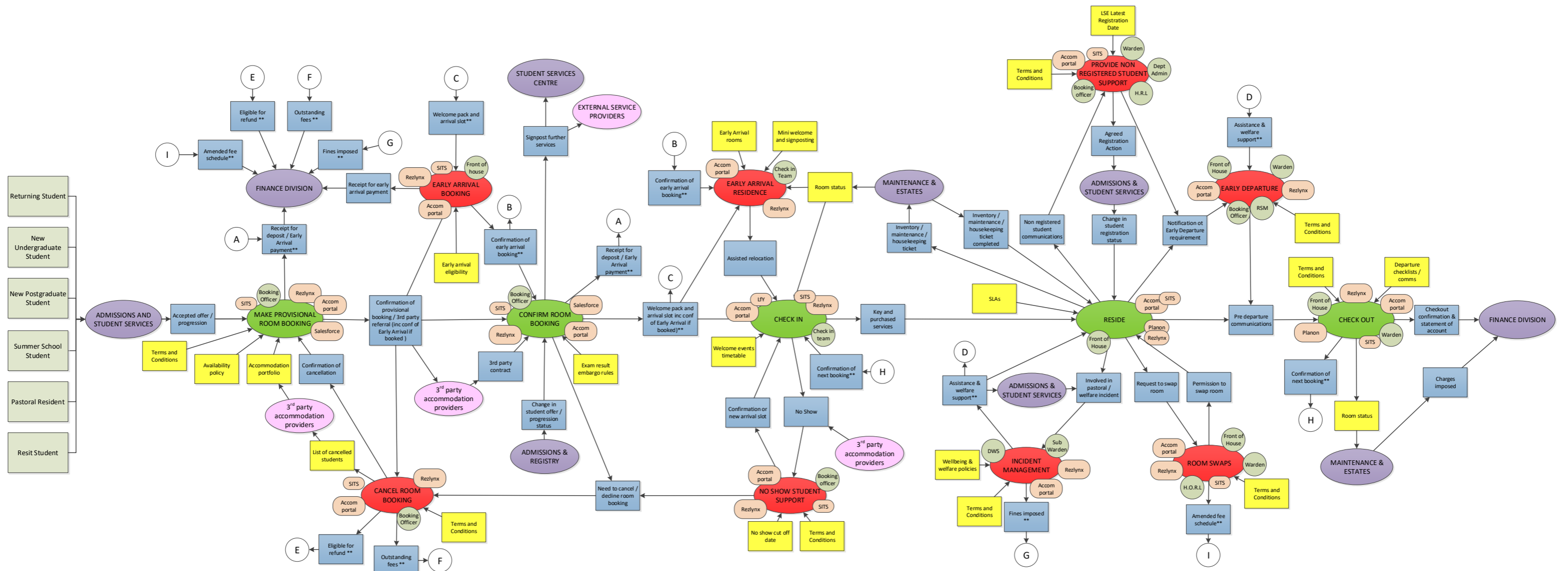


Appendix C: Level 3 Process Map



Green oval	A main process that the majority of students will go through
Red oval	A support process that some students will pass through
Purple oval	A dependent process that is part of the main process
Blue rectangle	An input/output of the processes
Yellow rectangle	A control that allows the process to be delivered consistently
Peach rectangle	Enabling systems needed to run the service
Green Circle	Enabling roles / skills needed to run the service