



THE LONDON SCHOOL  
OF ECONOMICS AND  
POLITICAL SCIENCE

# Welcome to LSE

#partofLSE

[welcome.lse.ac.uk](https://welcome.lse.ac.uk)



# An introduction to student finance

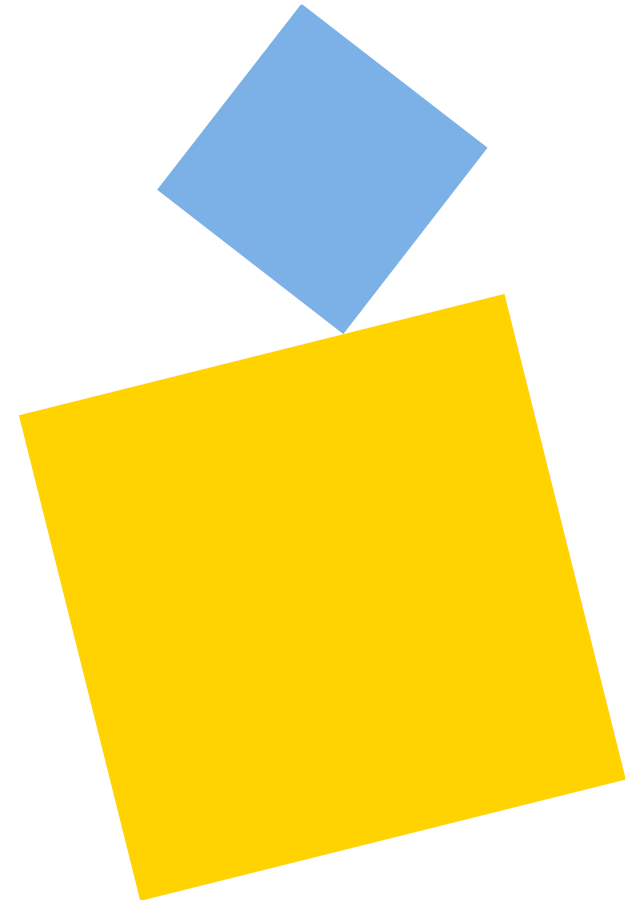
2024/5



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# What we are going to cover

- Tuition fees (Invoices and Payment Plans)
- How to make a payment
- Student Finance Hub
- Sponsorships and Loans
- Awards and Scholarships
- Financial Education skills
- Support we offer





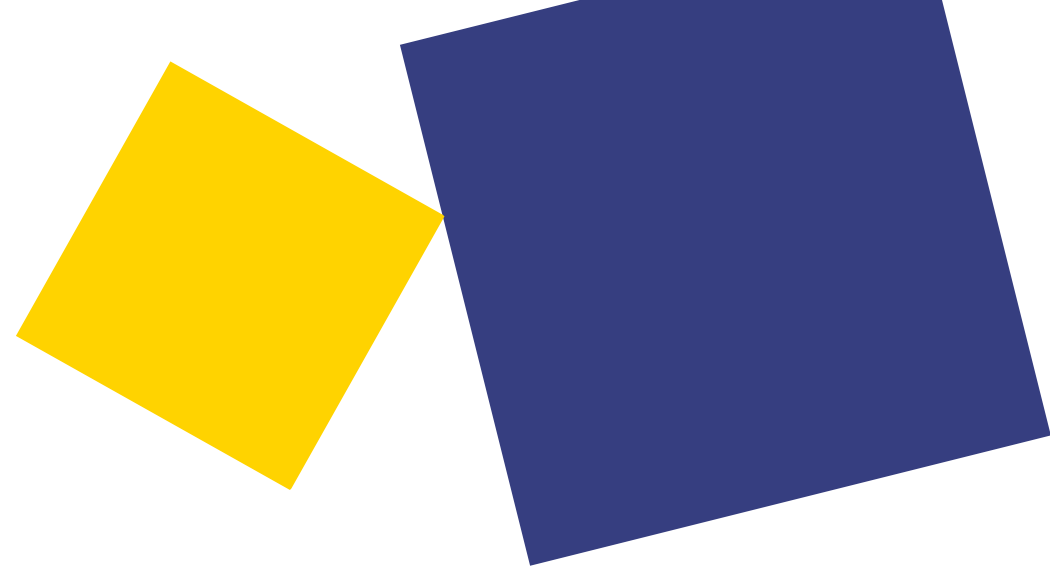
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# Tuition fees

- Invoices generated 7-14 days after enrolment.
- Payment Plans for self-funding students generated by 7 October.
- Payment Plans are Interest free
- Payment Plan published in your student finance hub and payment portal accounts.
- Plans automatically generated if you have not paid in full by enrolment.
- Early payment is fine.
- Standard dates 28 October 2023, 28 January 2024, 28 April 2024.

# Customer Charter

- Aims, mission statement and vision for our team.
- Our commitment to you.
- How to contact us.
- How to escalate an enquiry or make a complaint.
- Feedback
- [Info.lse.ac.uk/customercharter](http://Info.lse.ac.uk/customercharter)





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## How to make a payment

- Students, sponsors and family payers can make secure payments through our approved payment portals.
- Pay in advance for Tuition, Accommodation and Summer School fees.
- Pay by card, wire or alternative payment methods.
- Payments may take 3-5 days
- Convera trusted payment partner





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# Student Finance Hub

- Self-service portal.
- View and download invoices, receipts and statements.
- View payment plans.
- View Federal loans and LSE scholarships(where applicable).
- Request a refund
- Submit bank details for LSE scholarship/stipend payments.



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# Student finance in Focus Series

- Short bitesize help/demo videos
- Introduction to key services such as student financial undertaking forms, funding and protect yourself from fraud.
- [Info.lse.ac.uk/financeinfocus](http://Info.lse.ac.uk/financeinfocus)







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# Financial Undertaking Form

- Advise changes to your funding status
- Add family payers
- Add sponsors



## Consent to share

- We cannot disclose any information about your account with a third party without your consent.
- Applicants and students who would like another person to be able to contact our Office on your behalf, must complete a Consent to Share Form (CTSForm).
- Consent can be withdrawn by you at any stage, you can email [fees@lse.ac.uk](mailto:fees@lse.ac.uk) or submit a request via the Finance Hub.



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# Fraud and Payment Security

- Dedicated support page
- Advice of how to protect yourself from fraud
- [Info.lse.ac.uk/fraud](http://Info.lse.ac.uk/fraud)





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## Guides and Policy's

- My LSE Finance
- Step by Step guide to using the Student, family and Sponsor payment portals.
- Student Finance Hub user guide.
- [Info.lse.ac.uk/policies](https://info.lse.ac.uk/policies)





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# My Skills and Opportunities



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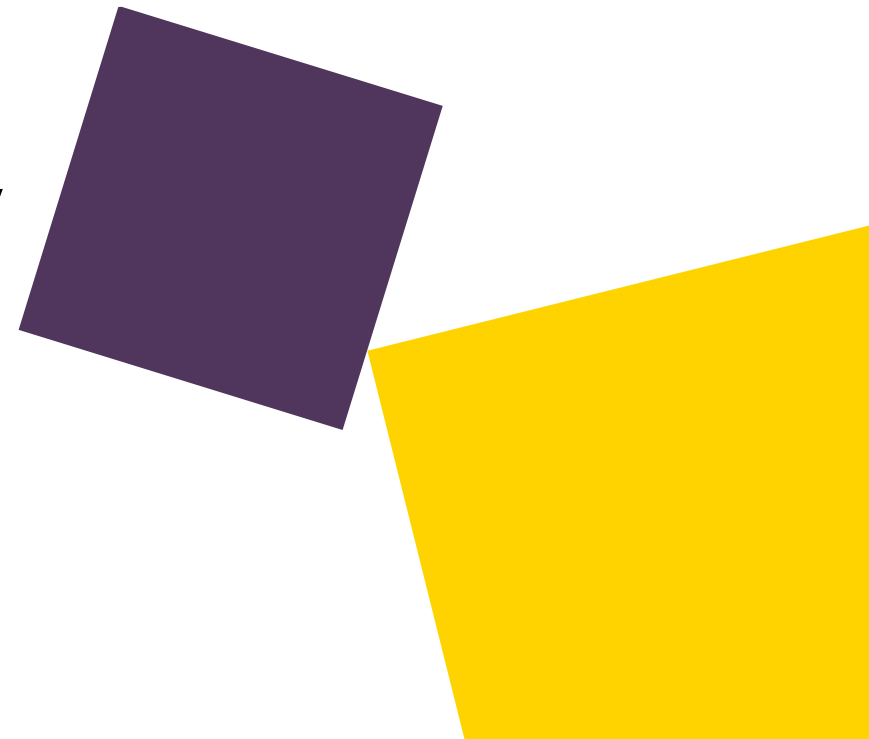


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# Blackbullion

Blackbullion is an easy-to-use online learning platform and app, the platform is full of videos, articles, quizzes and tools around a range of financial topics including top money tips, saving ideas, sourcing additional funding, scholarships, bursaries and much more.

[Info.lse.ac.uk/Blackbullion](http://Info.lse.ac.uk/Blackbullion)





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# My Support

Support for  
students during  
Welcome

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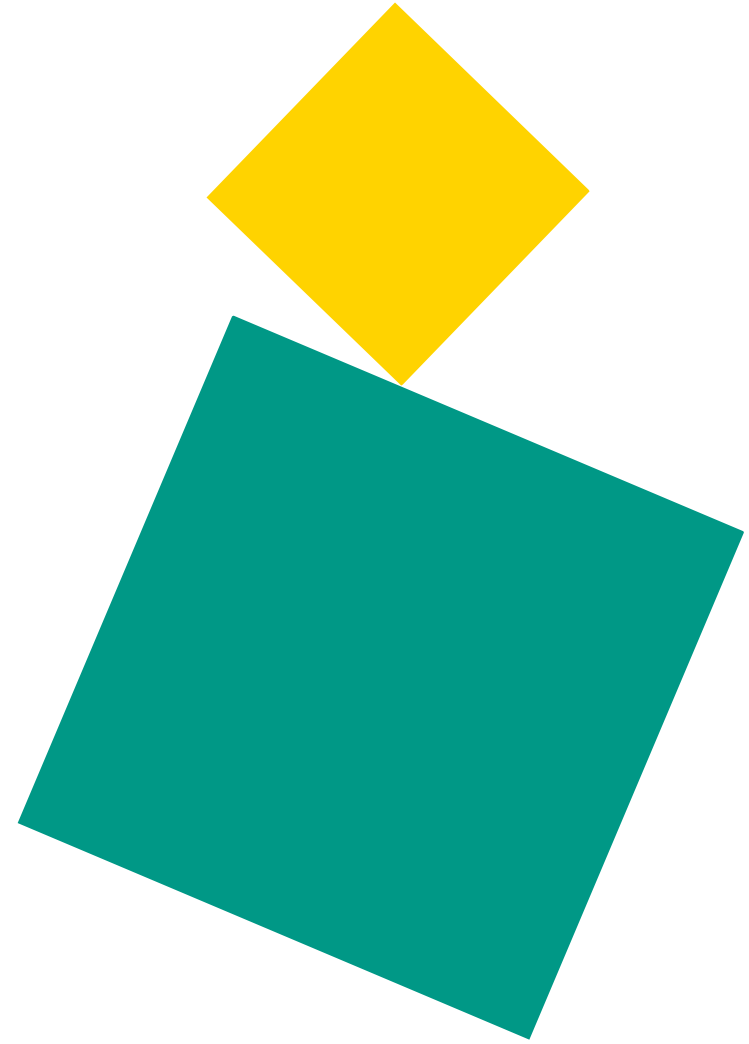




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## Support Services

- Website: [info.lse.ac.uk/ficc](https://info.lse.ac.uk/ficc)
- Welcome and Autumn Term Support [info.lse.ac.uk/autumn](https://info.lse.ac.uk/autumn)
- Email: [fees@lse.ac.uk](mailto:fees@lse.ac.uk)
- Phone: 0207 107 5555
- 1-1 Zoom bookings
- Live Chat







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# Questions about finance

[fees@lse.ac.uk](mailto:fees@lse.ac.uk)