



THE LONDON SCHOOL  
OF ECONOMICS AND  
POLITICAL SCIENCE ■



# My LSE Finance



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# Introduction

This document sets out the current payment options open to offer holders and students at the School.

In addition, this document sets out how students can access financial records including tuition fees, accommodation fees, payments, loans and scholarships.

## Principles:

The School is committed to offering a simplified payment experience, which is both secure and safe.

All customers and students should expect the payment journey to be flexible, seamless and result in a positive experience.

We are committed to offering a world class payment experience and a variety of payment options.

LSE partner with Convera to administer online payment transactions, for further information please visit [info.lse.ac.uk/convera](https://info.lse.ac.uk/convera)

The School reserves the right to change, amend or alter payment options during the academic year if considered appropriate and necessary to do so. We will endeavour to advise the student community where payment options are removed.



# How and when to pay your fees

All fees including tuition fees, accommodation fees and short course and summer school fees should be paid via the School's appropriate payment portals<sup>1</sup>

- Offer holders and students who are self-funded and will be paying their fees from their own bank account/credit/debit card will be granted access to the **Student Payment Portal**.
- Offer holders and students that have a family member who would like to pay fees on their behalf will need to register the family member in the **Financial Undertaking Form**.
- Offer holders and students that have a sponsor paying fees on their behalf will need to register the Sponsor in the **Financial Undertaking Form**.

Offer holders can make payment once you have been advised that you have an offer and your account is created in School's finance system.

Family and sponsor payers can access and make payment once they have been registered by the student.

## Payment Terms

You or your designated payer can pay in full or part prior to your enrolment at the school.

Offer holders/students who have not paid in full after enrolment will be placed on a termly payment plan. You can access your payment plan via the payment plan tile in the **Student Finance Hub**. Payment Plans will normally be available to view in the second week of October.

Payment dates for Standard Programmes are 28 October, 28 January and 28 April of each academic year.

Instalment options for Executive Programmes can vary and it is recommended you visit the following page for further information see the **Executive Payment Plan** webpage.

For further details please refer to the schools **Payment Policy**.

<sup>1</sup> Excludes: Language Centre course fees, TRIUM EMBA Programme fees and accommodation fees for students on short programmes residing in LSE Halls of Residences.



## Security

For security reasons all users will be required to log in and authenticate prior to making a payment, access to the schools payment portal is subject to the Terms and Conditions set out in the [Payment Policy](#).

## Features and functionality

The Payment Portals present a summary of tuition fees, accommodation fees and short courses including Summer School if applicable.

The portal will itemise invoices and include the following key information:

- Invoice number
- Invoice date
- Due date
- Original invoiced amount
- Outstanding amount.

There are 3 payment options available in the portal:

**Payment in Advance:** If you wish to make a payment in advance of enrolling you can make a payment by selecting the Advance Payment option. Please ensure you select the correct invoice stream, as standard there will be three advance payment streams available in the portal; Tuition fees, short courses including Summer School and Accommodation fees.





**Payment when invoiced:** Currently invoices are only generated after enrolment. Once invoices has been generated, payers have the option of paying each invoice in full or in part, if you choose to pay the invoice(s) in full you should select the Pay Whole Amount button. As you enter values to pay your basket total will automatically update so you can keep a track of the total fees you are going to pay.

**Pre-registration invoice:** Students, sponsors and family payers can pay a Pre-registration fees invoice for selected Executive programmes, a pre-registration invoice will be generated and visible when an offer has be issued, please see the Executive Programme page for further details.

The Payment portal functionality allows you to:

- 1 View and pay for multiple invoices across each stream, the invoices will reflect your payment plan or payment schedule if applicable.
- 2 View nominated family payers when logged in as a student.
- 3 View and download invoices and statements in PDF format.
- 4 Show/hide paid invoices.
- 5 Email Statement of Account to your registered email address.
- 6 Once you make payments against your invoices or instalments the outstanding amount will reduce until you have fully paid the invoice. Once an invoice or instalment has been paid and settled it will no longer automatically display on the payment page.

Please note the payment portal will not update immediately once you have made payment, please see processing times for guidelines on payment settlement times.

Note: If you have agreed an amended or extended payment plan, the new plan dates will not display in the payment portal. You can access full details of payment plans in the [Student Finance Hub](#).

For further information on how to use the payment portals please refer to the [Student, Family and Sponsor Payment Portal Guidance](#).



# Payment options

## Bank Transfer, Credit or Debit Card and eWallet Payment Methods (Convera GlobalPay for Students)

The Convera logo, featuring the word "convera" in a white, lowercase, sans-serif font inside a teal-to-blue gradient rounded rectangle.

LSE proudly partners with Convera to offer you a simple, secure, and smart way to pay your fees online via bank transfer, credit or debit card and eWallet. Convera's platform is trusted by 900+ institutions worldwide to enable payments in 140+ currencies across 200+ countries and territories. You can access the LSE international payments platform: Convera GlobalPay for Students by logging onto either the student, family or sponsor payment portal.

All payments should be settled by using the Pay Now option in the Student Payment Portal. This includes GBP to GBP settlements.

All fees are published by the school and are payable in pounds (GBP, £) sterling, unless otherwise stated, however if you select to pay your fees by wire or APM you can select the country you are paying from and local currency options will be available. For a full list of supported currencies please see appendix 1.

## Price Comparison

The GlobalPay for Students Platform displays a range of quotes for each payment method, this enables the payer to select the most cost-effective payment option before making a payment.



## Wire transfers, Open Banking and Alternative Payment Methods

Wire transfers, Open Banking Payment Service and Alternative Payment Methods (APMS) are generally the cheapest methods of payment, there are no hidden bank charges, and you will be guaranteed that an exact GBP settlement is received by LSE and is posted to your fees account.

## Credit/Debit Cards

Card Payments may be quicker and convenient but may be more expensive. We highly recommend that you read the terms of and conditions of your card agreement prior to making a payment.

We accept all credit/debit cards with the exception of American Express. All fees are published by the School and are payable in pounds (GBP, £) sterling, unless otherwise stated.

## GBP Card Payments with Non-UK Issued Cards

Converting funds from one currency to another is a relatively low-cost task for a financial services provider, however, transferring those funds across border is far more costly for the end merchant recipient. Foreign exchange providers often charge a foreign exchange margin to cover the costs of the transactions.

We **do not offer** the option to make a payment in GBP with a non-UK issued card as these transactions are expensive to process.

Our partner Convera offers multiple cheaper alternative payment options through GlobalPay for Students, these include bank transfers and alternative payment methods such as Open Banking or Alipay.

If you have already pre-funded a debit card with GBP, you can pay your fees by selecting the bank transfer option in GlobalPay for Students. We recommend that you review the alternative payment options available to you.

Credit Cards or forex cards: You **should not** pay via a foreign issued credit card. You should elect to pay using your overseas currency only.

**Please note:** This does not impact pounds sterling (GBP) payments with cards issued in the United Kingdom.





## Your options

We strongly recommend that you avoid converting your local currency into GBP and onto a Credit Card, and instead:

- Convert and deposit the GBP funds into an accessible bank account where you can make payment to LSE via the GPfS platform by international bank transfer, ensuring you familiarise yourself with any associated transfer procedures and transfer costs that your bank/3rd party may charge.

Or

- Make payment using one of the alternative local currency options provided on the GlobalPay for Students platform.

If you require further assistance or support with your payment through the GPfS platform, then please feel free to contact our Customer Support Team or by contacting Convera directly using their [online form](#).





## Benefits

- Pay fees in your local currency online or by bank transfer without any merchant fees, international foreign exchange charges, or any other bank charges
- Pay online or by bank transfer
- Secure, intuitive, and mobile-friendly interface for a seamless payment experience
- Use convenient payment options including AliPay, WeChat, Trustly, Klarna, Poli etc
- Get price and payment options upfront with a price comparison tool
- Use multi-lingual platform – English, Spanish, French, Chinese (Traditional), Chinese (Simplified), Hindi, Indonesian, Korean, Arabic, Japanese and Portuguese
- **Track your payment** status at every step by text and email
- Get peace of mind knowing your payments are received in full by LSE
- Get 24/7 student support via [live chat](#) or submit an online form on the [platform](#).



## Price Promise



Convera are confident that their rates are competitive but if you find a lower total price offered by your bank, we will honour that price giving you peace of mind you are getting a great deal. For further details visit our [Price Promise webpage](#).

If you have found a lower total price please email Convera directly: [pricepromise@convera.com](mailto:pricepromise@convera.com)

**Terms and Conditions** apply.

## Processing times:

Payment Option	Processing time (Time to appear on student account)
Credit/Debit Card	3-4 working days
Wire Transfer	3-5 working days
Online Payment (APM)	3-5 working days



# Accessing my financial information

In addition to the functionality available in the payment portals, enrolled students can access financial information about their fees and funding through the **Student Finance Hub**.

The **Student Finance Hub** displays a number of tiles, by clicking on each tile you can navigate through the Hub and view transactions or generate receipts and statements.

For further information on how to access and use the **Student Finance Hub** please refer to the Using the **Student Finance Hub Guidance**. In addition to the functionality available in the payment portals, enrolled students can access financial information about their fees and funding through the **Student Finance Hub**.

Key features of the Hub include:

- Single sign on via your LSE network account (@lse.ac.uk)
- View/download fee invoices
- View your payment plans for tuition and accommodation fees
- View/download receipts of payment
- View Fee and Maintenance Scholarships
- Submit/view bank details for Maintenance Scholarships
- View U.S. Federal Loans (if applicable)
- Submit refund request for overpayments
- Submit a question
- Make a payment
- Summary of financials
- View your account 24/7.

Students are automatically granted access to the Hub, you can access the **Student Finance Hub** as soon as you have been issued an LSE network account. Note: There are a small number of student groups which are not able to access the Hub, this includes Language Centre, Online programmes and TRIUM EMBA.<sup>2</sup>

<sup>2</sup> This list was correct at the time of issue, there may be instances where there will be no access the Student Finance Hub. Please contact Fees, Income and Credit Control if you have any questions.



## My Details

The tile will display a summary of your personal details including contact address, email, phone number and your current programme.

The tile will also display if you have provided third party consent, if there are any restrictions on your account for non payment of tuition fees and bank account details submitted for payment of an LSE scholarship where applicable

## My Finance

You can access your tuition and accommodation invoices and payment plans through the My Finance tile. You can select an invoice to view and or download, you can access the document in My reports tile.

You can also view and download receipts, access a statement of your account and see a summary of your Scholarships.

Students in receipt of Title IV Federal Student Loans can access a summary of loans disbursed to date in USD and GBP, in addition institutional charges retained for tuition and accommodation is available via the statements tile. Student can also access how much loan has been disbursed to them for the purposes of maintenance.

If you have a sponsor who is paying full or part of your fees, you can access the amount billed and received to date via the Tuition invoice tile.

## Payment Link

You can navigate to the Student Payment Portal from the **Student Finance Hub**, however please be advised that you are not required to log in to the **Student Finance Hub** to access the payment portal, you can navigate to the payment portal directly: **[portal.lse.ac.uk/payments/s/family-payment-fees](https://portal.lse.ac.uk/payments/s/family-payment-fees)**

## Refunds

If you have made an overpayment you should request a refund via the Refund request tile in the **Student Finance Hub**, your request will be processed in accordance with the terms and

conditions of the School's Fees Policy. Please see Section 10 of the **Tuition Fee Policy**.



## Bank details

You can securely submit your U.K bank details so the school can pay your maintenance scholarships where applicable.

Once you submit your bank details they will be assessed and updated in the Schools finance system. Once the details have been validated, you will be able to view them via the My details tile.

For further information please visit the [\*\*Financial Support Office website\*\*](#).

**Note:** This tile should not be used for submitting bank details for U.S. Federal loans or for requesting a refund.





# Global Sanctions Policy

Convera and all of its affiliates are committed to complying with economic and trade sanctions programs in force in the countries, territories, and jurisdictions in which Convera operates. Convera maintains a Global Sanctions Policy which sets forth minimum standards for compliance with applicable sanctions laws and regulations<sup>3</sup>. Convera and all of its affiliates do not provide services to, from or involving individuals, entities or organizations, or other connected parties<sup>4</sup> which are currently targeted by sanctions administered by the following bodies: United Nations, European Union, Office of Foreign Assets Control, Office of Financial Sanctions Implementation or as part of other local sanctions law.

Convera also limits transactions involving certain jurisdictions and parties as a matter of internal policy where such business may present unacceptable levels of sanctions-related risk. Economic and trade sanctions programs administered by various government bodies prohibit or restrict transactions to or from (or dealings with) certain countries, their governments, and in certain circumstances, their nationals.

As a result of these prohibitions and restrictions, Convera limits its dealings with certain jurisdictions and entities including the following:

## Cuba, Iran<sup>5</sup>, North Korea

Convera does not process payments to/from or involving these countries as a matter of company policy, regardless of whether such payments are permissible under any applicable sanctions regulations.

<sup>3</sup> Applicable sanctions regimes include the United Nations (UN), European Union and its member states (EU), Office of Financial Sanctions Implementation, the United States Department of Treasury's Office of Foreign Assets Control (OFAC), and any other sanctions.

<sup>4</sup> Connected Parties include but are not limited to, beneficial owners, key controllers, trustees, settlors/grantors/ founders, protectors, and beneficiaries as well as who other parties that may support or provide advice to the customer, but who sit outside of the ownership structure. These may include syndicate lending deals, arrangers in SPVs, insurance manager in captive insurance and distributors

<sup>5</sup> On a very limited basis, Convera processes payments involving the protection of intellectual property in Iran pursuant to certain general licenses. These payments must take place entirely outside the territory of Iran and may not involve any Iranian financial institutions located in Iran and involving those with branches outside of Iran.



## Afghanistan

On a case-by-case basis with the pre-approval of the Convera Global Sanctions and Interdiction team, Convera will process payments to/from Afghanistan where it determines such payments –involve transfers in support of Non-Governmental Organizations’ humanitarian activity in Afghanistan, where the underlying activity is consistent with parameters set forth by the applicable sanctions’ regulatory authority.

## Syria

On a case-by-case basis with the pre-approval of the Convera Global Sanctions and Interdiction team, Convera will process payments to/from and involving Syria where it determines such payments involve transfers in support of Non-Governmental Organization’s humanitarian activity in Syria and such transfers are permissible per applicable sanctions regulations.





## Venezuela

On a case-by-case basis with the company approval, Convera will process payments involving Venezuela where it determines such payments are authorized under the applicable sanctions regulatory authority and consistent with Convera's company policy. As a matter of company policy, Convera does not process payments where any financial institution client of Convera is sending a payment on behalf of another entity (Natural Person or Corporate Body) resident in Venezuela. Additionally, Convera does not process payments where any client of Convera is sending a trade-related payment involving, directly or indirectly, the Venezuelan oil, gas and energy sector or ancillary services including but not limited to construction, shipping, transportation, and professional consulting services.

## Crimea Region (Ukraine/Russia), Donetsk Region (Ukraine/Russia), Luhansk Region (Ukraine/Russia)

Convera does not process payments to/from or involving the above mentioned jurisdictions as a matter of company policy, regardless of whether such payments are permissible under any applicable sanctions regulations.

## Russia

Convera does not process payments to/from or involving Russia as a matter of company policy, regardless of whether such payments are permissible under any applicable sanctions regulations.

## Belarus

Convera does not process payments to/from or involving Belarus as a matter of company policy, regardless of whether such payments are permissible under any applicable sanctions regulations.





# Contact us

## Current students

You can submit an enquiry to the support team by navigating to the Contact Us tile in the **Student Finance Hub**, if you are having issues accessing the **Student Finance Hub** please use the Finance Division enquiry form ([lseapps.secure.force.com/form?formid=217915](https://lseapps.secure.force.com/form?formid=217915)).

## Prospective students

If you are a prospective student, please visit the Fees Income and Credit Control contact us pages for details ([info.lse.ac.uk/staff/divisions/Finance-Division/Fees-Income-and-Credit-Control/Secure/Contact-us](https://info.lse.ac.uk/staff/divisions/Finance-Division/Fees-Income-and-Credit-Control/Secure/Contact-us)) on how to submit queries.

We offer a range of support services for further information please visit our Contact us web page [lse.ac.uk/ficc](https://lse.ac.uk/ficc)





# Appendices

## Appendix 1 Convera supported currencies

Country*	Country Code	Supported Currency	Alternative Payment Method	Local Currency Bank Transfer	Alternate Bank Transfer Currency (USD, CAD, AUD, EUR, GBP, etc.)	Credit/ Debit Card
Afghanistan	AFG	AFN				
Åland Islands	ALA	EUR		✓		✓
Albania	ALB	ALL				✓
Algeria	DZA	DZD				✓
American Samoa	ASM	USD		✓		✓
Andorra	AND	EUR		✓		✓
Angola	AGO	AOA				✓
Anguilla	AIA	XCD				✓
Antarctica	ATA	USD		✓		✓
Antigua and Barbuda	ATG	XCD				✓
Argentina	ARG	ARS				Mastercard only
Armenia	ARM	AMD			✓	✓
Aruba	ABW	AWG			✓	✓
Australia	AUS	AUD		✓		✓
Austria	AUT	EUR	Klarna	✓		✓
Azerbaijan	AZE	AZN			✓	✓
Bahamas	BHS	BSD				✓
Bahrain	BHR	BHD		✓		✓

\* Please note this list is subject to change and some payment options may not be live yet in your country.

Payments from/to countries marked in red are restricted due to government sanctions and regulations. No payment options available.

Payment option available in local currency

No local currency payment option available - payers from these countries can pay us via Wire in one of the international currencies (USD, CAD, AUD, EUR, GBP, etc.)



## Appendix 1 Convera supported currencies (continued)

Country*	Country Code	Supported Currency	Alternative Payment Method	Local Currency Bank Transfer	Alternate Bank Transfer Currency (USD, CAD, AUD, EUR, GBP, etc.)	Credit/ Debit Card
Bangladesh	BGD	BDT				✓
Barbados	BRB	BBD				✓
Belarus	BLR	BYN				
Belgium	BEL	EUR	Klarna	✓		✓
Belize	BLZ	BZD				✓
Benin	BEN	XOF				✓
Bermuda	BMU	BMD				✓
Bhutan	BTN	BTN			✓	✓
Bolivia (Plurinational State of)	BOL	BOB				✓
Bonaire, Sint Eustatius and Saba	BES	USD		✓		✓
Bosnia and Herzegovina	BIH	BAM			✓	✓
Botswana	BWA	BWP		✓		✓
Bouvet Island	BVT	NOK				
Brazil	BRA	BRL	PIX			✓
British Indian Ocean Territory	IOT	USD		✓		✓
Brunei	BRN	BND				✓
Bulgaria	BGR	BGN		✓		✓
Burkina Faso	BFA	XOF				✓
Burundi	BDI	BIF			✓	✓
Cambodia	KHM	KHR				✓
Cameroon	CMR	XAF				✓
Canada	CAN	CAD	EFT via Trustly	✓		✓
Cape Verde	CPV	CVE			✓	✓
Cayman Islands	CYM	KYD				✓

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## Appendix 1 Convera supported currencies (continued)

Country*	Country Code	Supported Currency	Alternative Payment Method	Local Currency Bank Transfer	Alternate Bank Transfer Currency (USD, CAD, AUD, EUR, GBP, etc.)	Credit/ Debit Card
Central African Republic	RCA	XAF				✓
Chad	TCD	XAF				✓
Chile	CHL	CLP		✓		✓
China	CHN	CNY	Alipay, UnionPay, WeChat Pay	Available via Geoswift bank transfer and Chinapay bank transfer		✓
Christmas Island	CXR	AUD				
Cocos (Keeling) Islands	CCK	AUD		✓		✓
Colombia	COL	COP		Available via Acciones and Valores		✓
Comoros	COM	KMF			✓	✓
Congo	COG	XAF				✓
Congo (the Democratic Republic of the)	COD	CDF			✓	✓
Cook Islands	COK	NZD		✓		✓
Costa Rica	CRI	CRC				✓
Côte d'Ivoire	CIV	XOF				✓
Croatia	HRV	EUR		✓		✓
Cuba	CUB	CUC				
Curaçao	CUX	ANG				✓
Cyprus	CYP	EUR		✓		✓
Czech Republic	CZE	CZK		✓		✓
Denmark	DNK	DKK	Trustly	✓		✓

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## Appendix 1 Convera supported currencies (continued)

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Djibouti	DJI	DJF			✓	✓
Dominica	DMA	XCD			✓	✓
Dominican Republic	DOM	DOP				✓
Ecuador	ECU	USD		✓		✓
Egypt	EGY	EGP				✓
El Salvador	SLV	SVC			✓	✓
Equatorial Guinea	GNQ	XAF				✓
Eritrea	ERI	ERN			✓	✓
Estonia	EST	EUR	Trustly	✓		✓
Eswatini	SWZ	SZL			✓	✓
Ethiopia	ETH	ETB			✓	✓
Falkland Islands [Malvinas]	FLK	FKP			✓	✓
Faroe Islands	FRO	DKK		✓		✓
Fiji	FJI	FJD				✓
Finland	FIN	EUR	Trustly	✓		✓
France	FRA	EUR	Klarna	✓		✓
French Guiana	GUF	EUR		✓		✓
French Polynesia	PYF	XPF			✓	✓
French Southern Territories	ATF	EUR		✓		✓
Gabon	GAB	XAF				✓
Gambia	GMB	GMD			✓	✓
Georgia	GEO	GEL				✓
Germany	DEU	EUR	Klarna	✓		✓
Ghana	GHA	GHS		✓		✓
Gibraltar	GIB	GIP			✓	✓
Greece	GRC	EUR		✓		✓
Greenland	GRL	DKK		✓		✓

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## Appendix 1 Convera supported currencies (continued)

Country*	Country Code	Supported Currency	Alternative Payment Method	Local Currency Bank Transfer	Alternate Bank Transfer Currency (USD, CAD, AUD, EUR, GBP, etc.)	Credit/ Debit Card
Grenada	GRD	XCD				✓
Guadeloupe	GLP	EUR		✓		✓
Guam	GUM	USD		✓		✓
Guatemala	GTM	GTQ				✓
Guernsey	GGY	GBP		✓		✓
Guinea	GIN	GNF			✓	✓
Guinea-Bissau	GNB	XOF				✓
Guyana	GUY	GYD			✓	✓
Haiti	HTI	HTG			✓	✓
Heard Island and McDonald Islands	HMD	AUD		✓		✓
Holy See	VAT	EUR		✓		✓
Honduras	HND	HNL				✓
Hong Kong	HKG	HKD	UnionPay	✓		✓
Hungary	HUN	HUF		✓		✓
Iceland	ISL	ISK				✓
India	IND	INR	Paul Merchants, Thomas Cook & Weizmann Forex (EbixCash) Agent Locations	Available via ICICI and Barclays		✓
Indonesia	IDN	IDR				✓
Iran	IRN	IRR				
Iraq	IRQ	IQD			✓	✓
Ireland	IRL	EUR		✓		✓
Isle of Man	IMN	GBP		✓		✓

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- Payment option available in local currency
- No local currency payment option available - payers from these countries can pay us via Wire in one of the international currencies (USD, CAD, AUD, EUR, GBP, etc.)



## Appendix 1 Convera supported currencies (continued)

Country*	Country Code	Supported Currency	Alternative Payment Method	Local Currency Bank Transfer	Alternate Bank Transfer Currency (USD, CAD, AUD, EUR, GBP, etc.)	Credit/ Debit Card
Israel	ISR	ILS		✓		✓
Italy	ITA	EUR	Klarna	✓		✓
Jamaica	JAM	JMD				✓
Japan	JPN	JPY	UnionPay	✓		✓
Jersey	JEY	GBP		✓		✓
Jordan	JOR	JOD		✓		✓
Kazakhstan	KAZ	KZT				✓
Kenya	KEN	KES				✓
Kiribati	KIR	AUD		✓		✓
Korea (the Democratic People's Republic of)	PRK	KRW				
Korea (the Republic of)	KOR	KRW	UnionPay	Available via Hana Bank		✓
Kosovo	XKX	EUR		✓		✓
Kuwait	KWT	KWD		✓		✓
Kyrgyzstan	KGZ	KGS			✓	✓
Lao People's Democratic Republic	LAO	LAK			✓	✓
Latvia	LVA	EUR	Trustly	✓		✓
Lebanon	LBN	LBP			✓	✓
Lesotho	LSO	LSL			✓	✓
Liberia	LBR	LRD			✓	✓
Libya	LYB	LYD			✓	✓
Liechtenstein	LIE	CHF		✓		✓
Lithuania	LTU	EUR		✓		✓
Luxembourg	LUX	EUR		✓		✓
Macao	MAC	MOP				✓

\* Please note this list is subject to change and some payment options may not be live yet in your country.

- Payments from/to countries marked in red are restricted due to government sanctions and regulations. No payment options available.
- Payment option available in local currency
- No local currency payment option available - payers from these countries can pay us via Wire in one of the international currencies (USD, CAD, AUD, EUR, GBP, etc.)



## Appendix 1 Convera supported currencies (continued)

Country*	Country Code	Supported Currency	Alternative Payment Method	Local Currency Bank Transfer	Alternate Bank Transfer Currency (USD, CAD, AUD, EUR, GBP, etc.)	Credit/ Debit Card
Madagascar	MDG	MGA			✓	✓
Malawi	MWI	MWK			✓	✓
Malaysia	MYS	MYR				✓
Maldives	MDV	MVR				✓
Mali	MLI	XOF				✓
Malta	MLT	EUR		✓		✓
Marshall Islands	MHL	USD		✓		✓
Martinique	MTQ	EUR		✓		✓
Mauritania	MRT	MRU			✓	✓
Mauritius	MUS	MUR		✓		✓
Mayotte	MYT	EUR		✓		✓
Mexico	MEX	MXN		✓		✓
Micronesia	FSM	USD		✓		✓
Moldova	MDA	MDL			✓	✓
Monaco	MCO	EUR		✓		✓
Mongolia	MNG	MNT			✓	✓
Montenegro	MNE	EUR		✓		✓
Montserrat	MSR	XCD				✓
Morocco	MAR	MAD				✓
Mozambique	MOZ	MZN				✓
Myanmar	MMR	MMK				✓
Namibia	NAM	NAD		✓		✓
Nauru	NRU	AUD		✓		✓
Nepal	NPL	NPR		Available via Nabil Bank		✓
Netherlands	NLD	EUR	iDeal	✓		✓
Netherlands Antilles	ANT	ANG				✓
New Caledonia	NCL	XPF			✓	✓
New Zealand	NZL	NZD	POLi	✓		✓

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## Appendix 1 Convera supported currencies (continued)

Country*	Country Code	Supported Currency	Alternative Payment Method	Local Currency Bank Transfer	Alternate Bank Transfer Currency (USD, CAD, AUD, EUR, GBP, etc.)	Credit/ Debit Card
Nicaragua	NIC	NIO			✓	✓
Niger	NER	XOF				✓
Nigeria	NGA	NGN				Visa only
Niue	NIU	NZD		✓		✓
Norfolk Island	NFK	AUD		✓		✓
Northern Mariana Islands	MNP	USD		✓		✓
Norway	NOR	NOK	Trustly	✓		✓
Oman	OMN	OMR		✓		✓
Pakistan	PAK	PKR				✓
Palau	PLW	USD		✓		✓
Palestine, State of	PSE	ILS		✓		✓
Panama	PAN	PAB				✓
Papua New Guinea	PNG	PGK				✓
Paraguay	PRY	PYG				✓
Peru	PER	PEN				✓
Philippines	PHL	PHP	PETNET			✓
Pitcairn	PCN	NZD		✓		✓
Poland	POL	PLN		✓		✓
Portugal	PRT	EUR		✓		✓
Puerto Rico	PRI	USD		✓		✓
Qatar	QAT	QAR		✓		✓
Republic of North Macedonia	MKD	MKD			✓	✓
Réunion	REU	EUR		✓		✓
Romania	ROU	RON		✓		✓
Russian Federation	RUS	RUB				

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## Appendix 1 Convera supported currencies (continued)

Country*	Country Code	Supported Currency	Alternative Payment Method	Local Currency Bank Transfer	Alternate Bank Transfer Currency (USD, CAD, AUD, EUR, GBP, etc.)	Credit/ Debit Card
Rwanda	RWA	RWF			✓	✓
Saint Barthélemy	BLM	EUR		✓		✓
Saint Helena, Ascension and Tristan da Cunha	SHN	SHP			✓	✓
Saint Kitts and Nevis	KNA	XCD				✓
Saint Lucia	LCA	XCD				✓
Saint Martin (French part)	MAF	EUR		✓		✓
Saint Pierre and Miquelon	SPM	EUR		✓		✓
Saint Vincent and the Grenadines	VCT	XCD				✓
Samoa	WSM	WST				✓
San Marino	SMR	EUR		✓		✓
Sao Tome and Principe	STP	STN			✓	✓
Saudi Arabia	SAU	SAR		✓		✓
Senegal	SEN	XOF				✓
Serbia	SRB	RSD			✓	✓
Seychelles	SYC	SCR				✓
Sierra Leone	SLE	SLE			✓	✓
Singapore	SGP	SGD		✓		✓

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## Appendix 1 Convera supported currencies (continued)

Country*	Country Code	Supported Currency	Alternative Payment Method	Local Currency Bank Transfer	Alternate Bank Transfer Currency (USD, CAD, AUD, EUR, GBP, etc.)	Credit/ Debit Card
Sint Maarten (Dutch part)	SXM	ANG				✓
Slovakia	SVK	EUR		✓		✓
Slovenia	SVN	EUR		✓		✓
Solomon Islands	SLB	SBD				✓
Somalia	SOM	SOS			✓	✓
South Africa	ZAF	ZAR		✓		✓
South Georgia and the South Sandwich Islands	SGS	GBP		✓		✓
South Sudan	SSD	SSP			✓	✓
Spain	ESP	EUR	Klarna	✓		✓
Sri Lanka	LKA	LKR				✓
Sudan	SDN	SDG			✓	✓
Suriname	SUR	SRD			✓	✓
Svalbard and Jan Mayen	SJM	NOK		✓		✓
Sweden	SWE	SEK	Trustly	✓		✓
Switzerland	CHE	CHF	Klarna	✓		✓
Syrian Arab Republic	SYR	SYP				
Taiwan (Province of China)	TWN	TWD				✓
Tajikistan	TJK	TJS			✓	✓
Tanzania, United Republic of	TZA	TZS				✓
Thailand	THA	THB		Available via THB Bank		✓

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## Appendix 1 Convera supported currencies (continued)

Country*	Country Code	Supported Currency	Alternative Payment Method	Local Currency Bank Transfer	Alternate Bank Transfer Currency (USD, CAD, AUD, EUR, GBP, etc.)	Credit/ Debit Card
Timor-Leste	TLS	USD		✓		✓
Togo	TGO	XOF				✓
Tokelau	TKL	NZD		✓		✓
Tonga	TON	TOP				✓
Trinidad and Tobago	TTO	TTD				✓
Tunisia	TUN	TND		✓		✓
Turkey	TUR	TRY		✓		✓
Turkmenistan	TKM	TMT			✓	✓
Turks and Caicos Islands	TCA	USD		✓		✓
Tuvalu	TUV	AUD		✓		✓
Uganda	UGA	UGX		✓		✓
Ukraine	UKR	UAH				✓
United Arab Emirates	ARE	AED		✓		✓
United Kingdom	GBR	GBP	Klarna, Trustly	✓		✓
United States Minor Outlying Islands	UMI	USD		✓		✓
United States of America	USA	USD	ACH via Trustly	✓		✓
Uruguay	URY	UYU				✓
Uzbekistan	UZB	UZS			✓	✓
Vanuatu	VUT	VUV			✓	✓
Venezuela (Bolivarian Republic of)	VEN	VEF			✓	✓
Vietnam	VNM	VND	UnionPay	Available via VP Bank		✓

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## Appendix 1 Convera supported currencies (continued)

Country*	Country Code	Supported Currency	Alternative Payment Method	Local Currency Bank Transfer	Alternate Bank Transfer Currency (USD, CAD, AUD, EUR, GBP, etc.)	Credit/ Debit Card
Virgin Islands (British)	VGB	USD		✓		✓
Virgin Islands (U.S.)	VIR	USD		✓		✓
Wallis and Futuna	WLF	XPF			✓	✓
Western Sahara	ESH	MAD				✓
Yemen	YEM	YER				
Zambia	ZMB	ZMW		✓		✓
Zimbabwe	ZWE	ZWD			✓	✓

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Payments from/to countries marked in red are restricted due to government sanctions and regulations. No payment options available.

Payment option available in local currency

No local currency payment option available - payers from these countries can pay us via Wire in one of the international currencies (USD, CAD, AUD, EUR, GBP, etc.)



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