

## Travel cancellations due to COVID-19 (Coronavirus) and insurance

Please note, LSE's insurer will not pay the first £50 of any valid claim made by an insured person where the trip is not booked through LSE's appointed travel management company, Diversity Travel.

### 1. Travel at LSE and Foreign and Commonwealth Office (FCO) advice

If you book travel to a country, or part of a country, when the FCO advises against all but essential travel, or against all travel, LSE's insurance will NOT cover the cost of any cancellation.

If you are planning to travel, regularly review GOV.UK advice for the latest updates - <https://www.gov.uk/guidance/travel-advice-novel-coronavirus>

### 2. Travel for LSE booked prior to FCO advice changing

If you book travel before the FCO has issued any advice against travel, and FCO advice subsequently changes for that country or area, LSE's travel insurance WILL apply subject to the restriction above.

### 3. LSE travel affected by airline cancellations

If the FCO is not issuing advice against travel, but your airline cancels flights, you should try to be reimbursed by the airline/carrier in the first instance or seek alternative arrangements with them. You can make a claim against the LSE insurance for any outstanding costs, subject to the restriction above.

### 4. LSE travel where a meeting, conference or other purpose of travel is cancelled

If the hosts of any meeting, conference, workshop or other event that was the purpose of travel is cancelled, and there was no FCO advice against travel prior to the booking being made, you should be able to make a claim against LSE's insurance, subject to the restriction above.

### 5. Cancellation of travel due to concerns

If you cancel a trip when there is no FCO warning against travel, and the host has not cancelled the event for which you were travelling, and you have not been given medical advice against travel, you will NOT be covered by LSE's insurance.

### 6. Private travel attached to travel for LSE

Travel for personal reasons is NOT covered by LSE's insurance. If you plan to spend time in a third country before travelling on LSE business (e.g. to attend a conference), contact [LSE Health and Safety team](#).

Your journey is not automatically covered by LSE's insurance. If you are unable to continue your onward journey from your private travel, you may have to claim against your own travel insurance. LSE's insurer will consider any claims on a case-by-case basis.

### 7. Stay up to date

Here are some ways to stay up to date with the latest information – we recommend you check-in regularly, especially if you plan to travel:

- [Visit our FAQs](#) for LSE-related information and guidance from the UK government and PHE
- Review [GOV.UK](#) for the latest UK guidance, including travel advice



- Check your travel destination on the Foreign and Commonwealth Office (FCO) website for the latest [travel information](#)
- If you're an international student or citizen of another country, you should also review guidance from your local consulate or embassy
- Contact LSE's Health and Safety team at [health.and.safety@lse.ac.uk](mailto:health.and.safety@lse.ac.uk)
- If you have a scheduled flight, check with your airline for any changes to travel.