



Estates  
Division

**130** EST 1895  
*years*

**Estates Division  
Annual Report  
2024 - 2025**

# Foreword

Looking back on 2024/2025, it is clear this was one of the most challenging but also most rewarding years in the last two decades of my time at LSE. There were trials and tribulations and indeed significant cost increases on the Firoz Lalji Global Hub, which have been extremely difficult to manage. We have now got through these but constant vigilance is required as the project proceeds through the construction phase. However, on the property front, the School acquired its largest ever piece of real estate, both in terms of value and floor area at 61 Aldwych in February. This imposing 242,553 sq ft Edwardian building will be transformed to provide state of the art teaching and academic facilities and a new front door/ 'showcase' for the LSE.

A major project in the Old Building was successfully completed providing refurbished and reconfigured faculty and student accommodation for the departments of Social Policy, Anthropology and Sociology.

The most high-profile achievement for the Estates Division was the becoming only the first Division in the School and second university estates department in the UK to achieve a Gold Standard in Investors in People. A testament to how we lead, support, manage and motivate the staff who work for us.

From a staffing perspective we lost two key figures from the Estates Capital Development team. Emma Lovegrove Asst. Director of Capital Development and Ken Kinsella Director of Capital Development who had almost 40 years corporate knowledge between them. Whilst we were able to recruit two very able Assistant Directors, we were unable to find a suitable candidate for the Directors position and have appointed an interim. As a result the Capital Development function of Estates has been under considerable pressure. Middle management has been strengthened by the creation of a very able cohort of Assistant Directors.

The quality of the campus and indeed our facilities services goes from strength to strength and it was particularly gratifying to see feedback from the National Student Survey (2025) which said:

*"The LSE campus is one of the greatest places in London."*

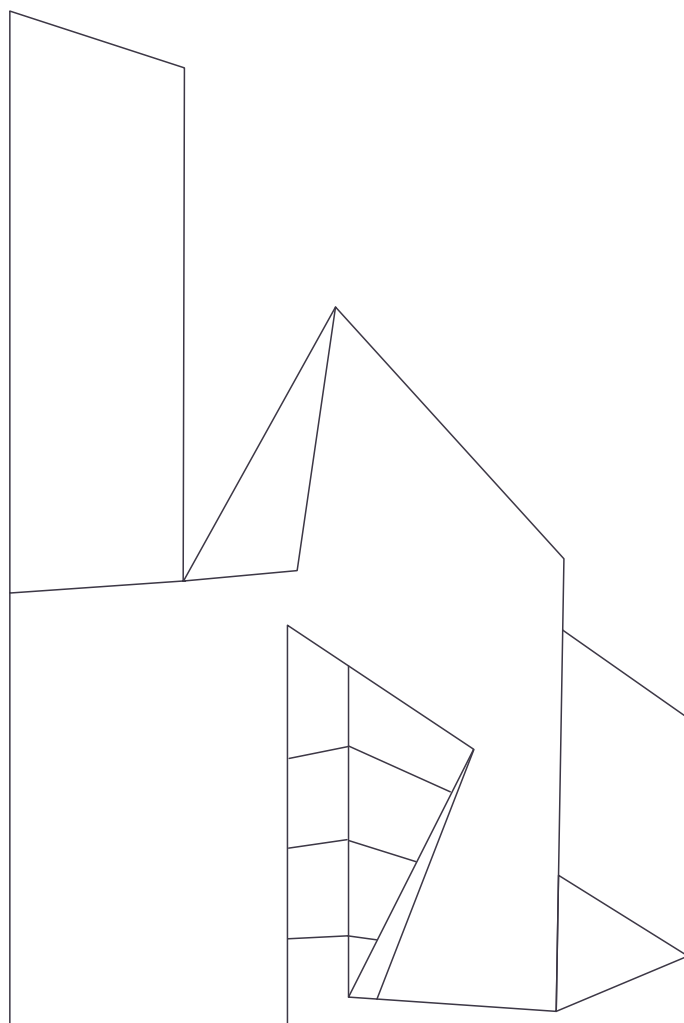
*"The university campus is amazing, it feels like entering your own little village which doesn't feel intimidating."*

Feedback on content, presentation, clarity and any other areas of this Annual Report, is very welcome. I would like to acknowledge the very talented Andrew Crane Estates Administrator for compiling, editing and producing this report on behalf of the Division.



Julian Robinson





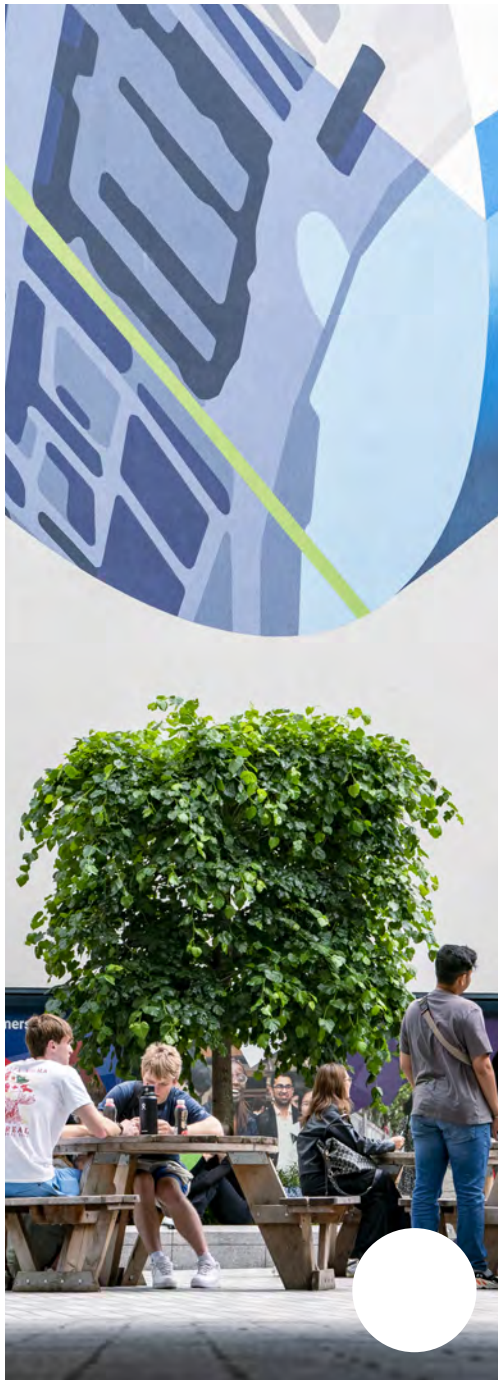
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# Our Estate

LSE's campus is situated in the heart of London, featuring a dynamic blend of historic architecture and cutting-edge developments. Our estate comprises a diverse array of buildings, ranging from historic listed structures to modern, sustainable spaces, all equipped with world-class facilities that support innovative research, collaborative learning, and an exceptional student experience.



<b>32</b>	<b>buildings</b>
<b>156,000</b>	<b>m2 of space</b>
<b>£30,143,032</b>	<b>total budget</b>
<b>391</b>	<b>members of staff</b>
<b>1,000</b>	<b>seat London theatre</b>
<b>23</b>	<b>acre Sports Ground</b>
<b>2</b>	<b>historic London pubs</b>

## Objectives

**Support student experience and wellbeing.**

Offer every first-year student a bed space by 2030.

Create an inclusive, accessible, safe, and vibrant campus that fosters wellbeing and belonging.

**Enhance LSE's identity and presence.**

Continue to enhance LSE's global reputation through world-class estate design and management.

Continue development and engagement around Lincoln's Inn Fields and pursue strategic property acquisitions.

**Preserve heritage and deliver sustainable growth.**

Respect and enhance historic buildings.

Deliver the School's carbon reduction targets and pathway to NET zero.

Protect investment in new buildings through proactive facilities management.

**Deliver value and excellence across the estate.**

Seek the best value in capital development, estate services, and maintenance works.

Create a well-maintained estate that supports LSE's long-term strategic goals.

**Create a flexible and future-ready estate.**

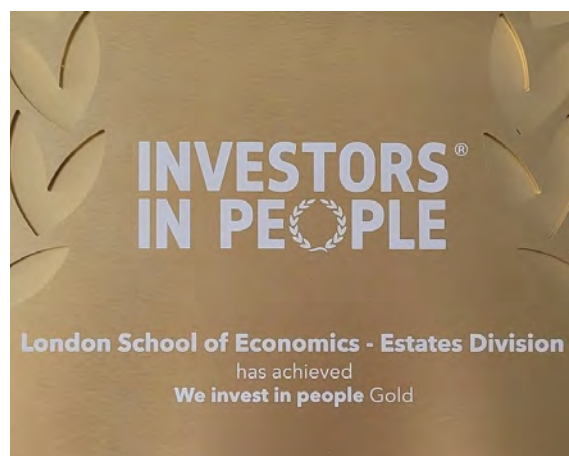
Support Future Ways Of Working.

Apply space norms consistently across the School.

# Achievements

## Investors in People, Gold Accreditation

This year, we achieved Investors in People Gold accreditation. This is a significant milestone, as only 28% of organisations achieve Gold accreditation, highlighting our strong culture of mutual support and commitment to making our workplace even better. We're especially proud to be one of only two University Estates Departments to hold this prestigious recognition. We were delighted to hear that the vast majority of people feel respected, valued and appreciated for the work they do. We're committed to continuous improvement and are using your feedback to develop recommendations and an action plan to drive further positive changes and keep moving forward.



*"We are only as good as the people we employ and to have achieved this gold standard makes me incredibly proud. It is my privilege to lead you! Thank you to all Estates staff for the great work you do."*

Julian Robinson, Director of Estates



## Values in Practice Awards

This year, the Estates Division proudly stood out at LSE's Values in Practice (VIP) Awards. The VIP Awards celebrate Professional Services staff who demonstrate exceptional commitment and make an outstanding contribution to the School. We are delighted to share that several members of the Estates team were recognised for their achievements. This year's awards include:

*LSE Security Team, President and Vice Chancellors Award, Winner*  
*Allan Blair, Inspirational Leadership Award, Winner*  
*Boban Velickovski, Excellent Manager Award, Commended*  
*Mary Lee, Valuing People Award, Runner-up*  
*Mary Lee, Unsung Hero Award, Runner-up*  
*Andrew Kleanthis, Exceptional Team Member Award, Runner-up*  
*Andrew Crane, Unsung Hero Award, Runner-up*



## Customer First

This year the Estates Division also achieved Customer First reaccreditation. Putting The Customer First® is a national standard for customer service. It comprises 30 statements in three categories which explore the components of excellent service provision: customer relationships, market awareness and people.





# Assistant Directors

To strengthen the Leadership Team within the Estates Division and enhance service delivery, a team of Assistant Directors was appointed in 2024. The Assistant Directors play a pivotal role in fostering effective communication and building strong relationships across PSS divisions, research centres, and academic departments. Their focus includes resolving high-priority issues, overseeing daily operations, and driving strategic initiatives within their respective areas of responsibility.



Assistant Directors from left to right as pictured: Cheryl Smitham, Nancy Baltouna, Daniel Prendergast, Stuart Pennycook, Chris Allister.

## **Cheryl Smitham – Assistant Director of Capital Development (Campus)**

Responsible for the Capital Development team, Long Term Maintenance (LTM) for both Campus and Residences and capital projects on Campus, including the Firoz Lalji Global Hub Project, 61 Aldwych, carbon management projects and minor works.

## **Nancy Baltouna – Assistant Director of Property and Space Strategy**

Oversees the reviews of the School's space requirements to accommodate growth (and shrinkage). Supports with developing the School's Campus Accommodation Plan.

## **Daniel Prendergast – Assistant Director of Facilities Management**

Oversees cleaning, post, portering, reprographics, Building Managers, residences cleaning, soft service contracts (pest control, landscaping, sanitary waste and window cleaning). Lead on Building Safety Act, Martyn's Law and new legislation affecting changes in Estates operations.

## **Stuart Pennycook – Assistant Director of Capital Development (Residential)**

Oversees Capital Development projects within the Halls of Residence and catering outlets, including the proposed redevelopment of Bankside House and ongoing refurbishments including George IV, the LSE shop, and Cafe 54 (CKK).

## **Chris Allister – Assistant Director of Facilities Management**

Oversees facilities management in student residences and LSE Sportsground at Berrylands. Acts as the point of contact for Residences & Catering Division for facilities management. Represents the Division on both internal and external committees including UUK.

# Capital Development

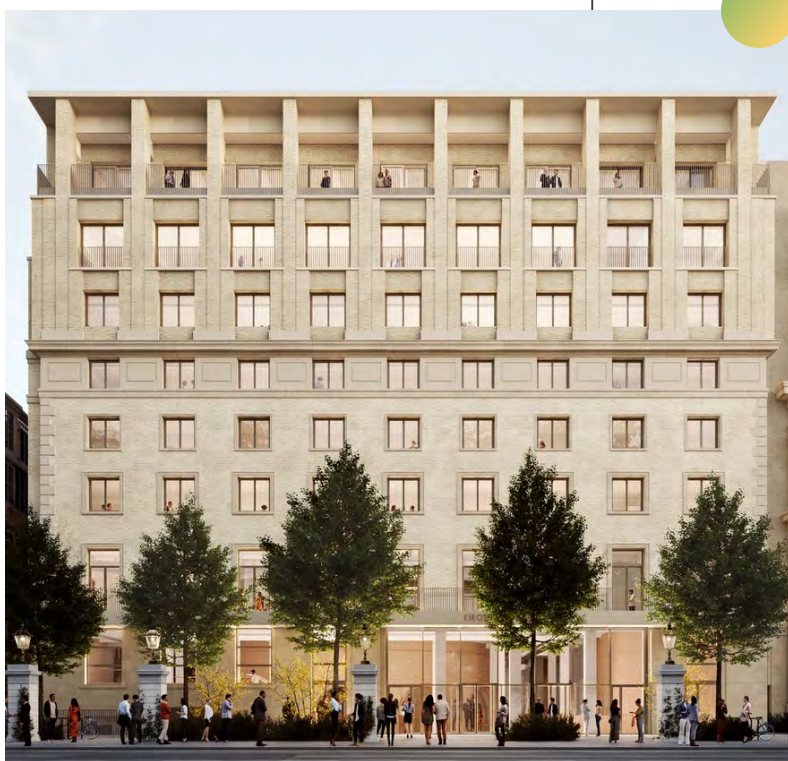
This year, our focus on transforming the campus landscape has been more dynamic than ever. We progressed on a range of strategic development initiatives aimed at enriching the student experience and creating a vibrant, sustainable environment for learning and living.

Our commitment to enhancing our facilities through innovative upgrades and a comprehensive long-term maintenance programme, ensures that our estate meets the evolving needs of our community while fostering a sense of pride and belonging. As we continue to invest in our properties, we are dedicated to providing an inspiring backdrop for academic and personal growth.

## Campus Update

### Firoz Lalji Global Hub

The Firoz Lalji Global Hub at 35 Lincoln's Inn Fields is progressing well. Demolition works were complete in Summer 2025, the Main Contractor took site possession in Summer 2025, with main construction works due to commence in January 2026. The building will accommodate Life Long Learning , Data Science Institute, Firoz Lalji Institute for Africa alongside teaching & study spaces, social spaces, cafe and a new Agora space located on the ground floor. The project is also on target to achieve **BREEAM Outstanding**, **WELL Platinum**, and **Passivhaus Classic** certifications. It is envisaged that the main contract will achieve practical completion end of 2027 with occupation in Spring 2028.

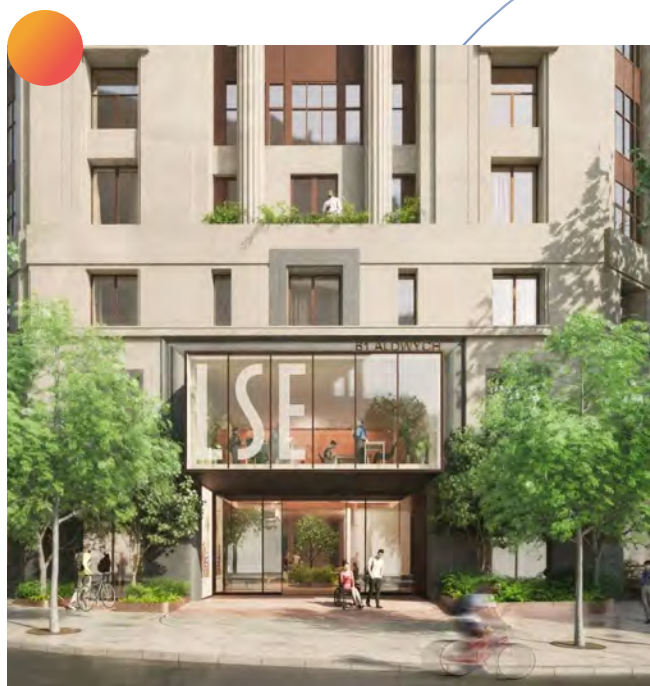




## 61 Aldwych

Following LSE's acquisition of 61 Aldwych, Capital Development ran a design competition for the appointment of a Lead Designer, which resulted in the successful selection of Alison Brooks Architects in collaboration with Feix & Merlin.

Located at the corner of Aldwych and Kingsway, the site is within the Strand Conservation Area and is bounded by three LSE academic buildings: Connaught House, the Old Building, and 20 Kingsway. 61 Aldwych offers an opportunity to enhance the street-level connectivity of the campus while enhancing the outward image and presence of the LSE.



The refurbishment of 61 Aldwych aims to transform the building into a state-of-the-art educational facility. The building has 16,694m<sup>2</sup> Net Internal Area (NIA) and 22,534m<sup>2</sup> Gross Internal Area (GIA) of floor space. The ground to second floors will be dedicated to teaching and learning spaces, while the third to sixth floors will serve as academic accommodation. The design will reflect modern educational principles, ensuring flexibility, accessibility, and sustainability. The design team is currently developing the feasibility study for the building, which is expected to be concluded in early 2026. Following this, the team will progress in developing the RIBA Stage 2 design. Works are due to start in 2027 with occupation in 2028.



## Campus Decarbonisation

In line with LSE's Sustainability Strategic Plan to reduce the School's carbon footprint, Capital Development has been carrying out works within the Lionel Robbins Building to take positive steps towards achieving this goal. Following LSE's successful SALIX funding bid, Capital Development has installed Air Source Heat Pumps on the roof of the building to replace the boilers, making the building more energy efficient. These works are due to be completed in November. Decarbonisation of the wider campus is currently being assessed by Turner and Townsend, who were appointed as Decarbonisation Strategy Consultants in August 2025. In parallel, fire safety works at the Marshall Building are also approaching completion.

## Public Realm Strategy

Capital Development have also been working on the first phase of the Public Realm Scheme which will transform Portugal Street. The project aims to ensure LSE is a readily identifiable destination for the public and to provide safer high-quality pedestrian links for students and visitors. We are in the process of selecting a landscape architect through a design competition. Once an architect has been selected, design work will commence in early 2026, with Phase 1 works scheduled for delivery in 2028.

## Campus Refurbishment Projects

Throughout 2025, we successfully delivered several refurbishment projects, including:

- The Student Salon
- Economics Undergraduate Common Room
- Methodology Common Room
- Philosophy Common Room
- The Volunteer Centre





### Robeson House

Construction work has completed on Eslanda Robeson House (Glengall Road - next to Burgess Park in South London). This 'off balance sheet', 676-bed graduate student hall of residence is now fully-occupied by Postgraduate students and is a welcome addition to the LSE Residences portfolio.



### Bankside House



Bankside House, the School's largest student residence, continues on its journey to redevelopment. The School, in conjunction with Development Partners, Bouygues UK and Equitix, submitted a planning application in August 2025 with the aim of achieving consent in early 2026. Proposals led by Carmody Groarke and Sheppard Robson include 1,944 bed spaces across three houses of varying heights, plus lower floor 'pavilions' providing amenity and dining facilities for all. As with the current Bankside House, the building will cater to summer school students and hotel guests outside of term-time. Subject to planning, and Building Safety Act approvals, the existing Hall would close in Summer 2027 and re-open in 2032.



### Catering Refurbishment Projects

Capital Development have also worked with colleagues in Residences and Catering to undertake works across campus, such as upgrading the existing LSE Shop, refurbishing the bar area and Beaver's Retreat at George IV, and converting Café 54 to 'K54' – a new Asian-inspired food concept. A feasibility study is also underway to consider options for the 4th floor student restaurant within Old Building.



# FM Services

Facilities Management (FM) is the largest operational unit within the Estates Division, delivering a wide range of essential services. These include:

- Security
- Maintenance
- Cleaning
- Housekeeping and Residential Maintenance
- Post Room
- Portering
- Reprographics
- Building Management

The FM team is comprised of **340** dedicated staff, with an additional **419** agency personnel throughout the summer months to support the commercial activities of the Residences & Catering Division. This scale of operation reflects FM's central role in maintaining and enhancing the campus environment.

The services were highly commended this year by School leadership through direct feedback, during *Meet The Customer* scoring and individual nominations in the School Staff Newsletter.



A team of 153 cleaners provides round-the-clock cleaning for all 32 of LSE's buildings, as well as providing window cleaning and landscaping services to a growing campus greening effort.

In addition to this, a team of 40 Housekeeping staff provide daily services 365 days a year to Student Residences, supported by a team of 419 agency staff during the commercial activities servicing both vacation and summer school lets by RCSD.

In 2025, the team expanded to include Landscaping services with both in-house staffing and external contractors overseeing the daily and monthly regime to green the LSE campus and residences.



# Reprographics

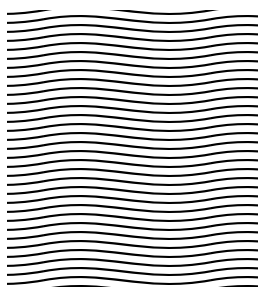


38,800

Business and  
introduction cards  
printed

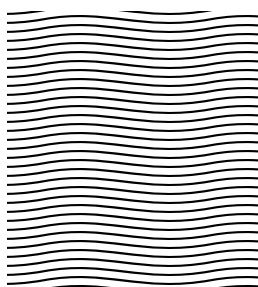
t: 020 7955 6477  
estates.admin@lse.ac.uk  
lse.ac.uk

Houghton Street  
London WC2A 2AE  
United Kingdom



2,897,466

Pages printed by staff



1,399,381

Pages printed by  
students and visitors

667,523



Specialist printing  
pages

The annual in-house digital and wide format print provision has shown positive growth over the past year, gradually moving back to pre-pandemic levels. Whilst hardware issues impacted the delivery of the service in 2024/25, this was professionally managed to limit the impact on the customer.

The performance of the Sharp MFD fleet has remained strong throughout the reporting period, with most devices operating reliably and requiring minimal maintenance intervention. The fleet currently comprises of **127 A3 and A4 devices**, providing essential print, copy, and scanning services for LSE staff, students and visitors.

A promotional campaign was launched to improve visibility of the department, and branding development is now underway, setting the groundwork for further growth and recognition in the coming year.

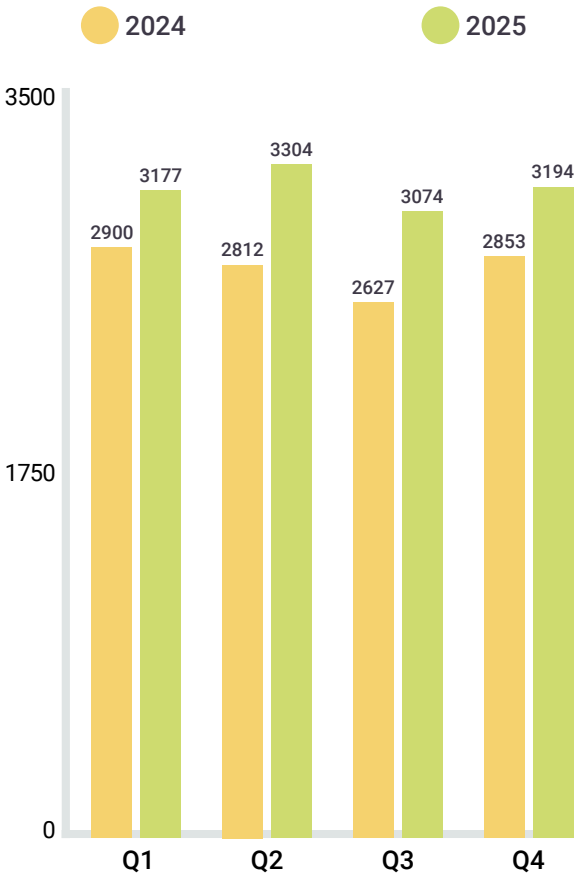




# Maintenance

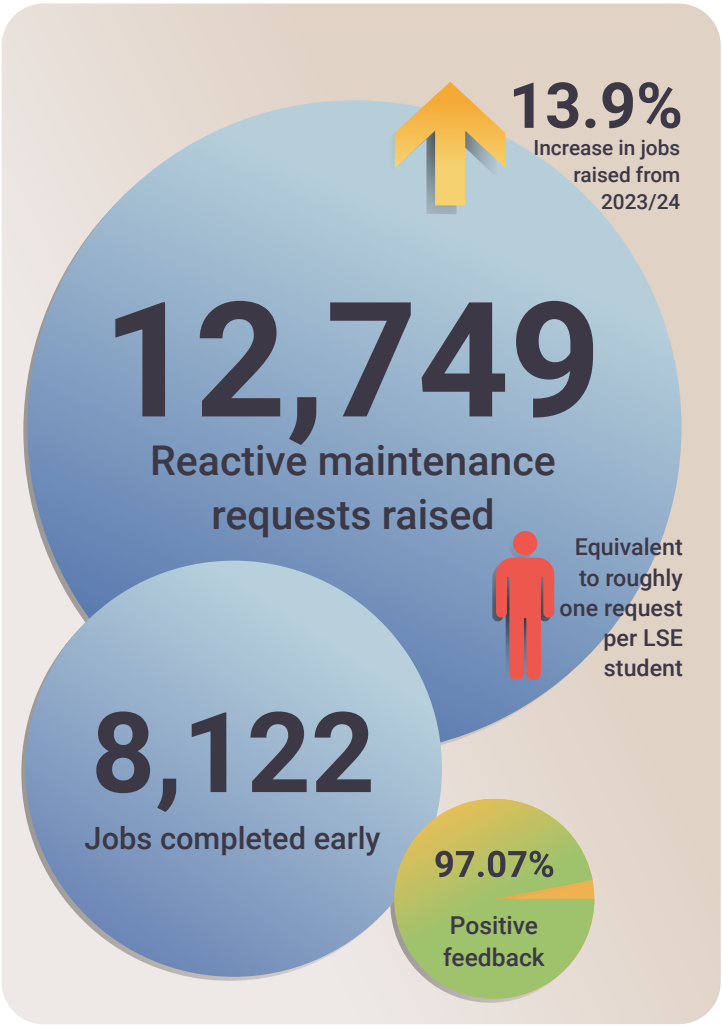
The 2024–25 period was marked by a significant increase in workload, alongside a continued focus on service quality within the Maintenance and Helpdesk Team. Despite a 13.9% increase in reactive job volumes, the team maintained strong service levels due to improved prioritisation, enhanced communication, and effective use of Planon.

Reactive Maintenance Requests Raised

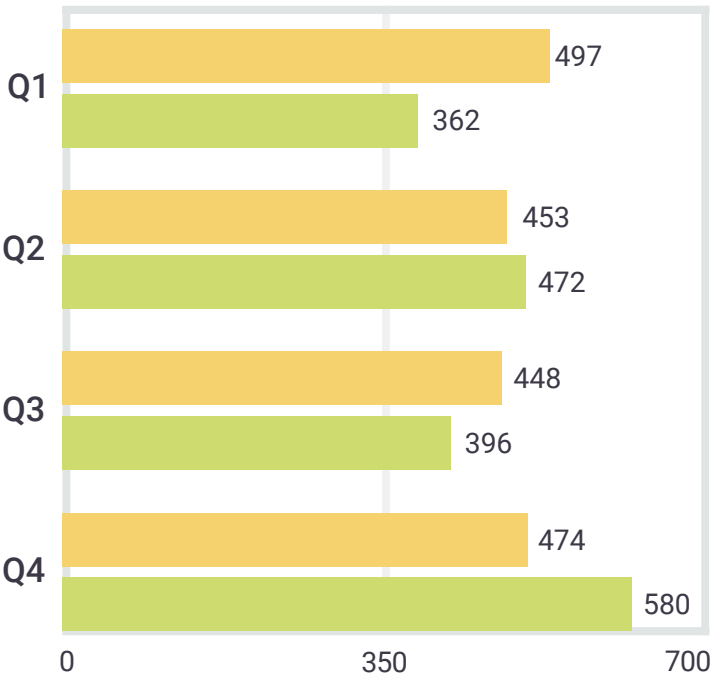


Maintaining full statutory compliance across the campus is critical to ensure safety, legal integrity, and operational continuity of the buildings and infrastructure. Compliance activities include fire safety, water hygiene (Legionella), electrical and gas safety, FGas, lift inspections, and pressure systems, carried out by both our in-house team and specialist contractors.

Looking ahead, the focus for 2025–26 will be on strengthening contractor management, improving response consistency, and enhancing communication with building users and stakeholders.

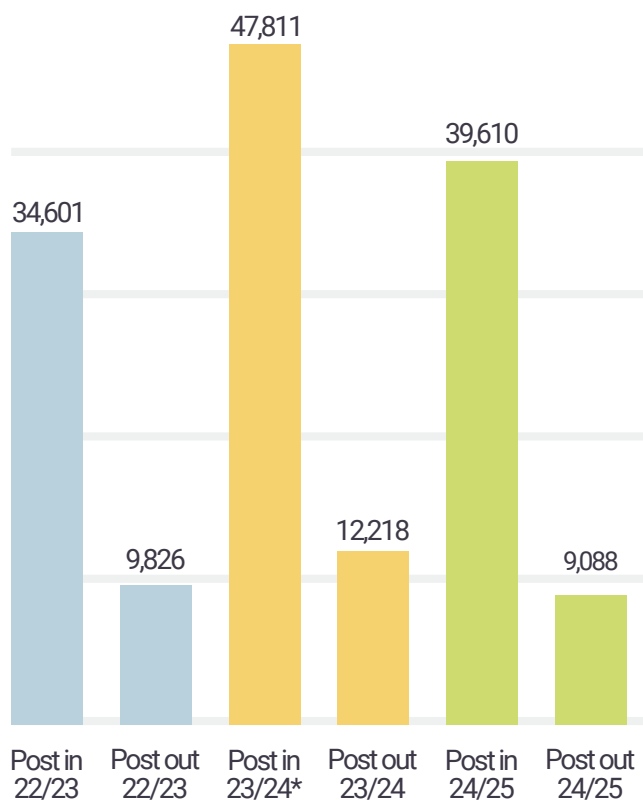


Emergency Helpdesk Calls Received



# Post Room

The Post Room has continued to experience growth in mail services delivered to the School. Over the past year, a total of **14,498** packages were received and processed, averaging approximately **60 packages per day**. This marks a **year-on-year increase of over 10%**.



\*The chart includes 2022/23 due to an anomaly demand in 2023/24

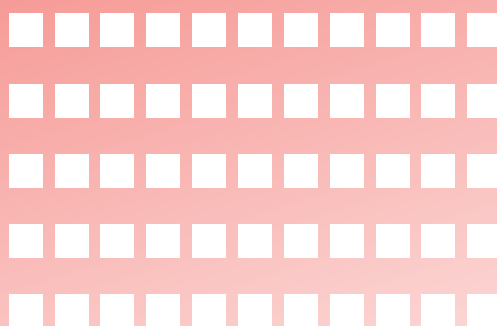
39,610  
items received

14,498  
packages received

**5,441**  
personal  
packages

**4,130**  
Amazon  
packages

60 packages per day

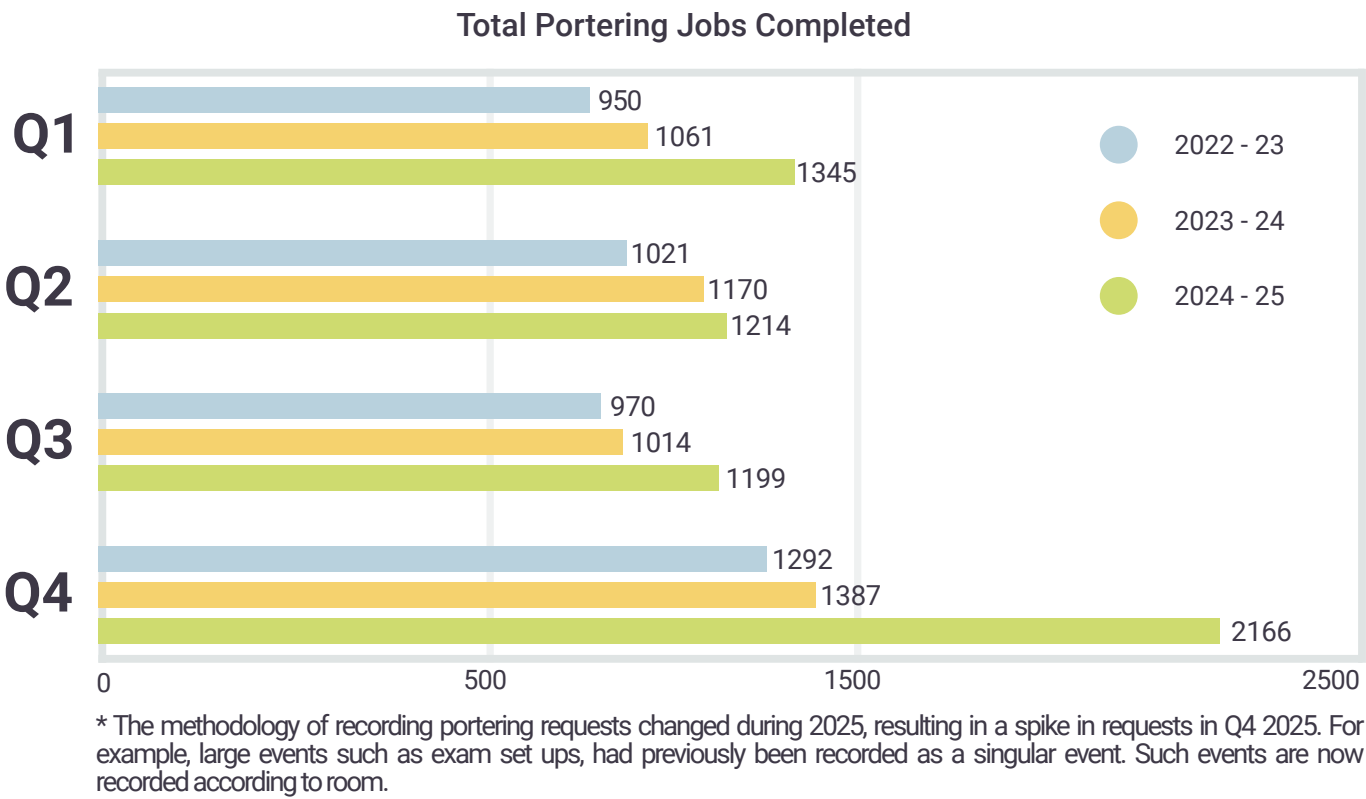


The School's Post Room handled a substantial volume of deliveries over the past year. A total of **39,610** items were received, including **14,498** packages, **5,441** of which were personal deliveries and **4,130** were Amazon deliveries. In addition to incoming items, **9,088** letters were dispatched. This upward trend highlights the increasing reliance on the School's mail services and underscores its role as a vital logistical hub for staff and students. As the volume and diversity of deliveries continue to grow, the Post Room remains a cornerstone of operational efficiency and community connectivity within the School.



# Portering

Demand for portering services across the School continues to grow, with a 28% increase in unique requests from the previous academic year. In response, the Portering team has expanded its operations, enhancing both administrative capacity and customer engagement. This growth has enabled the team to deliver more timely, customer-focused responses to service requests.



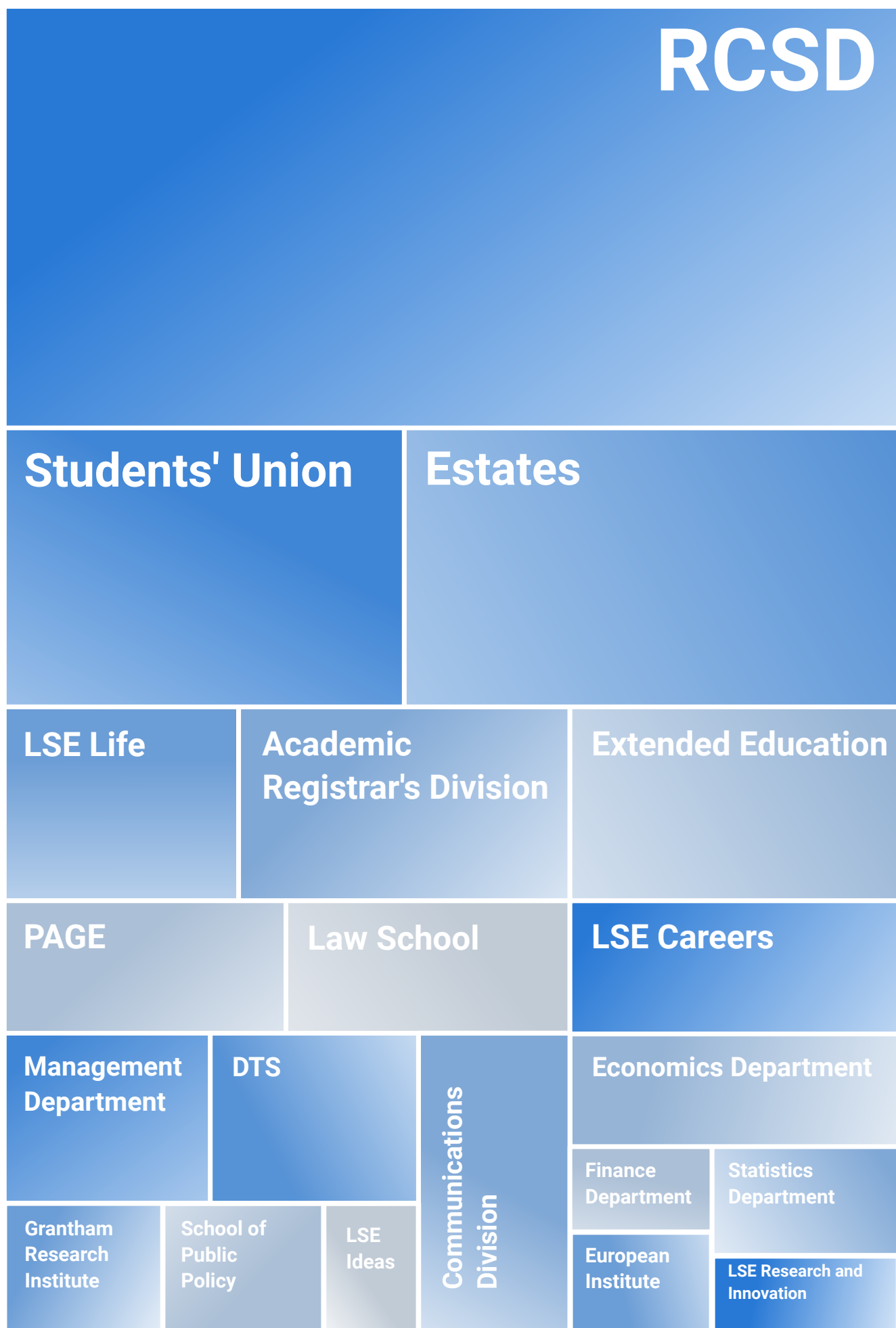
In 2024 - 25, the **Portering Service Level Agreement (SLA)** was reviewed and updated for 2025. The revised SLA outlines expected response times and clearly defines the service standards that LSE users can anticipate. As part of its commitment to transparency and user experience, the Portering Service also launched building-specific furniture catalogues.

These resources allow staff to view available furniture options for events, making it easier to specify styles and preferences during the booking process.

Additionally, in late 2025, the Estates Division completed the testing phase of its internal furniture reuse catalogue. This tool enables the Division to track and manage recycled and returned furniture from departments, supporting small-scale office refurbishments while reducing costs. This initiative is estimated to have saved approximately **£20,000** in 2025.



# Portering Requests by Department/ Division

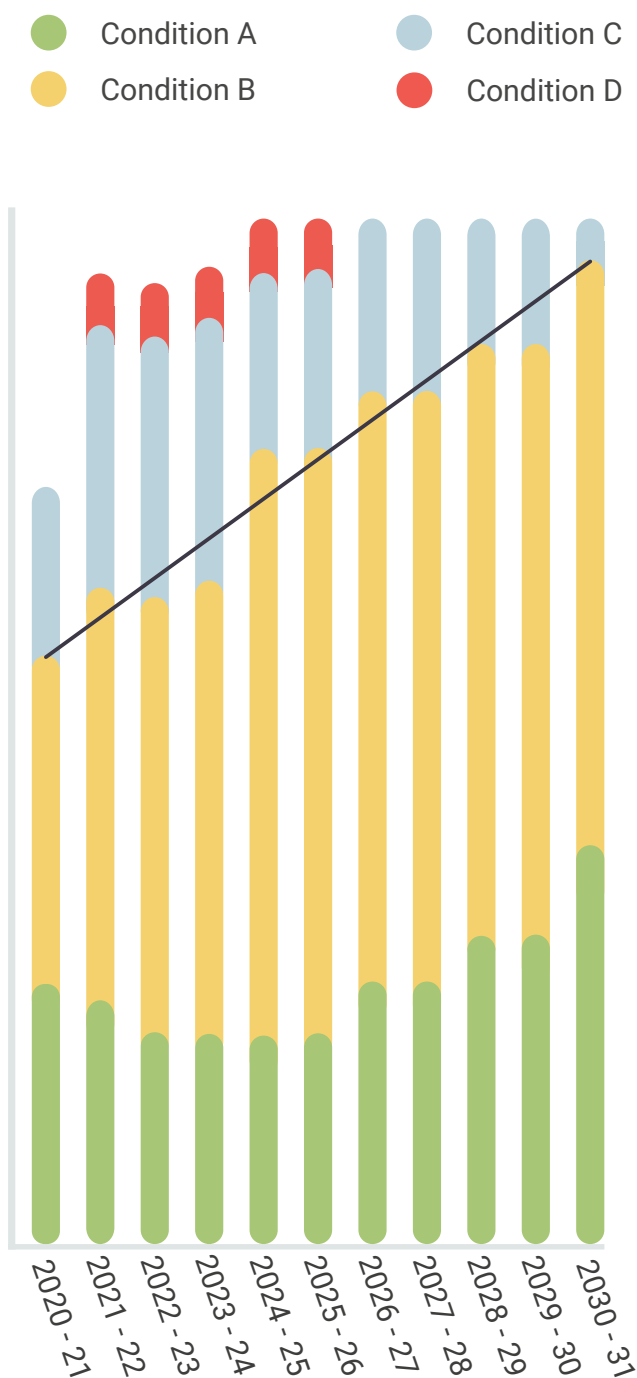




# Property and Space Management

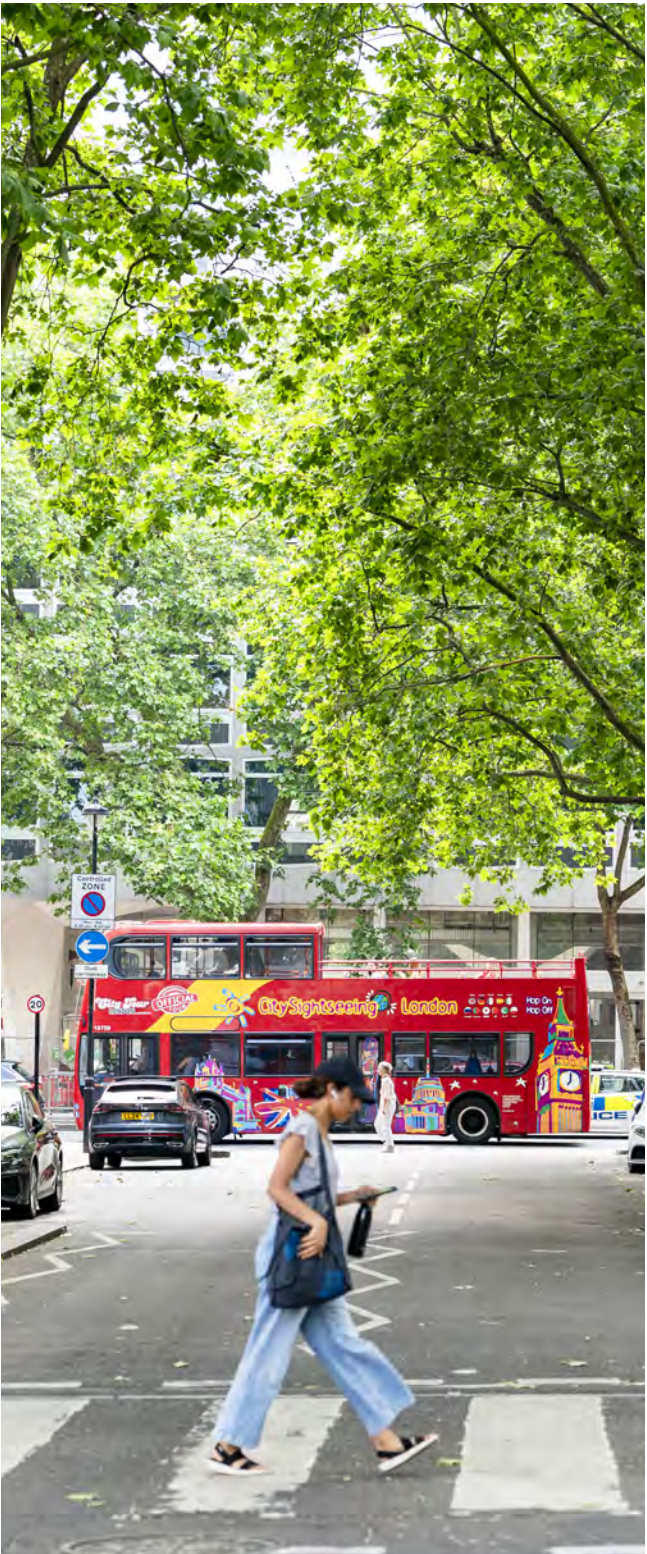
As part of the new Estates Strategy, the Estates Division are committed to ensuring that all properties achieve classification within the top two categories (A and B) by 2032.

LSE non-residential building conditions (m2)



Campus utilisation and ongoing improvement efforts, particularly in collaboration with Capital Development, are best illustrated in the accompanying graph, which highlights the proportion of estate space rated in the top categories for condition and functional suitability.

This year, the School also made the strategic acquisition of 61 Aldwych, adjacent to Connaught House and 20 Kingsway. The building will be redesigned internally and refurbished to provide teaching space and academic department accommodation while maintaining tenant office occupation on the upper floors and retail tenants on the ground floor.



# Room Bookings

The Room Bookings team processed over **26,000** bookings in 2024 - 25, representing an increase of approximately **3,000** bookings compared to 2023 - 24. Of these, around **10,000** bookings were made by the Students' Union. In addition to managing internal bookings, the team handled **850** commercial hire enquiries, generating a net income of **£1.5 million**.

The rollout of Eptura, the desk and meeting room booking system, was expanded to a large research institute, as well as more departmental and research meeting rooms. This will further facilitate the process of booking meeting rooms and providing reliable occupancy data.

**£1.5 million**

NET income generated from commercial bookings

**↑ 3,000**

Additional bookings compared to 23-24

**207** Bookable spaces on campus

**22** Graduation ceremonies

**26,000**

Bookings processed by the Room Bookings team in 2024-25

**10,000**

Bookings made by the Students' Union

**850**

Commercial enquiries



# Security

The Security Team has delivered continuous, **24/7 support** across the LSE Estate throughout the year. In addition to maintaining campus safety, the team provides a wide range of essential services to the LSE community, including: reception coverage, first aid response, emergency support, lost property management, and central badging services.

Each year, the team publishes the *Staying Safe* booklet, offering students practical guidance and safety tips for navigating campus life and living in London. The Security Team also plays a vital role in supporting campus events by offering expert consultation, advance planning, and operational security. Their involvement spans a diverse array of activities, including Public Lecture Programmes (PLPs), academic department events, LSESU society-led initiatives, as well as major events in the LSE calendar such as Summer and Winter graduation and open days.

## HALO Digital Reporting System

In 2025, we achieved a significant milestone with the long-anticipated shift from paper-based to digital reporting. The introduction of the Halo Digital Reporting System marks a transformative step forward in enhancing safety, security, and operational efficiency across multiple sectors. This comprehensive platform offers robust features such as real-time incident tracking, rapid legacy data retrieval, and automated analytical reporting.

## Code Blue Rapid Response System

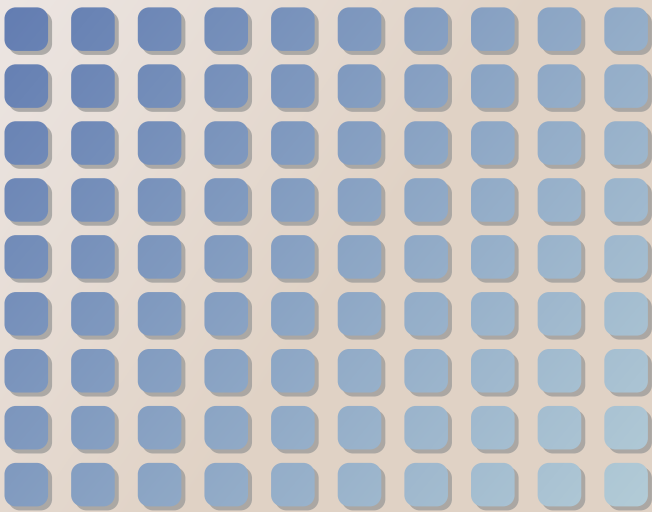
In response to student referrals requesting enhanced campus safety support, the School has implemented the Code Blue Rapid Response System. This initiative is a key component of a broader campus security strategy aimed at ensuring a safe and supportive environment for all students.

Code Blue is specifically designed to address urgent safety concerns and is integrated into the School's existing management and student support frameworks. It reflects our commitment to proactive safety measures and responsive care for students referred through formal support channels.



This year the Security Team was awarded the President's and Vice Chancellor's Award by for their outstanding collegiality and professionalism during a particularly challenging year for Campus security.

**90** Events supported by the Security team



**2,471**  
Items given to Lost Property

**LSE** Central Badging Office  
New cards printed: **4,400**  
New fobs issued: **1,300**

**683** Items returned to owner  
**594** Items donated to charity

# Sustainability

The Sustainability Team works across the School to improve LSE's environmental performance. This collective effort is reflected in our continued recognition as a First Class university in People & Planet's Green University League, where we placed 13th, and in our position of 39th globally in the QS Sustainability Rankings 2025.



## Delivering A World Class Estate

The Firoz Lalji Global Hub will be LSE's first net-zero building, built to Passivhaus standards, retaining over 60% of its structure and targeting BREEAM Outstanding and WELL Platinum certifications. Since 2015, more than £5 million has been invested in energy conservation. Recent work has reduced gas use by 32% and electricity use by 18% in the Towers. Overall energy efficiency reached 159 kWh per square metre, a 30 per cent improvement on the 2005 to 2006 baseline. All electricity continues to be purchased from renewable sources and we are exploring a long term Power Purchase Agreement.

## Greening The Campus

We work hard to provide a sustainable and inclusive campus that promotes health and wellbeing for both our communities and the planet. The LSE Bees remain a distinctive feature of our urban biodiversity work. The LSESU Beekeeping Society harvested 431 jars of honey this year. A special 130th anniversary edition will be released to mark the School's anniversary.

## Reduce. Reuse. Recycle

We are reshaping the School's approach to resource use by increasing reuse pathways, improving recycling performance and reducing the volume of general waste. In residences, preparations are underway for new partnerships that will support large scale reuse and donation during student move out weekends. Bankside House won this year's award after saving 198 MWh of energy, performing strongly in recycling audits and delivering a well rounded programme of student engagement activities.

## Green Impact

Green Impact continues to be the longest running programme of its kind in the world. This year's 18 teams delivered more than 600 actions, ranging from energy saving campaigns to sustainable procurement initiatives.



# Meet the Customer:



**As the Students' Union General Secretary, could you share what your role entails and what a typical day looks like for you?**

As LSESU General Secretary, no two days are ever the same! My role centres working with the Sabbatical Officers on key student issues and working with our LSESU staff team to ensure student voice is at the heart of all we do. I chair the LSESU Board of Trustees and our LSESU executive committee where I lead our campaigns alongside our student part-time officers. I also sit on various LSE committees to represent student needs, including Estates Management Board and other project boards for new LSE buildings. I meet regularly with a range of LSE staff to work collaboratively between the SU and LSE for students.

**Thinking back to your first year at LSE, what aspects of the campus surprised or impressed you the most?**

When I first came to LSE I loved the CKK (known at the time as NAB), I loved the red colours and the unique art hanging from the ceiling. I also loved being able to socialise on the ground floor and on the 8th floor with the amazing view.

**One of your key goals as General Secretary is to foster a lifelong sense of belonging within the LSE community. How do you see the estate contributing to that vision for both students and staff?**

Building a lifelong sense of belonging at LSE is one of the most important aims of my term as General Secretary. The estate is crucial in contributing to this in many ways.

Through working with Estates, I hope to ensure that new buildings and campus facilities are developed with and for students, taking into account student feedback and incorporating student engagement. During my term I also aim to improve community spaces on campus, ensuring that all students are able to socialise, engage in activity and sport on campus. For many students their engagement in clubs and societies is crucial for their sense of belonging at LSE. I hope to ensure we have sufficient and excellent spaces for these activities on our campus.

**Inclusivity and accessibility are clearly central to your work. Since stepping into the role, what changes or improvements have you seen in how the estate supports these values?**

Since becoming General Secretary it has been amazing to see the school prioritising inclusivity and accessibility across campus. As new campus facilities and spaces are developed, we are thinking about how to include a wider range of students in particular ensuring that campus is accessible for commuting students who are often on campus for many hours a day.

Increasing our inclusion of key facilities on campus such as microwaves, better supports these students. It has also been exciting to incorporate the diversity of our student community into the estate. An example of this is the community mural which is being created in collaboration with LSE's campus relations initiative, this aims to display the wide range of cultures and backgrounds at LSE. This will be showcased in the new Student Salon.

## Tito Molokwu

**When working with students, what kind of feedback do you hear about the campus and estates staff?**

Many students highlight the friendliness of the estates staff across the different buildings. Students constantly remark that they love how small and cozy our campus is as it feels as close to a campus university as possible in the centre of London. Students also love the increase in greenery around campus and the variety and unique feel of the different campus buildings.

This year, some key issues that students have raised to me are around the lack of microwaves and hot water taps across campus, particularly in department common rooms. Students are keen for all common rooms to be equally decorated and maintained. Students have also raised the need for every building on campus to be accessible for students with physical accessibility needs. Students have also highlighted the need for more religious and prayer spaces across the campus.

**In your view, how does LSE's campus stand out compared to other university campuses in London?**

LSE's campus is incredibly unique as each building has its own history and story. Students love the variety of the campus buildings and how each building stands out. The small size and coziness of our campus is also a unique aspect which adds to the sense of community at LSE.

**Finally, do you have a favourite spot on campus—a space that feels special or meaningful to you?**

My favourite spot on campus is the Student Salon. This is a new space that students can access to socialise, study, access free hot water and microwave their food. I love this space because of how cozy it feels, the colours and the plants are very warm and welcoming to students. This space is very important for many students and I am thankful for the estates team for bringing this vision to life.



*"Good campus including large and useful library."*

*"The university campus is amazing, it feels like entering your own little village which doesn't feel intimidating."*

*"Campus in the centre of London has been excellent."*

*"Awesome location and campus feeling in central London."*

*"The location and the fact that all buildings are close together."*

*"There are some really good teachers, and the facilities are very good as well."*

*"The LSE campus is one of the greatest places in London."*

*"Very good facilities."*

*"Good facilities and learning spaces."*



# Wider Engagement

The Division remains committed to supporting and engaging with the wider community, both within and beyond the School. We actively share our knowledge and resources, while hosting and facilitating events that foster collaboration and learning. In addition, the Division plays a key role in apprenticeships and school work experience programs, providing young people with valuable opportunities to gain practical skills and insights for their future careers.

## **The Association of University Directors of Estates**

LSE Estates continues to play a sector-leading role within AUDE. Allan Blair, Director of Facilities Management, serves on the Strategic FM Group and previously hosted their conference at LSE's Marshall Building. Richard Jenden, Director of Property & Space Strategy, is an active member of both the Space Management and Property Management Groups.

## **Open House Festival 2025**

In September 2025, the Estates Division conducted **36 guided tours to 384 people**.

## **Civic Trust Awards**

The prestigious Civic Trust Awards, established in 1959, celebrate excellence in the built environment and honour projects that foster a strong sense of place and identity within communities. The Marshall Building received the highest accolade awarded by the Civic Trust Awards in 2023. Additionally, Julian Robinson, Director of Estates, was reappointed as a member of the Civic Trust Awards National Judging Panel.

## **University Design Forum**

LSE is a founding member of the University Design Forum, with Julian Robinson, Director of Estates, serving as a Trustee and member of its Executive Committee.

## **The Northbank BID**

LSE is represented on the Board by Julian Robinson, Director of Estates, who also serves as Vice Chair. The impacts of the Strand/Aldwych traffic management scheme are being closely monitored, with initial pollution data currently under analysis. A notable benefit of Estates' involvement has been the creation of the St Clement Danes 'pocket park.' In addition, the Estates Division facilitated the use of LSE meeting rooms for Board meetings and the Annual General Meeting.

## **London Heritage Quarter**

LHR collaborates with Westminster City Council, the Greater London Authority, Transport for London and the Metropolitan Police to enhance their services through a wide range of work, from additional street cleansing and security patrols to cultural events, communications support, strategic public realm improvements and building economic resilience. Julian Robinson is a Board member.

## **New London Architecture**

NLA, a purpose-driven and independent organization focused on London's built environment, actively involves a wide audience from government, business, and the general public through its program, various brands, and initiatives to foster engagement, stimulate discussions, establish connections, and drive beneficial transformations. Julian Robinson, Director of Estates, has been designated as a member of NLA's Expert Panel on Education.

## **Friends of Lincoln's Inn Fields**

LSE is a Founder Member of FLIF which was established to ensure free public access to the Fields. The Estates Division represents LSE on the Board ensuring the safe stewardship of this valuable amenity asset for students, staff and the public. LSE sponsored one of the history boards which have been positioned at the entrances and hosts the Annual General Meeting in the Marshall Building.

## **Camden Design Review Panel**

The London Borough of Camden Design Review Panel aims to improve the quality of buildings and places for the benefits of the public. Julian Robinson is a member of the panel.



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