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| --- | --- | --- | --- |
| **Requestor Name** | **Requestor Email** | **Request Type:****Add / Remove / Modify** | **Date of Request** |
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| **Business Justification and Description of what you are trying to accomplish (use additional pages if needed) (Required)*** Reason for request and description of the service.
* Please upload any topology diagrams or technical documentation for the required application to the service request.
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| Good example of Business Justification: we require server x to have https access from the internet to enable students to access their course timetableBad example: we require server x to have https access from the internet to run its website |
| **Is this request associated with a project? (Required)*** If so, please provide the project / programme name. If not, please briefly outline why the request has come about:
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|  |
| **Lifetime: (Required)*** Timeframe for ruleset I.e., how long does the rule need to be in place for?
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| **Policy exceptions:**Are there any non-standard requirements we need to consider, e.g.:* Unencrypted communications (e.g., Telnet, TFTP)
* Commonly attacked protocols (e.g., SMBv1, RDP, VNC)
* Blocked or restricted applications
* Connection to / from the Internet from a non-DMZ
* A range of ports to be opened (e.g., 9081 – 9099)
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**Firewall Rule Request (Required)**

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| --- | --- | --- | --- | --- | --- | --- | --- |
|  | **Source Address / Subnet Mask** | **Source Protocol / Port** | **Destination Address / Subnet Mask**  | **Destination Protocol / Port** | **Action: Deny / Permit** | **Rule: Add / Remove / Modify** | **Description** |
| **Ex** | example.lse.ac.uk  | Any / Any | lse-apps.lse.ac.uk | TCP / 80 | Permit | Add | Allow HTTP traffic from example.lse.ac.uk to lse-apps.lse.ac.uk |
| **1** |  |  |  |  |  |  |  |
| **2** |  |  |  |  |  |  |  |
| **3** |  |  |  |  |  |  |  |
| **4** |  |  |  |  |  |  |  |
| **5** |  |  |  |  |  |  |  |
| **6** |  |  |  |  |  |  |  |