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| --- | --- | --- | --- |
| **Requestor Name** | **Requestor Email** | **Request Type:**  **Add / Remove / Modify** | **Date of Request** |
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| **Business Justification and Description of what you are trying to accomplish (use additional pages if needed) (Required)**   * Reason for request and description of the service. * Please upload any topology diagrams or technical documentation for the required application to the service request. |
| Good example of Business Justification: we require server x to have https access from the internet to enable students to access their course timetable  Bad example: we require server x to have https access from the internet to run its website |
| **Is this request associated with a project? (Required)**   * If so, please provide the project / programme name. If not, please briefly outline why the request has come about: |
|  |
| **Lifetime: (Required)**   * Timeframe for ruleset I.e., how long does the rule need to be in place for? |
|  |
| **Policy exceptions:**  Are there any non-standard requirements we need to consider, e.g.:   * Unencrypted communications (e.g., Telnet, TFTP) * Commonly attacked protocols (e.g., SMBv1, RDP, VNC) * Blocked or restricted applications * Connection to / from the Internet from a non-DMZ * A range of ports to be opened (e.g., 9081 – 9099) |
|  |

**Firewall Rule Request (Required)**

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| --- | --- | --- | --- | --- | --- | --- | --- |
|  | **Source Address / Subnet Mask** | **Source Protocol / Port** | **Destination Address / Subnet Mask** | **Destination Protocol / Port** | **Action: Deny / Permit** | **Rule: Add / Remove / Modify** | **Description** |
| **Ex** | example.lse.ac.uk | Any / Any | lse-apps.lse.ac.uk | TCP / 80 | Permit | Add | Allow HTTP traffic from example.lse.ac.uk to lse-apps.lse.ac.uk |
| **1** |  |  |  |  |  |  |  |
| **2** |  |  |  |  |  |  |  |
| **3** |  |  |  |  |  |  |  |
| **4** |  |  |  |  |  |  |  |
| **5** |  |  |  |  |  |  |  |
| **6** |  |  |  |  |  |  |  |