Loans Portal Guide for Students 2023



Table of Contents

Contacts and Inquiries

Please contact us by email: **StudentSupport@convera.com** Please include your full name, student ID, and organization name in the subject line of the email. We also provide a dedicated student inquiry hotline that will help you through the payment process.

Australia	UK / Europe
+61 2 8585 7221	+44 (0) 1733 871 871
New Zealand	Japan
+64 9 359 5104	+61 2 8585 7221
Singapore or Hong Kong	USA / Canada
+65 6494 8280	+1 877 218 8829
+852 2853 9875	+1 402 884 3041

China

+86 400 919 9411

If the country you are calling from is not listed, please call the number for the country closest to where you are studying. Phones are answered during regular business hours in that time zone.

Loans Portal Student View

Please do not reply to this autor

A Loans Portal Data Management user will invite students to submit their bank details, so that the remainder of your student loan payment can be delivered by Bank Transfer. The system emails a query to you directly using the email given in the Student file. You can then provide banking details so that money can be put by EFT /Wire into your account.

1. Two emails from *noreply@convera.com* will provide the student with 1) a temporary account, and 2) a temporary password, to logon to provide banking details.

\triangle	The logon and password emails are only days.	effective for on	e log on session. Also, it will expire in10	
Connection Dara Natas Sanata Tan Sala Cinca Loans Pease carefuly follow Institution In Sala Sala Cinca Sala In Sala Sala Sala Sala I Pasana Anton I Carlo Ma Ida I Sala Sala Sala Sala Sala I Sala Sala Sala Sala Sala Sala I Sala Sala Sala Sala Sala Sala Sala I Sala Sala Sala Sala Sala Sala Sala Sal	Initial Sectors you are a US student studying at the Sely Direct Laens and are dae payment of your US student taun. Inau parenter with Convent to locatic your Usade Organism bank account is stamation, so that you may parently receive the balance of your student laws to you is thethin Pound (OBP) the standarding balance is used to your a student laws and parenter is an analysis of the student laws to you is the Section 2000 (Section 2000) (Section 200		The construction of a set of the	
Sincerely,			Please do not reply to this automatic email.	

2. Then log into the portal using the user ID and password provided.

neficiary	Please add or amend	your personal inforn	nation by clicking on the	EDIT buttons below.		
0	2		3			5
Beneficiary Details	Beneficiary Address	Ban	k Account Details	Payment Options	Submi	t & Review
Beneficiary Details						
Beneficiary Name	Beneficiary Type	Bank Country	Currency	Familiar Name	Payer ID	
Name Surname		United Kingdom	British Pound	Name Surname	222222	EDIT
Beneficiary Address						
Address						
New York, United States						EDIT
Bank Account Details						
IBAN/Account Number	Currency	Bank Name	Address	SWIFT Code	Sort Code	
	British Pound		United Kingdom			EDIT
Payment Options						
Payment Purpose						
						EDIT
				100.00		
				ADD CO	RRESPONDENT BANK	CONFIRM

 You will see your own identification and bank account information. Cclick EDIT at the end of a row to add or change this information.

Bank Account Details						
IBAN/Account Number	Currency	Bank Name	Address	SWIFT Code	Sort Code	
	British Pound		United Kingdom			EDIT

• To provide a bank, please either search the bank details or enter these details manually, then **SELECT** your bank.

	Bank	Account Details					
	Sea	rch by Bank Detail	Search by IBAN	Enter Bank Details Manually			
ĺ							
						Sho	w
		Bank Name		SWIFT Code	Routing Code	Address	
	*	SANTANDER UK PLC		ABBYGB2LXXX	090217	BRIDLE ROAD	

• Then, your must add your bank account number to the information.

Bank Account Details						
Search by Bank Detail	Search by IBAN	Enter Bank Details Manually				
Account Number *		Bank Name *	Street Address BRIDLE ROAD		City	
County MERSEYSIDE		Post Code L69 3TH	SWIFT Code ABBYGB2LXXX	Ð	Sort Code 090217	Ð
CANCEL & START AGAIN						BACK

• Then, click to EDIT Payment Purpose and select Loan Disbursement and SAVE.

Payment Options	
Payment Purpose	
	EDIT
Payment Options	
Payment Purpose	
Loan Disbursement	
CANCEL	SAVE

 When you have finished entering the information correctly, and clicked CONFIRM, a message will display indicating success.

Deneficiary Type	Bank Country United Kingdom	Currency British Pound	Familiar Name Name Surname	Payer 1 222222	ID 2	EDIT
Beneficiary Type	Bank Country United Kingdom	Currency British Pound	Familiar Name Name Surname	Payer 1 222222	ID 2	EDIT
	United Kingdom	British Pound	Name Surname	22222:	2	EDIT
						EDIT
						EDIT
						EDIT
ency Bank Name	Address			SWIFT Code	Sort Code	
sh Pound SANTANDER UK P	PLC BRIDLE ROAD, LIVERPO	OOL, MERSEYSIDE, L30 4GB, United Kingdo	om /	ABBYGB2LXXX	090321	EDIT
						EDIT
			AD	D CORRESPONDEN	IT BANK	CONFIRM
Description Your informa	ation has now been submitted to y	your Institution for payment processing.				×
	ncy Bank Name h Pound SANTANDER UK I Description Your inform	ncy Bank Name Address h Pound SANTANDER UK PLC BRIDLE ROAD, LIVERPO	ncy Bank Name Address h Pound SANTANDER UK PLC BRIDLE ROAD, LIVERPOOL, MERSEYSIDE, L30 4GB, United Kingde	ncy Bank Name Address E h Pound SANTANDER UK PLC BRIDLE ROAD, LIVERPOOL, MERSEYSIDE, L30 4GB, United Kingdom A Control of the second	ncy Bank Name Address SWIFT Code h Pound SANTANDER UK PLC BRIDLE ROAD, LIVERPOOL, MERSEYSIDE, L30 4GB, United Kingdom ABBYGB2LXXX ADD CORRESPONDEN Description Your Information has now been submitted to your Institution for payment processing.	ncy Bank Name Address SwiTC Code Sort Code h Pound SANTANDER UK PLC BRIDLE ROAD, LIVERPOOL, MERSEYSIDE, L30 4GB, United Kingdom ABBYGB2LXXX 090321 ADD CORRESPONDENT BANK ADD CORRESPONDENT BANK Description Your information has now been submitted to your institution for payment processing.



For more information convera.com

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