

PAY WHEN ROAMING TERMS AND CONDITIONS

If selected, the Pay When Roaming option must be applied to every End User on an account. Only available at the time of acquisition or re-sign.

Pay When Roaming

Allowance	Daily Bundle Charges
Unlimited incoming and outgoing voice minutes and SMS within Zones 1 and 2 and 500MB of data a day	£2 per day
Unlimited incoming and outgoing voice minutes and SMS within the Traveller* zone and 500MB of data a day	£6 per day

*includes USA, Canada, Mexico, Caribbean (Antigua & Barbuda, Bahamas, Barbados, British Virgin Islands, Puerto Rico, St. Kitts & Nevis, St. Vincent, Trinidad & Tobago, US Virgin Islands, Cayman Islands, Dominica, Grenada, Haiti, Jamaica, St. Lucia, Turks Islands, Caicos Islands, Anguilla and Aruba), Brazil, Argentina, Australia, China, Egypt, Hong Kong, India, Indonesia, Israel, Japan, Kuwait, Malaysia, New Zealand, Philippines, Russia, Singapore, South Africa, Thailand, Qatar, South Korea, Saudi Arabia, Turkey & UAE.

Charges only apply on days that the End Users access voice or SMS services whilst roaming. No charge applies when the End User does not roam or if the End User does not access voice or SMS services when roaming. No credit or refund will be given for any unused data in a Daily Bundle. A day begins at 00:00:00 hours and ends at 23:59:59 hours, using local time in the location in which the End User first roams on that day.

Unlimited calling allowances are designed for normal person-to-person use only and are subject to a fair use policy of calls to up to 300 different numbers per End User in a month. Calls of a duration of 90 minutes or more may be charged at EE's standard out-of-bundle rates set out at Standard Voice Business Charges section, redial to avoid standard charging. Usage is only for calls to other mobiles and geographic landlines. Premium rate and 08/070 and equivalent services will be charged at EE's standard rates set out at Standard Voice Business Charges section.

Voice

Unlimited calls in zones 1 & 2 are defined as incoming calls, outgoing calls in country, back to the UK and calls to other countries in zones 1&2. Unlimited calls in the Traveller zone are defined as incoming calls, outgoing calls in country and back to the UK only. Calls not within the inclusive call types or incoming and outgoing calls in countries which are outside of the Traveller zone are charged at standard rates based on standard roaming

zones 1-7. Zones 1-2 are based on the zones for roaming section under International Voice section of the catalogue.

Data

Charges only apply in a billing period that an End User accesses mobile data services whilst roaming. Any unused allowances will expire at the end of each day and will not be rolled over. Each session of data roaming is rounded up to the nearest kilobyte. Once a user exceeds 500mb of data in a day in the EU they will be charged an out of bundle rate of 3.5p/MB and 6p/Mb in the Traveler zone respectively. Any data roaming outside both the EU and Traveler zone country will be charged at £2.50/Mb. 500Mb a day is an individual allowance only it is not aggregated from an account perspective.

Usage: Users can use their bundle to access to mobile data (subject to availability) using their device or EE data card. Does not include event charges such as charges for the download of ringtones or games, or for the use of any services for which additional charges apply. No credit will be given for any unused data Roaming in Bundle.

Caps and Alerts

The Customer acknowledges that by selecting this proposition its End Users will be automatically opted out of the warning messages and roaming limits specified in Articles 14 and 15 of Regulation (EU) No531/2012. This is to ensure that End Users receives the full benefits of the proposition. Once the user exceeds 500Mb a day in the EU & Traveller zone they will continue to pay an out of bundle charge for any usage over 500Mb in a given day.

Having opted out of the roaming caps, End User will receive alerts at 25, 50, 75, 100, 250, 500, 1,000 and 2,000Mb of usage a month. Note that delivery of SMS alerts are subject to foreign networks, over which EE has no control, and therefore cannot be guaranteed.

Buffers

In the EU, the £2 daily fee will be triggered by the following; making a call 30 seconds or longer, receiving a call 240 seconds or longer, 1 SMS or 15Kb of data usage in any given data session. In the Traveller zone. In the Traveller zone the £6 daily fee will be triggered by the following; making a call 60 seconds or longer, receiving a call 90 seconds or longer, 4 SMS or 5Kb of data usage in any given data session.

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Opt out

The Customer may opt out of these bundles and will thereafter automatically fall into EE's standard roaming rates. In addition, the End User cannot elect to opt out of the EU allowance only, opt out means the removal of the Pay When Roaming product from an End User's subscription and therefore allowances in both the EU & Traveller zone are lost.

Eligibility

Not compatible with any other roaming bundle, promotion, offer or bespoke data roaming pricing. Only available to Public Sector Plus customers at the time of acquisition and resign.

Other Terms and Conditions

- ❖ EE may change the countries that make up the Traveller zone at any time. The customer will be notified 30 days prior to any change.
- ❖ EE reserves the right to remove PWR from an End User's subscription if deemed to be used for purposes other than normal calling, as determined by EE at their own discretion.
- ❖ EE reserves the right to remove PWR from its portfolio at any time.