

## **Season Ticket Refunds for tickets purchased through the TFL directly**

If you have received a payment directly paid into your bank account for ST loan and you have purchased your ticket yourself, you need to apply for ST refund through the TFL directly.

- TFL are recommending that requests are sent to this link: <https://tfl.gov.uk/help-and-contact/contact-us-about-oyster> .
- Alternatively, you can go to any big train station to do that or contact TFL on 0343 222 1234.

The refund will be processed and paid directly to you. Could you please inform us by email to [Seasontickets@lse.ac.uk](mailto:Seasontickets@lse.ac.uk) once you process your season ticket refund and how much is your refund figure, so we can updated your payroll records accordingly.