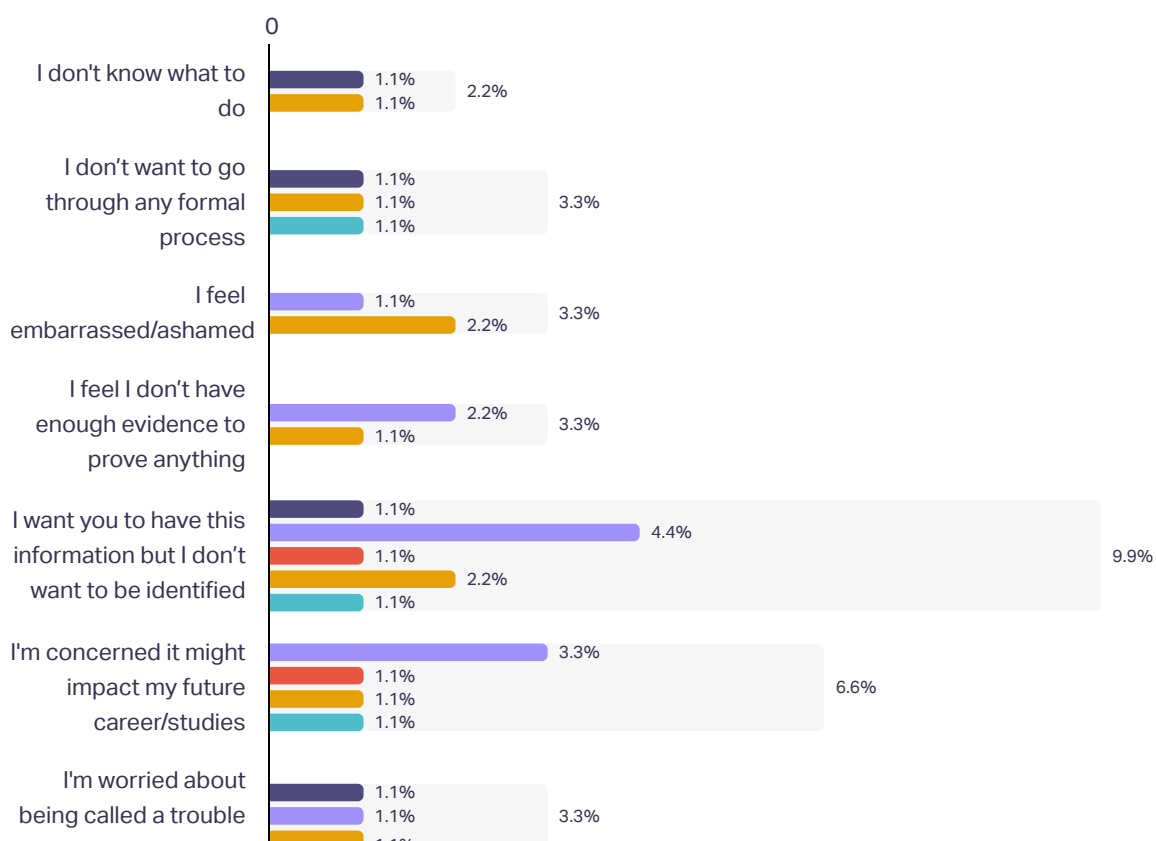
Reasons for reporting anonymously

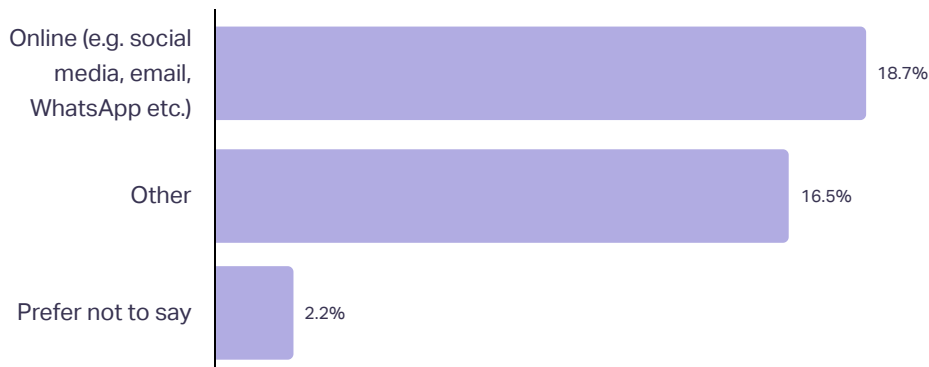




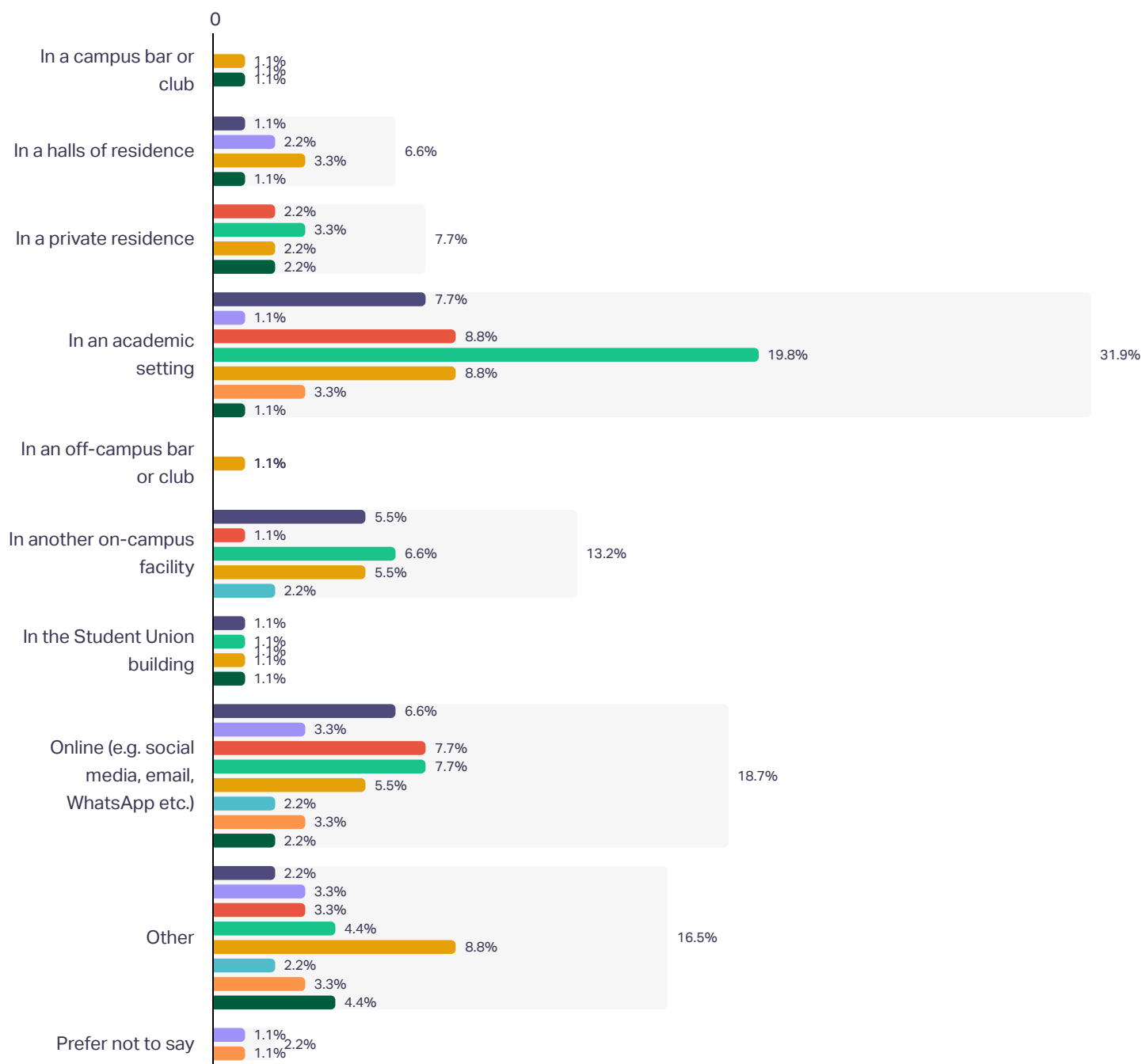
NB - Multiple options could be selected in a single report

Number of each reason for reporting anonymously split by relationship to organisation





Location of incident split by incident type



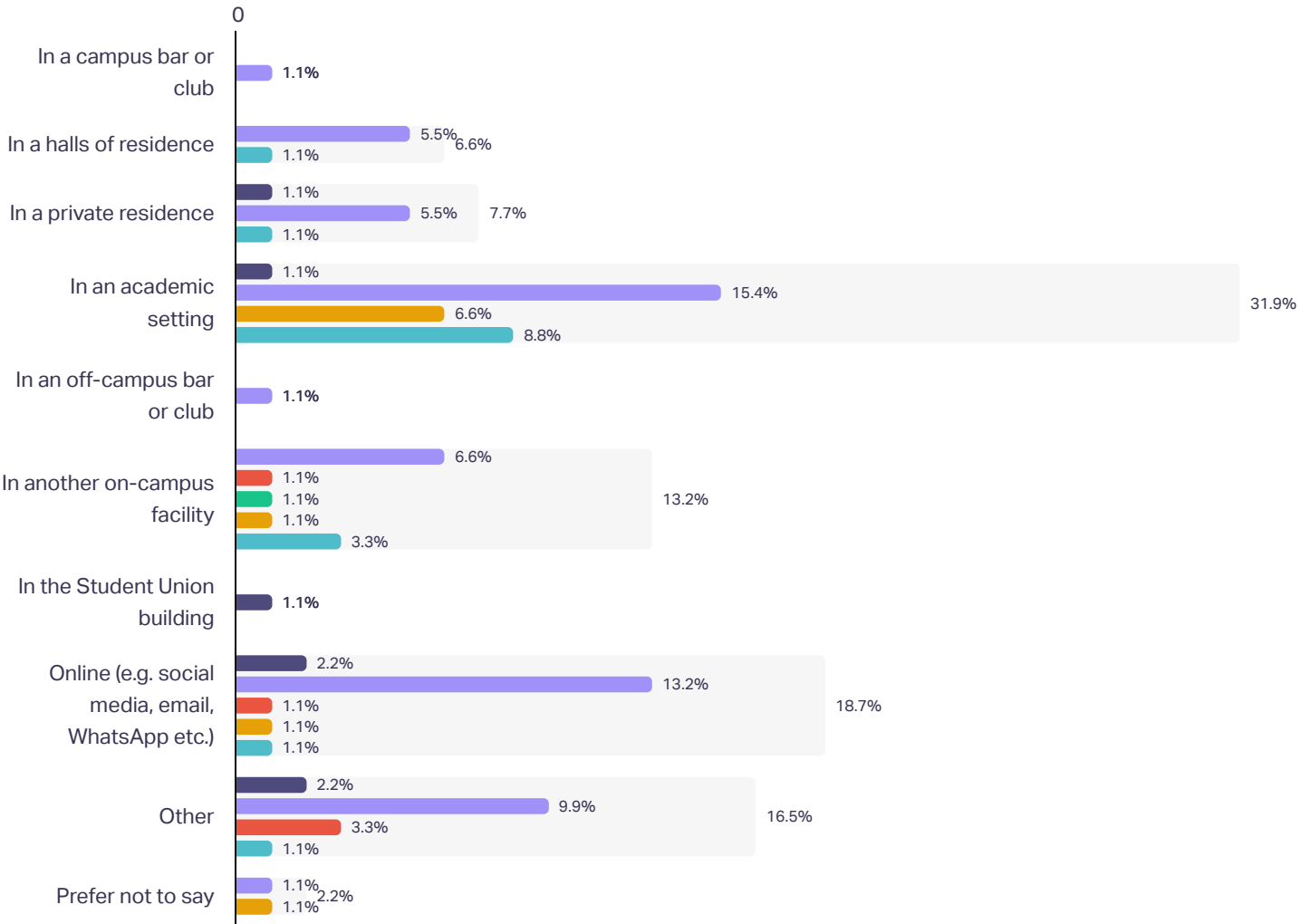
Legend

- A hate incident
- An assault
- Bullying
- General concern

- Harassment
- I'm not sure
- Other
- Sexual misconduct

NB - Multiple options could be selected in a single report

Location of incident split by relationship to organisation



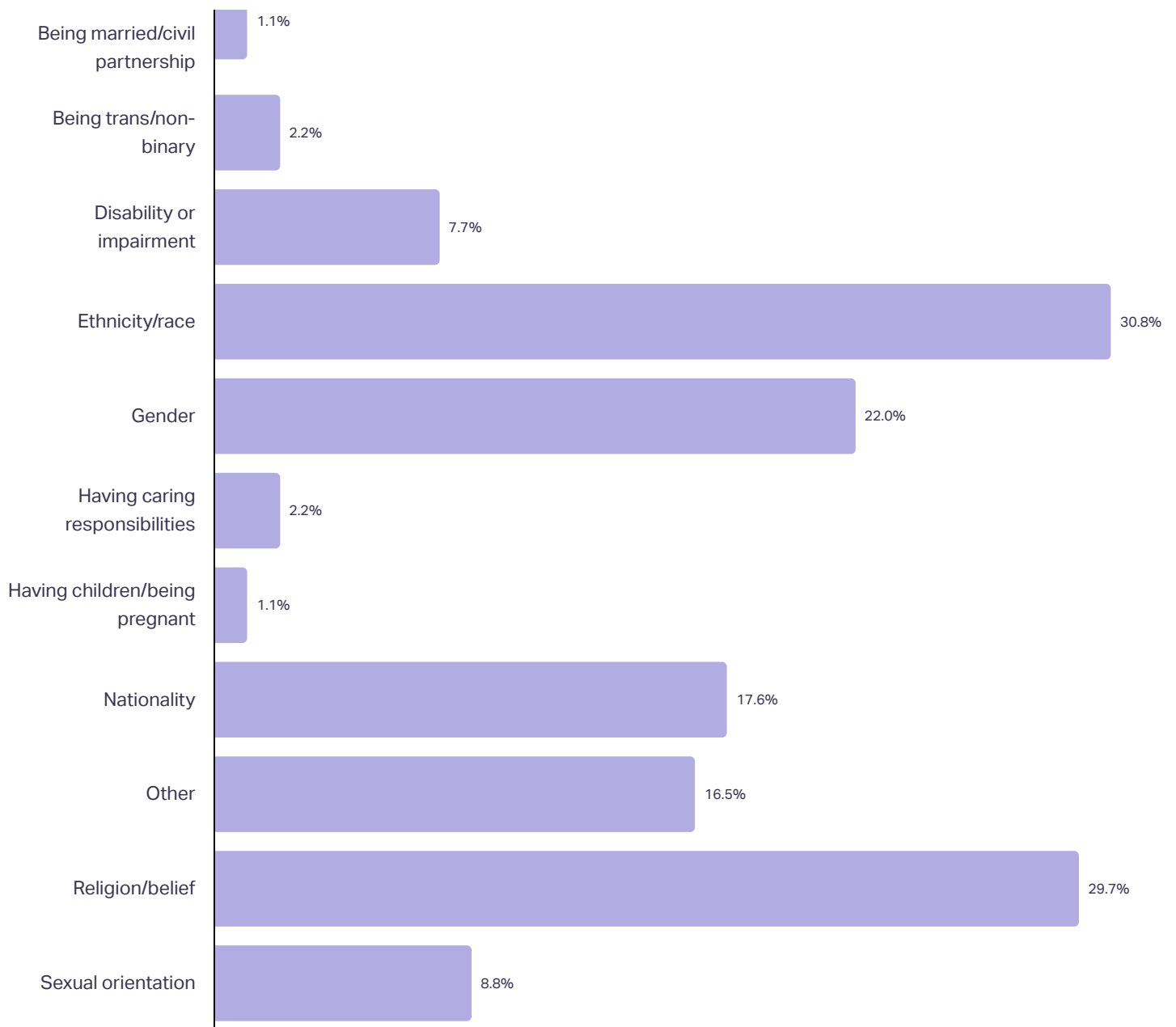
Legend

- A member of the public, not in the LSE community
- A student
- An LSE Alumni
- I don't know
- Prefer not to say
- Staff

Suspected factor

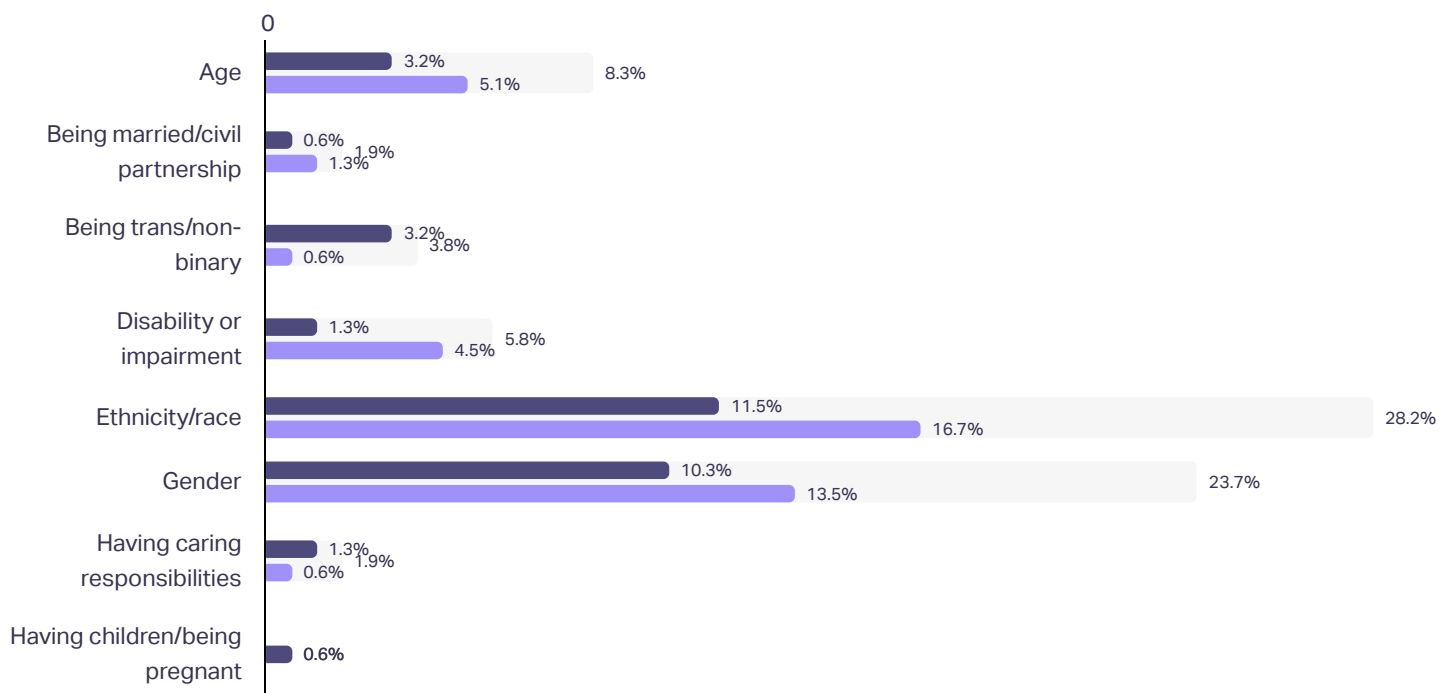
We ask those who report, 'Do you feel as though any of the following factors played a role in what you've experienced?'

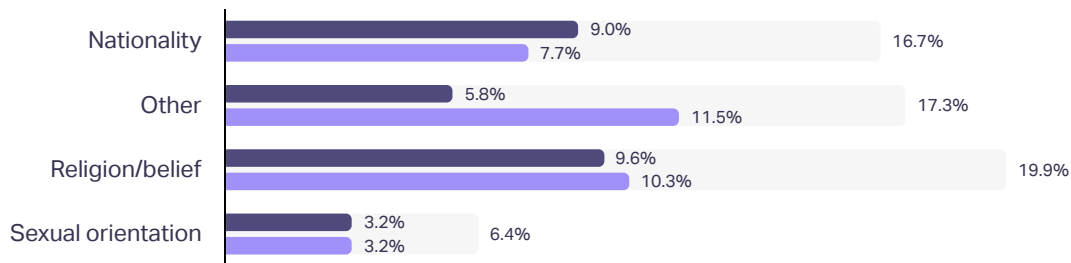




NB - Multiple options could be selected in a single report

Suspected factor split with report form (anonymous or named)



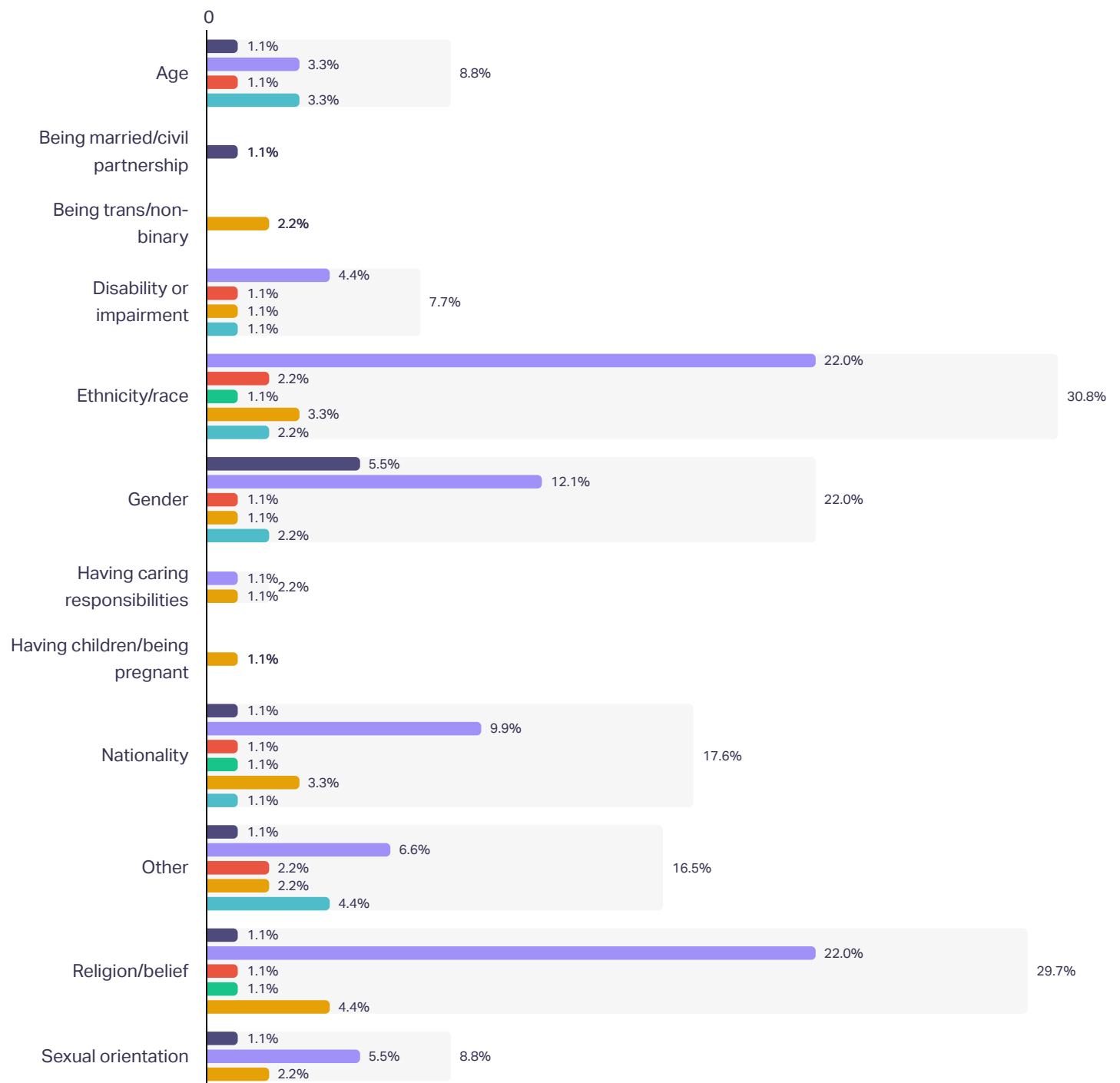


Legend

- Anonymous
- Named

NB - Multiple options could be selected in a single report

Suspected factor split with relationship to organisation



Legend

- A member of the public, not in the LSE community
- A student
- An LSE Alumni
- I don't know
- Prefer not to say
- Staff

NB - Multiple options could be selected in a single report

Case timelines and outcomes

Time to triage

Triage is the process used to review, assess, and assign the reports received on the Report + Support platform. HR will triage any reports by staff, whilst Student Services triage reports by students.

Generally reporting persons are contacted on the same day by the person assigned to the case. Time to triage is counted in calendar days, therefore including weekends. This accounts for some of the longer triage times.

This term there was a technical glitch with the Report + Support system between 4th February and 24th February which meant Student Services were not being notified of several student reports during this period. This issue was sorted as quickly as possible, and explanation and apologies were sent to students impacted.

Time to Triage	Number of cases
Less than 1 day	31
1 day	14
2 days	7
3 days	8
4 days	5
5 days	2
7 days	2
8 days	2
9 days	3
12 days	2
13 days	1
18 days	1
20 days	1

Unknown (not marked on system)	12
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Time open

From the ninety-one reports received in WT 24/25, twelve remain open to date (22/5/25).

The below figures include seventy-nine of the ninety-one cases, plus two cases from AT 24/25 that were still open at the time of writing the AT (24/25) insight report.

Time open	Number of cases
Up to 7 days	45
Up to 14 days	11
Up to 1 month	13
Up to 2 months	8
Up to 3 months	1
Up to 4 months	1
Up to 4.5 months	1
Up to 6.5 months	1

Case outcomes

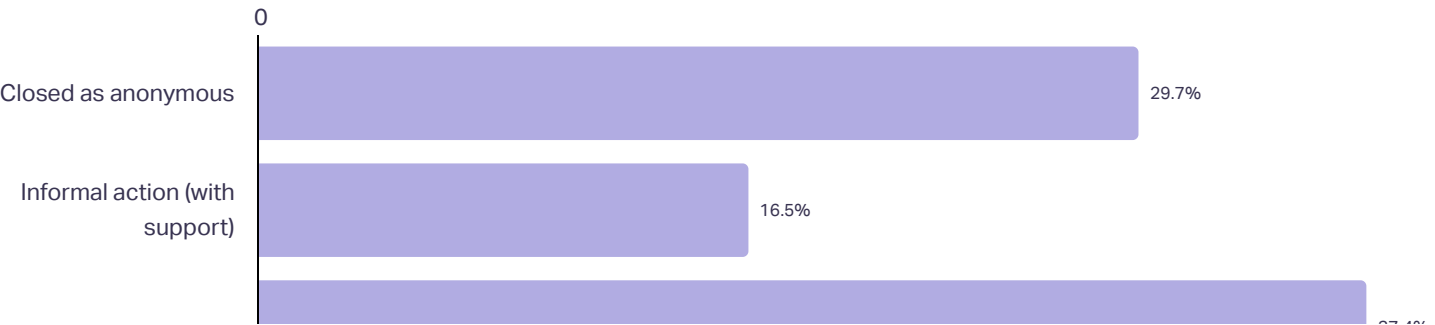
Every report, anonymous and named, is reviewed and assessed by our HR and Student Services teams.

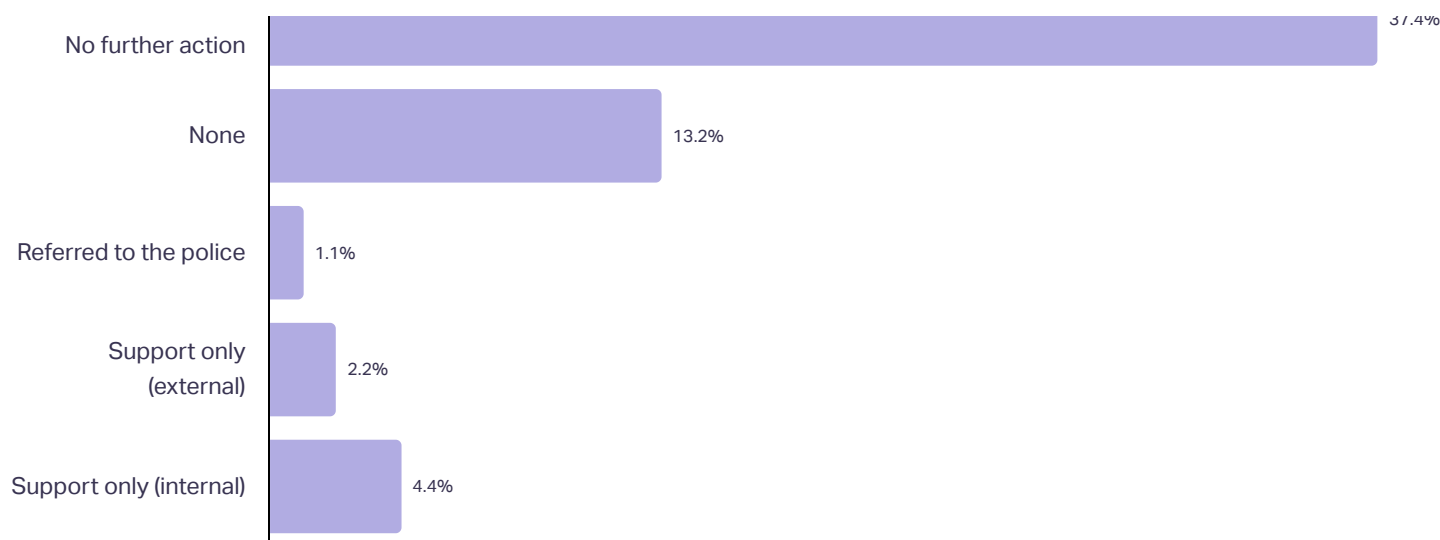
With anonymous reports, there is no way for our teams to contact the reporting person. Therefore, most anonymous reports are unlikely to lead to formal disciplinary processes and outcomes. However, there are rare circumstances where some formal action can be taken, for example where there is other supporting evidence of the incident taking place, e.g. CCTV, other victims/witnesses.

All anonymous reports are still reviewed and will stay on record. Anonymous reports are looked at alongside all other reports, which allows teams to recognise any trends including locations, Department/Divisions, and incident types. Plus, Report + Support has a name matching function which means names that appear across various reports can be linked.

Furthermore, all reports, including anonymous provide useful data insight for the School on what is happening on our campus, allowing for targeted interventions, resource allocation and strategic decision making.

This chart outlines case outcomes of reports made in WT 24/25:





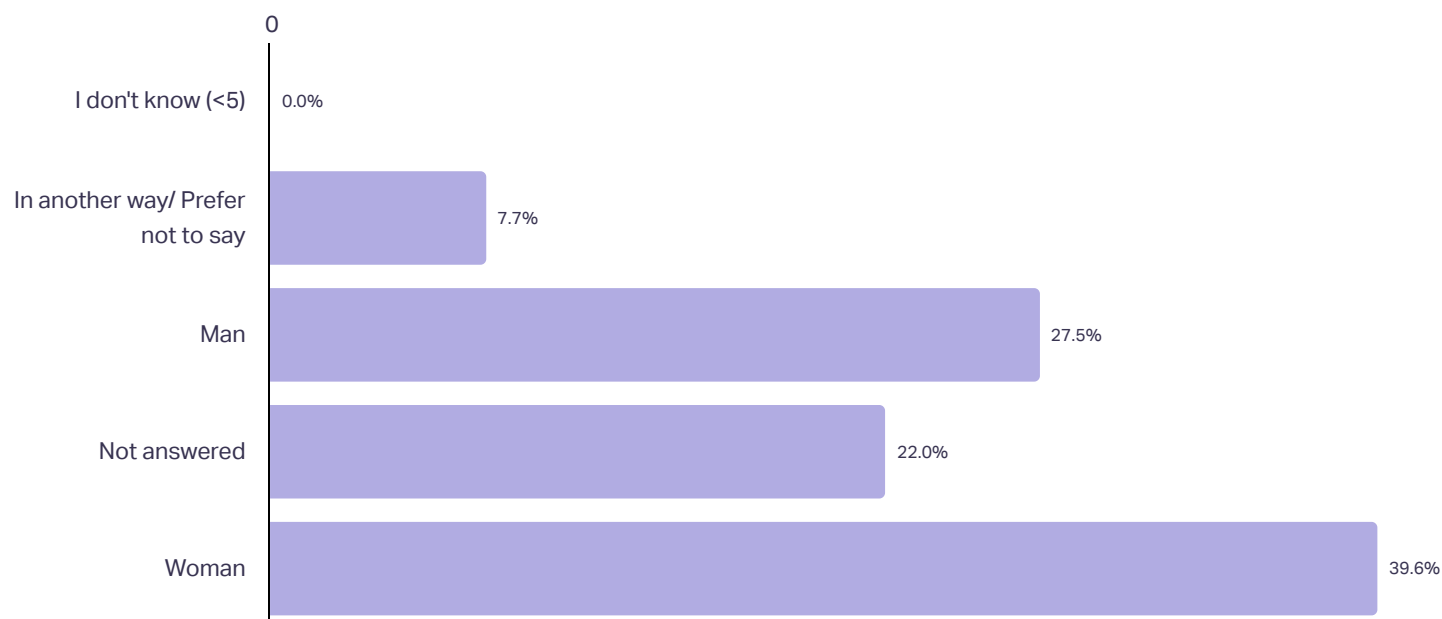
NB - Multiple options could be selected in a single report

Please note, 'None', refers to the reports in this period that are not yet closed.

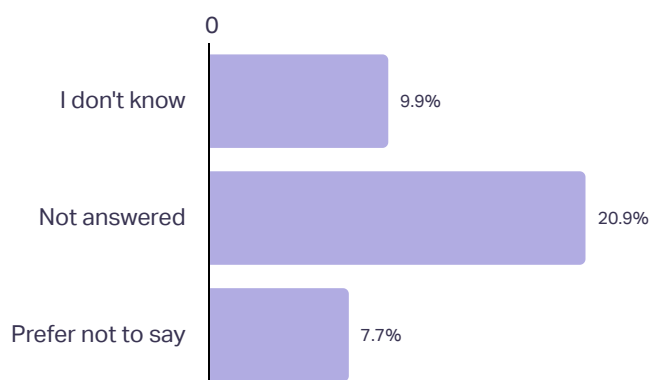
It may seem concerning to see a sizeable percentage of 'No Further Action' outcomes. However, this refers to various situations such as: the reporting person does not respond to meet, the reporting person withdraws their report, the reporting person does not wish to pursue the report right now but asks for the report to stay on record or there is no direct action possible (e.g. the reported persons are not members of the LSE community).

Demographic data

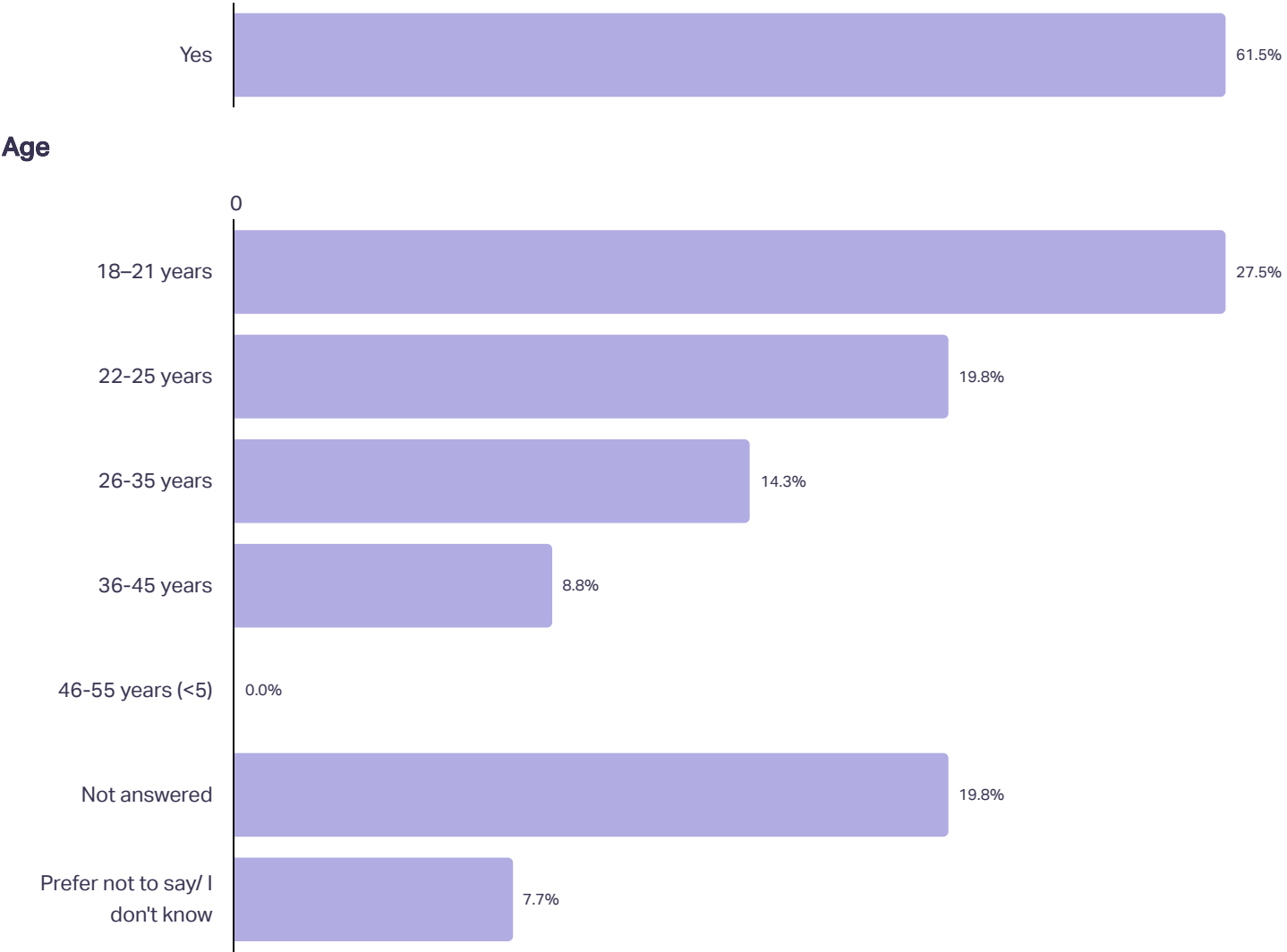
Gender



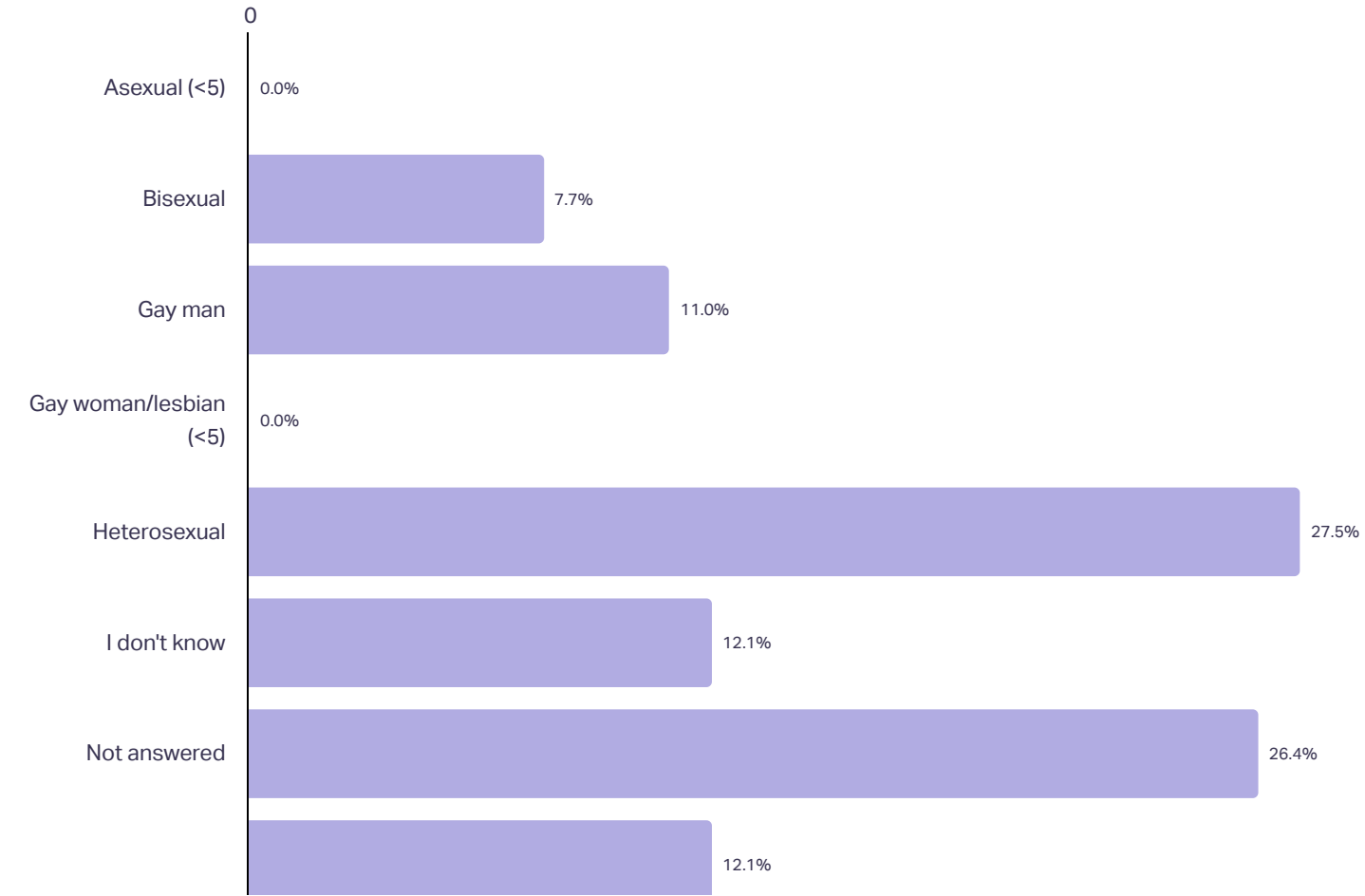
Is the gender you/they identify with the same as your/their sex assigned at birth?



Age

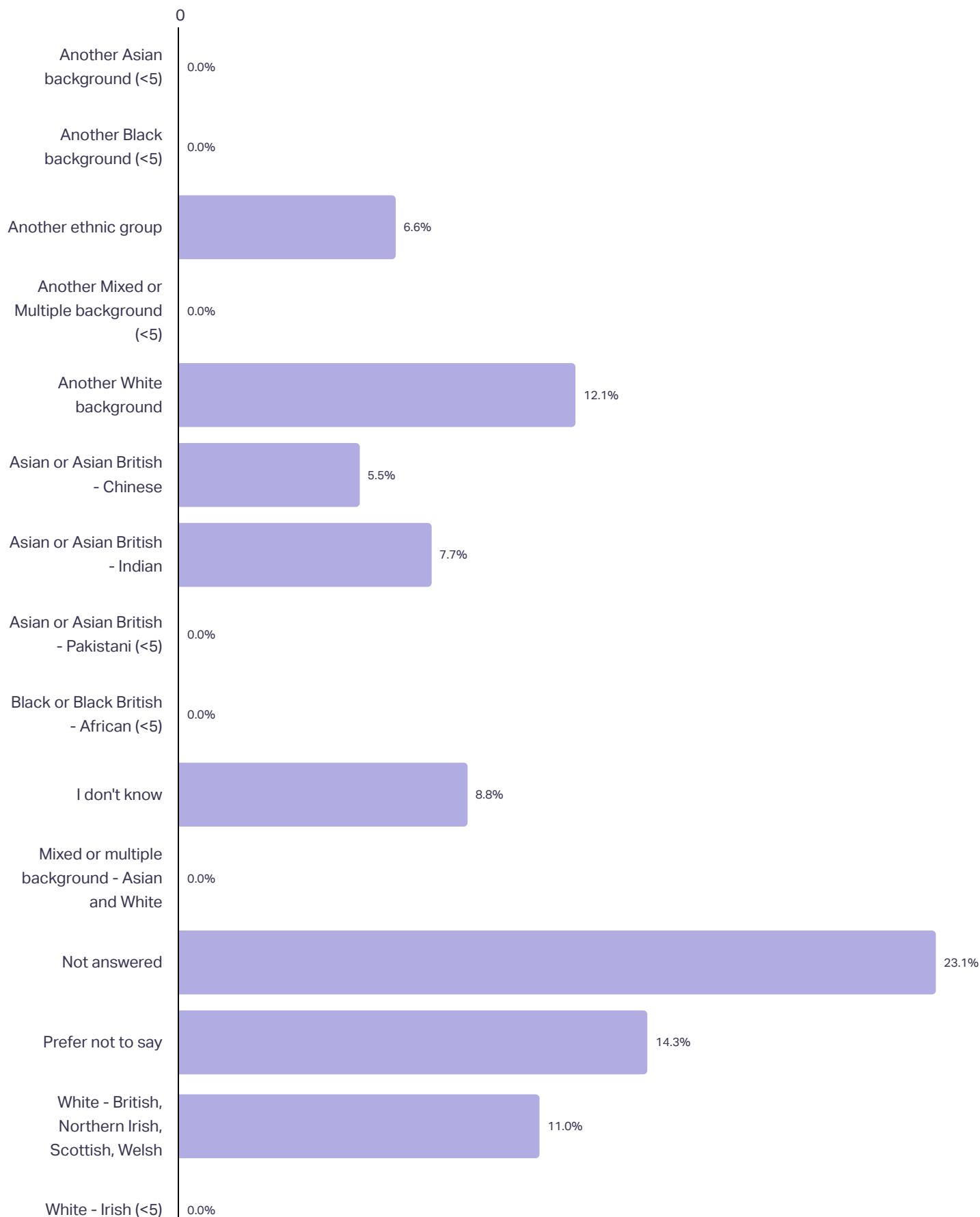


Sexual orientation

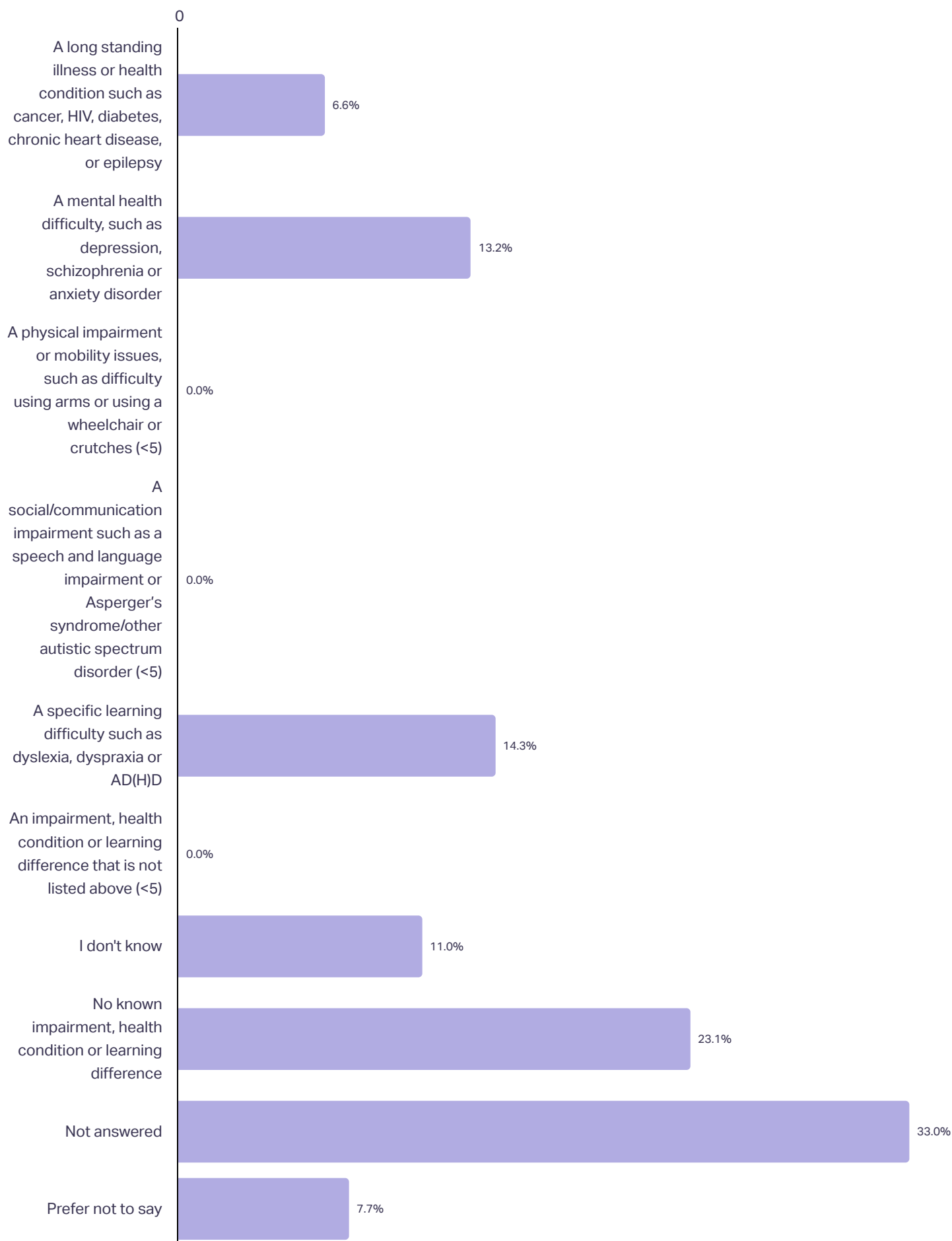


Prefer not to say/
Other

Ethnicity



Disability



Religion



