

Healthy and ethical food that doesn't cost the earth



LSE Catering - Sustainability progress tracker			Updates and next steps when applicable - including dates		
Theme	KPI/target	Actions and policies in place	2021/22	2022/23	
Vegeta	Vegetarian and vegan - Actively promote the uptake of vegetarian and vegan options				
Vegetarian and vegan	Target: 60% of dishes sold vegan or vegetarian 2018/19: 45%	LSE Catering web pages highlight the importance of plant based diets and that we will actively promote them.Plant-based dishes are placed first on all hot food service counters and on menus, to help nudge behaviours. Veganuary is promoted on campus and in catered halls each year. Summer 21 A traffic light carbon labelling scheme was introduced to help customers make lower carbon food choices. September 2021 LSE Food Club introduced get 10th meal free when purchasing plant-based dishes. Red meat only offered on menus a maximun of twice a week and maily appears only once a week. During Michaelmas term 2021 Plant-based diets were promoted in association with COP 26 highlighting carbon impacts of food.	Sept 21 - Traffic light carbon labels being rolled out to main LSE catering outlets Vegan and vegetarian dishes feature first on menus and on service counters LSE Food Club - Get 10th meal freenow only for vegan and vegetarian meals Red meat only twice a week in outlets Michaelmas term - % Uptake of plant-based meal in Michealmas term 31% - Promotion of plant-based options in Shaw, Garrick and Fourth Floor Restaurants October - November 2021	- Figures for the sale of hot food items for the period 01/08/21 - 31/07/22 3.5% High, 39% Medium and 57.5% Low carbon dishes were sold during that period The Garric restaurant has reviewed it pricing stucture for meat dishes to encourage the uptake of plant base dishes The Garrick removed beef and lamb from menus. Campus and Halls catering contiues to promote plant based dishes via the LSE Foc Club offer of buy 9 get 10th free, awaiting figures on uptake All food units promoted Veganuary 2023 or campus and halls. Food E5sampling was held with Redefine Meat who offer a printed version of meat mad from natural 3 ingredients with soy, pea and chickpeas. Most products sampled were met with approval, be cost and availability may limit our interest in the products but will keep such new innovative alternatives or file and review for future use. CSCS	
Food -	- Provide health	y, sustainable and ethical food to our customers			
Fruit and vegetables		Menus in our restaurants are changed on a daily basis so that we can offer seasonable produce where possible. We ensure hospitality dinner menus have seasonable produce as a matter of course. We encourage healthy eating in all LSE Catering restaurants by providing salad bars with daily freshly prepared ingredients. We provide a selection of fresh fruit in all Catering units. Seasonal fruit will be stocked in preference to out of season fruit. We engage with suppliers to ensure that where seasonal produce is available from the local area, that is our preferred choice. One vegetable supplier is based in New Spitalfields Market and their aim when possible is to buy locally grown and UK produce. We work with a Kent based supplier who sources local produce from farms in his area. Visits to farms have been arranged by our suppliers to provide us with an opportunity to meet the farmers and see how our food is being produced. Our fruit and vegetable supplier marks area of origin on all fruit and vegetable delivery notes to ensure that we can make informed choice on where our products are coming from and allow us to increase the amount of seasonal and local produce when it is available.	Fruit and veg supplier Foodari provided informational posters for halls and campus restaurants highlighting seasonal produce from the farmers supplying them Covid has impacted supply chains, fruit and vegetables. Supply issues and increasing costs will impact on the ability to source UK salad produce in months to come.	Supply chains and economic uncertainty remains an issue for suppliers. The LSE outlets source seasonal produce wherever possible. All strawberries souced for the summer 2022 Graduation celebrations were sourced from farms in Kent. Working with Foodar to highlight the environmental impa of climate change on UK and overseas producers - drought, floocetc.	
Fish		We only use fish that are rated "1, 2 or 3" on the Marine Conservation Society's (MCS) Good Fish Guide. We act promptly to remove any fish that are added to the list due to a change in the sustainability of the item. We promote sustainable fish and seafood to customers, ensuring we endorse fish that is in the Marine Conservation Society's Good Fish Guide. We are signatories to support Sustainable Fish City (SFC) - a campaign working to transform the way our oceans are fished by buying sustainable fish www.sustainweb.org/sustainablefishcity/london. We monitor our suppliers to ensure they are certified Marine Stewardship Council (MSC) approved and where possible we will use MSC certified fish. We do not use tinned tuna where the tuna has been caught using purse seine nets with Fish Aggregation Devices (FADS). From 2010 our preference for tinned tuna has been pole and line caught or MSC certified. Halls catering offer only 'Fairer Fish' tuna which has high environmental credentials.		We continue to only use fish from the MCS Good Fish Guide that are rated 1, 2 or 3.	
Meat and dai	ry	We are committed to ensuring we will increase higher welfare meat and dairy, where possible using Red Tractor Assured produce. All meat served in halls and on main campus is Red Tractor and since May 2016 our halal chicken meat is Red Tractor standard across all units. All our hospitality dinners use 100% free range chicken. Our milk is certified Red Tractor Assured or equivalent. Since 2017, milk in catered halls is organic and is sourced from farms around the London area.	Sourcing organic milks has been a challenge following disruption to supply chains caused by Covid impact. Supply issues continue to impact on meat and dairy, there is a shortage of organic milk and some meat due to shortages.	Supply chains and economic uncertainty remains an issue for many suppliers. Organic meat and milk contiues to be in short supply. Investigate and trialled local oat producer, unfortunately taste and performance issue with product, and the product arm with feedback and wheep in touch to explore possible future working with farmer.	

Eggs	Target: 100% free- range eggs	Year.	but this has now recovered. Rising cost of animal feeds is going to impact on supply of free range eggs but the avian flu restictions have now been lifted.	Avian flu will impact on the eggs we souce but we will be mindful of the welfare of the hens and if free range is removed from the supply chain will opt for barn housed chicken eggs. Restrictions on housing chickens ene
Fairtrade products	Target: Maintain fairtrade sales and expand if new products	• We endeavour to increase our ethically traded offer, adding at least one more ethically traded product per year, where available. • We promote Fairtrade products and actively support Fairtrade Fortnight in all catering units and provide year round information which supports Fairtrade initiatives.	Fairtrade sales for Fairtrade products for the Michaelmas term 20.2%. Fairtrade sales continue to be a feature of LSE Catering with ranges of sweet snack items and Fairtrade bananas being Fairtrade along with our coffees and teas being Fairtrade or equivalent.	Fairtrade or equivalent coffees, teas and sugar are stocked in all our units. During the period 01/08/21 - 31/07/22 sales of fairtrade or equivalent amounted to 19.4% of total food and drink sales. New coffee machines have been installed in catered halls which offer a plant based milk option. We celebrated Fairtrade Fortnight 27th February – 12th March 2023, with displays and information. This year the focus for Fairtrade Fortnight was the climate crisis and how this is impacting on Fairtrade Fairtramers who are experiencing drought, flooding, fluctuating temperatures and fires. The Foundation is working with lits farmers to develop strategies to help cope with the climate crisis in the hope their income and welfare will be maintained.
Cooking oil		• We continue to ensure that all used cooking oil be collected by a company who turn it into bio-diesel. Between August 2018 and July 2019 we recycled 6720 litres of oil.	Our used cooking oil is now collected by Quattro as the previous company, Proper Oil sold out to this company.	Since September 2020, 7687 litres of oil has been recycled this equates to 7300 of biodiesel (using conversion rate of 95%)
Waste a	and resources	- Minimise waste in particular food waste and increase recycling		
Food waste	Target: Roll out Winnow Bankside and collect raw data - build reporting	are any patterns to help us to reduce our waste and report via the Catering Sustainability Working Group. Daily food waste is recorded in all units at till points. Read more at LSE Food waste [PDF]. We monitor leftover packaged food items, and donate them if viable to initiatives such as Food Cycle and Save Food. Since 2018/19 we have donated wrapped food items to LSE Food Cycle for distributing to people in need. We now offer via our Food Club app a 50 per cent discount sandwiches and wraps every Friday across campus to reduce food waste. Winnow food waste management system has been introduced to Bankside Hall. The system indentifies differentfood waste streams and helps reduce food waste from kitchen and customer plate waste. Student ambassors have been recruited and the residence of Bankside encouraged to participate. Too Good	I.T. issues have delayed introduction of Winnow, but these have now been addressed and system should be going live in late January 2022 To help envaluate the Winnow, on the main campus a monitoring system is being introduced utilising the WRAP Champions of waste scheme as a basis Catering successfully rehomed all the 50,000 mince pies which had been ordered for the Graduation receptions, that were	trialled in the Garrick and served to help identify over ordering that resulted in savings. Students from LSE Food Cycle, are working to raise awareness of TGTG with their peers. As of 22/05/23 2138 meals have been sold on the TGTG platform since signing up with the scheme equating to 5.44 tons of carbon saved. Participating units include Garrick, Beveridge Cafe, Plaza Cafe, Cafe 54 and Shaw Cafe. LSE Catering participated in WRAP's Food waste Action Week which held 6th March – 12th March

Disconsists	0040/40-	• 25p charge on single-use disposable cups		For the period 01/08/21 - 31/07/22
Disposables	2018/19:			
(cups,	40% of hot	Cups recycling points in place in key LSE Cafes		the uptake of reusable cups has
cutlery)	drinks sold in	We only provide wooden cutlery for takeaways.		been 26% this figure includes Keep
oution y,	reusable	• We now provide re-usable plastic drinking cups in our outlets for hospitality functions to save on single use plastic water cups.		Cups and crockery. This is down on
				previous years, whilst Covid has
	cups			perhaps affected uptake units on
				site promote the use of a Keep
				Cup/reusable cup via the 25p
				levy on single use cups We are
				currently exploring the reusable cup
				schemes such as Club Zero to
				assess if they would provide a
				workable solution., visited UCL to
				see Club Zero in use at their campus
				- In the period 01/08/21 - 31/07/22
				1387 reusable cups were sold and
				957 water bottles LSE Catering
				continues to work with post graduate
				students on projects involving
				behaviour change and encouraging the use of reusable cups. The 4th
				Floor Restaurant hold paper napkins
				at till point and issues only when asked, since this initiative was
				introduced at the end of Jan 23, we
				estimate to have saved 18,000 napkins.
				napkins.
D. W. I		• We actively support students and staff drinking tap water and positively encourage the use of drinking fountains.	Sept 21 - Charge on bottled water	
Bottled water		vee acurey support squents and sain unining up water and posturery encourage the use of unining fourtrains. We ensure that all new catering facilities will provide drinking water fountains.	increasing from 10p to 25p - 464	The charge on bottled water held at
		• We work with the school to encourage an increase in the number of drinking fountains. We work with the school to encourage an increase in the number of drinking fountains on campus to help reduce bottled water sales. The main campus now has 67 drinking water fountains, designed	reusable Cold Water bottles have	25p - 957 reusable Cold Water
		for filling both cups and bottles. To see where they are visit: Water fountains on campus or let preduce bottles are sciolor to enroll adjust on least of the community and the control of the community and the control of the community and the control of the control of the community and the control of the c	been sold in the Michaelmas term	bottles have been sold in the period
		to mining both cups and bottes. To see where trey are visit, water rountains - ESE ractimes during a present to ensure safety or our community an water rountains withing nee access areas have been isolated and are out of service)	Drinking fountains across campus	01/08/21 - 31/07/22 Signage has
		isoriated and are out of service) - We offer tap water in jugs, or purified still and sparkling tap water bottled on site using re-usable glass bottles in all our serviced hospitality.	have been reinstated for use.	been displayed in all campus units
		• we come all water in jugs, or purined suit and spanning large water bouted or its let using feeds and used to be put towards LSE environmental improvement projects by donating the oney rasied to the LSESU Sustainable Futures Society. To date	Hospitality bottled water is only	on or near to fridges containg bottled
		I we chalge a levy on top or all poules of water purchased to be put downs LSE environmental improvement projects by obtaining the oney laster to the CSE of Mayust 2020). The LSE's Environmental Management Review Group assesses environmental projects to benefit from this money. We have introduced water from	offered as jugs of tap water, LSE	mineral water to encourage the use
		uns initiative last alessed 253,700 (August 2020). The 1525 e Environmental management neview Gloup assesses environmental projects to benefit from this money, we have initiative and the companies in the developing world.	Purified tap water where appropriate	of water fountains and reuseable
		We promote the use of re-usable water bottles to reduce the dependence on bottled mineral water and have held campaigns to promote their use.	or Mineral water in glass bottles.	bottles. Hospitality bottled water is
		The profition and due of the duduct business to reduce the dependence on bottled fillineral water and have need dampaigns to profitice their dae.	or willional water in glass bottles.	only offered as jugs of tap water,
				LSE Purified tap water where
				appropriate or Mineral water in glass
				bottles. We are assisiting a student's
				behavioural study on reducing the
				uptake of bottled mineral water to
				reduce plastic waste. Beavers Brew
				continues to offer smoothies in
				returnable glass bottles but a further
				2000 bottles just ordered as a
				degree of issues with customers
				returning bottles. Investigating new
				products which have recyclable
				water bottles.

	Target: Continually drive up Mixed Recycling, Minimise Food Wastage	• We actively look at ways to reduce the amount of waste material we generate by engaging with our suppliers regarding packaging. • We have introduced cardboard sandwich platter boxes which have replaced plastic platters. • We provide facilities for recycling and ensure that dry waste (e.g. cardboard, paper, metal) is kept separate from wet waste (e.g. food). • We encourage use of refiliable variety bottles. Subsidised cold water bottles are stocked and promoted for customer use in our units. • We encourage the use of KeepCups by stocking them in the cultels and giving the first drink free with the initial sale of the cup in order to reduce the amount of disposable cup waste and will report the amount of plastic saved by customers using a reusable cup in our outlets on a monthly basis. In September 2020 we introduced a 25p levy on single use coffee cups to encourage the use of the keep cups by behavioral change. • We re-home used plastic food containers by giving them away free to staff and students for future use as storage containers, etc. • We replaced plastic straws with paper straws in April 2018.	Catering successfully rehomed all the 50,000 mince pies which had been ordered for the Graduation receptions, that were cancelled due to Omocron variant outbreak. Donations were made to City Harvest and to the Salvation Army's shelters and food banks Thea Hamilton has assisted in producing new recycling posters for the campus units and reviewed the kitchen waste bins.	The new bin labelling has made recycling clearer for students and staff Suppliers are continuing to review packaging and reducing if possible The Beaver Brew in the Marshall Building continues with its work to be be plastic free and we continue to monitor student feedback and support for the units. Supply issue remain an issue with some items and costs rising. Hall catering have reviewed their plastic usage and made reductions where workable. During SU Green Formight we offered a discount to customers using a KeepCup to help encourage the uptake of reusable cups, to further promote this LSE Catering applied and received a grant from SFS to further promote the SFS to further promote the SFS to further promote Keep Cups and plan to hold event at Welcome Week 2023 to highlight cups to new students.
		ent - Work in close collaboration with the LSE community	ID D	I A seed on the October with a seed
Catering sustainability webpage	Target: Keep up to date after relaunch	• We communicate our environmental and food policy and specific information regarding sustainability initiatives of our food to our service users, visitors and staff via the staff and student newsletters, flyers, notice-boards, website and street stalls and formally communicate our progress via the Catering Services User Group (CSUG) and Catering Environmental Meeting. We have Twitter and Facebook accounts where we post details and photos to highlight our sustainability achievements. • Money from the LSE Sustainable Projects Fund helped fund an investigative trip around the Scottish Coast. It has also enabled the installation of perspex screens to allow viewing of the behives on the roof of Counaught House. This allows students and staff to visit without disturbing the bese. • We raise awareness of sustainable foods by promotions and events including Feel Good Food Days, supporting the Student Union Green Week, Veganary, Fairtrade Fortnight, Vegetarian Week and actively support student, environment and sustainability office and HR/Wellbeings healthy and sustainable initiatives at a minimum 15 days per year. In 2019/20 we held 20 events across campus. • We enhance staff, customer and supplier awareness of relevant environmental and social effects of a sustainable diet via promotional guidance, product information and awareness campaigns. We work with various external bodies to promote sustainable objectives; these include but are not limited to, The Humane Society, The Vegan and Vegetarian Society, Food For Life, Soil Association and Sustainable Restaurants Association.	Dan Reeves edited the LSE Catering Sustainability webpages for a concise and focused layout with links to associated pages 4th Floor Restaurant collaborated with two charities to raise funds.	A review of the Catering web pages completd and on LSE Catering webpages. 2023 - Hosted visit from an academic from Tel Aviv and will be hosting Korean delegation via TUCO who want to establish student catering in their country and are visiting European universities to gain insights.
LSE Shop		We work with the LSE Environmental team to follow best practice and ensure that our local aims are aligned to the university strategic aims. We display notices at point of sale of bottled water stating "As part of our Environmental Policy, LSE wishes to discourage bottled water sales and encourage use of tap-water fountains and refillable water bottles. A levy of 10p per bottle purchased will be put towards an LSE environmental improvement project". We include environmental sustainability issues on all team meeting agenda. We participate each year in the SU Green Impact Scheme, and have achieved 3 Gold Awards, 1 Silver and a Special Award for Environmental Improvement. In 2019/20 we achieved a Committed Contributor Award. In 2018 the three main restaurants and four catered halls achieved a three star rating. Our halls catering also hold the Silver Food for Life Award from the Soil Association. The LSE and Shaw Café both hold a Bronze award. We recognise our responsibility as an employer by educating catering staff in food sustainability. Staff will be aware of the various certification systems and their relevance for food production and food products that we use. We have sustainability information noticeboards in all our units to inform staff and customers of environmental and sustainability matters.	Kasia Babisz and her team sourced sustainable clothing and accerorises for LSE departments Welcome Bags for returning students. The LSE Shop contuinues to add new items to it's sustainable range. The shop supported the LSE Ukraine Appeal by donating items of dead stock.	
	Target: Annual submission	We seek appropriate training for all levels of staff to encourage awareness of sustainable and healthy eating issues.	Sept 21 - Catering will join again. Project on food waste. Progress delayed due to postponement of Winnow introduction. The Catering workbook has been submitted and the audit conducted. The delay in the Winnow installation resulted in this project not being fully viable but we have submitted a summany of initiatves undertaken by LSE catering during 2021-2022.	The LSE 4th Floor Restaurant was awarded a Platinum Award for Green Impact 2022, this was a main campus catering effort by all the campus team. For Green Impact

Food for Life / Restaurant Association certifications	Annual recertification		Sept 21 - Food for Life certification due around October (current Silver across 4 catered halls). Submisssion completed and submitted January 2022. The LSE Catering units were awarded a 3 Star rating by the SRA for 2022. We are still in talks with Food for Life regarding the submission as supply issues are raising some issues in completing the submission for this body.	June 2022 - LSE Catered Halls received its reaccreditation of the Silver Food For Life award and LSE Garrick and Shaw Cafe received reaccreditation for their Bronze Food for life Award in September 2022. TUCO are working with 'Menus for for Change' to introduce scheme to member universities.			
•	Target: Active engagement in TUCO, seaking local seasonal produce	• We are active members of TUCO (The Universities Caterers Organisation) and use TUCO Purchasing Framework Agreements. Through this suppliers are nominated and regulated and environmental and sustainability issues are embedded into tendering specifications, see: TUCO sustainable procurement. TUCO commissioned a report on the April 2019 TUCO sustainable palm oil supply chain and became an Associate of the Round table on Responsible Palm oil (RSPO). • We liaise with our suppliers to gain information regarding provenance, nutrition and welfare of their products to assist us in making more informed choice and make our supply chain aware of our increasing desire to source ethically and sustainable products. • We are engaging with smaller local niche suppliers such as our London based cake supplier and greengrocer who sources seasonal local produce from farms in his immediate area whenever possible. • Individual catering contracts procured will be expected to comply with the LSE's Environmental, sustainable and healthy food policy and targets or standards set by the Soil Association or the Sustainable Restaurant Association.	Sept21 - supplies issues especially for organic products food waste reduction intiative in collaboration with supplier for fresh vegetables Michaelmas term has been challenging as many suppliers are experiencing difficulties with their supply chains and this has been exacerbated by s shortage of HGV drivers.	Supply issues have impacted on some of our smaller suppliers who have not been able to supply goods to the LSE We maintain links to the Ellen MacArthur Foundation who orgainised the London Food Sprint in June 2022 to encourage all London HE's to collaborate in areas such as best practice, targets and sourcing from SME's Rising food costs and uncertainties will impact on LSE catering. Attended an EMF seminar but London HE initiative has not more any further progress.			
Cleaning products	Target: Comply with LSE FM specs e.g. No Bleach	We endeavour to use products, equipment and methods that have minimum environmental impact whilst ensuring a safe, clean environment. We do not use cleaning products that are tested on animals. We do not use bleach products.					
Transport	Target: Minimise food miles, efficient deliveries	- We use local suppliers whenever feasible to reduce our carbon footprint. Where non local suppliers are used we will keep deliveries as infrequent as practical and encourage suppliers to use modern fuel efficient vehicles. - We manually transport goods and services within our site. - We require staff to use public transport when on business travel. - The university offers a cycle purchasing scheme and season ticket loan scheme to encourage staff to travel to work. - We take the environmental impact of supplier transportation into consideration when procuring goods and services. West Horsley who supply to us have FORS accreditation and use Eco-Hybrid vehicles.	We continue to buy goods in bulk to help reduce the number of deliveries and transport miles. Shortages of qualified drivers continue to cause issues for some suppliers.				
Energy a	Energy and water - Minimise energy and water consumption						
Energy and water	Target: Review energy & water consumption Carbon Reduction Manager	We review the methods we use in our preparation, cooking and storage to ensure they are the most efficient and effective means to reduce energy whilst maintaining quality and freshness. We provide greenhouse gas calculations at regular intervals in our restaurants to highlight the carbon saving benefits of plant based diets. We will label the main hot dishes in the restaurants with a Carbon Impact traffic light labelling system to raise awareess of the carbon impact of different food types in the dishes and encourage increased uptakein low carbon options. We turn off equipment, heating, lighting and water when not needed and use auto-timers where possible. We use natural ventilation where feasible. We take environmental impact and energy saving features into consideration when purchasing new equipment. All new equipment purchased will be A rated wherever possible. We regularly service equipment to increase the energy efficiency of appliances. We result where practical to do so and dispose of obsolete equipment in the most environmentally friendly way possible.	All catering departments have worked to cosolidate frozen products in freezers during closure period to save energy. Catering units were closed to save unecessary wastage of energy during Christmas vacation and early 2022 prior to the start of term.	Catering Managers were reminded to highlight with their staff the need to conserve water within their kitchens in view of the current drought All staff are aware of the need to conserve energy and be vigillant in the use of equipment.			